

# Desktop as a Service (DaaS)

## Use Cases in the Healthcare Industry

### Use Case: Improved outpatient registration times through self-service kiosks



#### The Business Need

Registering for outpatient care at healthcare facilities involves recording personal information, demographics, insurance details, and basic health indicators. Given the volume of outpatient consultations, this is a tedious and time-consuming task when done via a receptionist-assisted mode.



#### DesktopReady Advantage

Desktop virtualization can enable self-service registration for those requiring outpatient care. VDI on kiosks can run the hospital's patient registration platform and be used for interactive check-in, personal data verification, insurance information verification, payment, and e-signing of forms. Receptionists can focus on individual cases requiring assistance and intervention. With inbuilt Unified Endpoint Management (UEM), hospital IT teams can remotely patch operating systems, update applications, and troubleshoot kiosks.



#### Benefits

- Improvement in outpatient registration experience
- Unified kiosk management
- Centralized management of patient data
- Reduced service downtime

#### About DesktopReady

DesktopReady is a modern fully managed Desktop as a Service (DaaS) with built-in automation and monitoring that simplifies the delivery and management of cloud desktops for the unique needs of companies that want to spend less time on IT. Developed using Windows Virtual Desktop (WVD) infrastructure within the Microsoft Azure cloud, DesktopReady provides fully functional Windows 10 desktops that are easy to install, configure and ready within minutes. The highly secure cloud desktops are built on platforms that are PCI, HIPAA and SOC2 compliant and supported by 24/7 service desk and infrastructure monitoring. For more information about DesktopReady, visit [www.desktopready.com](http://www.desktopready.com)

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