

Constructive Engagement Policy

May 2019

NUS Services is committed to constructive engagement over boycott. NUS Services believes greater influence and effect can be made by working with a company from within a commercial relationship than from outside.

NUS Services defines constructive engagement as a meaningful two-way dialogue in which both parties listen to each other's viewpoints and there is a genuine commitment to resolving issues of contention. Depending on the nature of the issue, representations may also be considered from stakeholder groups, NGOs, trade unions and government agencies. Through constructive engagement, a non-adversarial partnership is formed in which each stakeholder has the capacity to participate effectively.

NUS Services' satisfaction with the outcome is directly linked to a satisfactory resolution to the specific issues and actions in question. Where appropriate, this may include verification through other external partners and agencies.

Although NUS Services is committed to achieving a satisfactory resolution through this process, in the event of this not being achieved within the boundaries and timelines agreed NUS Services may choose to cease trading with that company on ethical grounds, as set out in our standard terms and conditions of supply. Delisting or ceasing trading on these grounds may be effective immediately and intent to follow this course of action shall be agreed and communicated by the NUS Services Board of Directors.