

Desktop as a Service (DaaS)

Use Cases in the Financial Services Industry

Use Case: Rapidly onboard contract workers for scale



The Business Need

Contract staff is critical to financial services firms looking to scale operations and ensure business continuity. Firms across retail banking, commercial banking, wealth management, and insurance heavily leverage contracted workforce to:

- Reduce overall talent acquisition costs
- Expedite hiring for critical job vacancies during employee transition and growth
- Provide on-demand access to specialists such as Data Forensics Officers and Data Analysts

With remote working and mobility becoming a norm for many roles, financial services firms need in place a personalized desktop infrastructure that ensures:

- **Bank-grade compliance:** by providing secure access to business applications such as claims management, loan management, and stock market management systems, and compliant with regulatory bodies / acts such as the Financial Industry Regulatory Authority (FINRA), the Gramm-Leach-Bliley Act, and the Payment Card Industry Data Security Standard (PCI-DSS)
- **High system availability:** which ensures reliable access to applications, backed by SLA adherence for a geographically dispersed contract workforce, while accommodating location-specific network constraints



DesktopReady Advantage

DesktopReady is equipped with role and policy-based access controls and complete audit trail-logging, facilitating secure access to business applications for contracted workforce. Firms can easily onboard additional staff while controlling their data and systems, maintaining full compliance on a variety of remote devices. Additionally, DesktopReady can be customized to ensure seamless access over restricted network bandwidth.



Benefits

- Improved regulatory compliance (eliminates regulatory fines and costing audits)
- Comprehensive protection against data loss and theft
- Reduced talent acquisition and retention costs
- An agile and geographically diverse workforce

About DesktopReady

DesktopReady is a modern fully managed Desktop as a Service (DaaS) with built-in automation and monitoring that simplifies the delivery and management of cloud desktops for the unique needs of companies that want to spend less time on IT. Developed using Windows Virtual Desktop (WVD) infrastructure within the Microsoft Azure cloud, DesktopReady provides fully functional Windows 10 desktops that are easy to install, configure and ready within minutes. The highly secure cloud desktops are built on platforms that are PCI, HIPAA and SOC2 compliant and supported by 24/7 service desk and infrastructure monitoring. For more information about DesktopReady, visit www.desktopready.com

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