

Experience

Verint Systems

Intern — Sales Innovation and Enablement Jun '21 – Aug '21

Collaborated with the sales demo team to define the next generation of their product demonstration software. Produced high-fidelity mock-ups to guide future product demo enhancements. Created a new brand identity to replace the current brand used for demo purposes.

Apple Retail

Genius Sep '17 – Aug '19

Utilized troubleshooting and triaging skills for both macOS and iOS issues, including Mac and iOS repair. Maintained and inspired team culture, working with individual team members to improve results based on customer feedback.

Lead and Learn Jun '18 – Jul '18

Responsible for training new hires and ongoing training for current team members. Created multiple keynote presentations that presented advanced computer concepts in an intuitive and concise manner.

Technical Expert Apr '17 – Sep '17

Technical Specialist Jun '16 – Apr '17

Visuals Captain Nov '14 – Jun '16

Specialist Aug '14 – Jun '16

Education

SCAD (Current Senior)

BFA — UX Design Aug '19 – May '22

Majoring in UX Design at the Savannah College of Art and Design, with a minor in Graphic Design. Focusing on product design skills and data presentation.

Dean's List Q1 2019, Q2 2020, Q3 2020, Q4 2020, and Q1 2020.

NVCC

AFA — Graphic Design Aug '15 – May '19

Worked towards an AFA in Graphic Design at Northern Virginia Community College in Sterling, VA. Transferred just prior to completing degree.

Tools

Adobe Suite	Figma
Affinity Suite	Sketch
Apple Keynote	Rhino

Awards

Winner	SCADpro × ADI Challenge
3 rd Place	FLUXATHON × Duolingo
Gold	Indego Design Awards