

Desktop as a Service (DaaS)

Use Cases in the Healthcare Industry

Use Case: Compliant access for billing and coding professionals



The Business Need

Medical billing and coding professionals are crucial to the billing and reimbursement cycle. Medical coders standardize patient diagnosis, prescriptions, injuries, medical procedures, and outpatient procedures into codes used for medical billing. These codes are uniform across the ecosystem of doctors, hospitals, insurance providers, clearing houses, and federal agencies. Billers use this information to generate reflective insurance claims that detail how much a patient owes. Medical billers and coders need reliable and secure access to confidential patient data, billing platforms, and medical record management platforms.



DesktopReady Advantage

DesktopReady provides medical billers and coders secure access to the hospital's Electronic Health Records (EHRs), provider reports, and coding and billing platforms such as Epic, Codelink, and AdvancedMD. Desktop virtualization provides the capability to dissociate patient data on the hospital's HIPAA-compliant platforms from the end devices used to access it. This greatly improves data security, while also enabling device- and location-agnostic access.



Benefits

- Improvement in medical billing and coding cycle times
- Quicker provider reimbursements due to reduced billing and coding errors
- Better security standing due to reduced attack surfaces
- Secure and compliant patient information sharing
- Location- and device-agnostic platform access

About DesktopReady

DesktopReady is a modern fully managed Desktop as a Service (DaaS) with built-in automation and monitoring that simplifies the delivery and management of cloud desktops for the unique needs of companies that want to spend less time on IT. Developed using Windows Virtual Desktop (WVD) infrastructure within the Microsoft Azure cloud, DesktopReady provides fully functional Windows 10 desktops that are easy to install, configure and ready within minutes. The highly secure cloud desktops are built on platforms that are PCI, HIPAA and SOC2 compliant and supported by 24/7 service desk and infrastructure monitoring. For more information about DesktopReady, visit www.desktopready.com

DesktopReady is brought to you by Anunta Tech Inc., a global leader in VDI and DaaS solutions. Visit us at www.anuntatech.com