

Desktop as a Service (DaaS)

Use Cases in the Healthcare Industry

Use Case: Secure anytime, anywhere access for medical transcriptionists



The Business Need

Physicians manage tight schedules, with patient consultations, office visits, radiology reviews, inspections, and medical procedures. Their inferences, chart reviews, case details, and diagnoses are usually dictated and saved as voice notes, with little focus on textual documentation. Medical transcriptionists ensure that such clinical summaries are transcribed into industry-standard textual format. This is critical in constructing patient medical histories, insurance claims disbursements, Computerized Provider Order Entry (CPOE), and future diagnosis. This data is bound by confidentiality and HIPAA regulations due to the volume of Patient Health Information (PHI) involved. Transcriptionists need secure, location-agnostic access to the provider's Electronic Health Records (EHRs) to review and upload the formatted information.



DesktopReady Advantage

DesktopReady provides medical transcriptionists with reliable access to the provider's secure EHR or medical record management platforms in a location- and device-agnostic manner, while ensuring full HIPAA compliance and data security. By dissociating confidential information from the device it is transcribed on, providers can maintain more granular control over PHI.



Benefits

- Improved transcription cycle times
- Freeing up of physician time to focus on patient care
- Secure and compliant patient information storage and sharing
- Better security posture due to reduced attack surfaces
- Location- and device-agnostic platform access

About DesktopReady

DesktopReady is a modern fully managed Desktop as a Service (DaaS) with built-in automation and monitoring that simplifies the delivery and management of cloud desktops for the unique needs of companies that want to spend less time on IT. Developed using Windows Virtual Desktop (WVD) infrastructure within the Microsoft Azure cloud, DesktopReady provides fully functional Windows 10 desktops that are easy to install, configure and ready within minutes. The highly secure cloud desktops are built on platforms that are PCI, HIPAA and SOC2 compliant and supported by 24/7 service desk and infrastructure monitoring. For more information about DesktopReady, visit www.desktopready.com

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