

Desktop as a Service (DaaS) for the BPO Industry

Use Case: Enable anytime, anywhere work



The Business Need

In order to respond quickly to changes in client needs, as well as to adapt to challenges that may prevent workers from traveling to a physical contact center, businesses need solutions that allow their employees to work effectively from any location, and at any time of day.



DesktopReady Advantage

By hosting desktop sessions in the cloud, DesktopReady enables employees to access their personal virtual workstations from anywhere with an Internet connection. And because DesktopReady sessions are available 24/7 by default, with no extra charges based on uptime or usage time, DesktopReady allows employees to work whenever they need to.



Benefits

- Build a more resilient workforce by enabling employees to work from anywhere, including remote sites.
- Maintain business continuity if events like natural disasters or pandemics prevent employees from working at specific physical sites.
- Employees' personal applications and data remain consistent and secure within the cloud, even if they access them from multiple locations.

About DesktopReady

DesktopReady is a modern fully managed Desktop as a Service (DaaS) with built-in automation and monitoring that simplifies the delivery and management of cloud desktops for the unique needs of companies that want to spend less time on IT. Developed using Windows Virtual Desktop (WVD) infrastructure within the Microsoft Azure cloud, DesktopReady provides fully functional Windows 10 desktops that are easy to install, configure and ready within minutes. The highly secure cloud desktops are built on platforms that are PCI, HIPAA and SOC2 compliant and supported by 24/7 service desk and infrastructure monitoring. For more information about DesktopReady, visit www.desktopready.com

DesktopReady is brought to you by Anunta Tech Inc., a global leader in VDI and DaaS solutions. Visit us at www.anuntatech.com