

Mark Wilson is the Founder, President and CEO of Atlanta-based Chime Solutions, a privately held company that delivers high-touch contact center solutions for mid-sized companies and Fortune 500 corporations. Headquartered in Morrow, GA, Chime Solutions was founded with an unwavering focus on bringing jobs and opportunities to historically marginalized communities. At the heart of Chime Solutions, there is a belief that providing outstanding customer service for clients and doing good for the community is not mutually exclusive. With over 25 years of experience in the business information services industry, Mark has held senior level sales and operations management positions with companies such as D&B, ABF Freight Systems and Whirlpool Corporation. His success as an entrepreneur began with RYLA, a nationally recognized customer support and contact center. RYLA would grow to have more than 3,000 employees and revenues of more than \$100 million. Mark sold RYLA in 2010 and in 2016, he and his wife, Shelly founded Chime Solutions with the intention on bringing jobs to communities that needed it the most. Mark's vision and leadership has earned him a number of prestigious honors, including Ernst & Young's Entrepreneur of the Year Award[®] for 2010, TiE Atlanta's 2010 Entrepreneur of the Year and induction into the Hall of Fame for the Coles College of Business at Kennesaw State University in 2014. He serves the Georgia Kaiser Permanente Board of Directors, is Chairman of the Wilberforce University Board of Trustees, and serves on the Kennesaw State University Coles College Advisory Board. He's also a member of the Young Presidents' Organization and serves on the Steward Board at Turner Chapel AME Church. A native of Arkansas, Mark and his family now live in Atlanta, Georgia. He earned his degree in Business Administration and Management at Wilberforce University, a historically black university in Ohio where he also became a life member of Kappa Alpha Psi Fraternity. In 2016, Mark was recognized with an Honorary Doctorate from Wilberforce University.