



Jenny Van Auken

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SUMMARY

Enthusiastic UX designer who is committed to research-based design decisions. My background in medical aesthetics ensures that I communicate clearly with clients and listen intently to their needs.

PROJECTS

TRVLR

Developed a mobile application for public transportation in a mid-sized metropolitan area.

- +Conducted user research and competitive analysis to define minimum viable product

AuntySuga

Mobile application for sugar waxing day spa schedule coordination created in a design sprint.

- +Conducted multiple usability tests to back design decisions
- +Created journey maps and persona in Figma

EXPERIENCE

Olympic Spine and Sports Therapy, Mountlake Terrace, WA — Front Desk Administrator

January 2020 - PRESENT

- +Managed complex medical scheduling for 200+ patients a week
- +Facilitated efficient communication for doctors, physical medicine assistance, insurance companies and patients.

Skin Perfect Medical Aesthetics, Whittier, CA

—Medical Aesthetician

April 2018 - January 2020

- +Performed medical grade facial treatments, chemical peels, and skin consultations.

SKILLS

- +Competitive analysis.
- +User research.
- +User stories.
- +User personas.
- +User testing.
- +UI Design.
- +Visual Design.
- +Branding.
- +Prototyping.
- +Strong and concise communication.

TOOLS

- +Figma.

EDUCATION

Thinkful, UX Design—

Certificate of Completion

July 2020 - Present

Proficiency in Figma, qualitative and quantitative user research, research based design deliverables.

University of Washington , Tacoma, WA — Bachelor of Arts

September 2011 - June 2013

Focused in communications and research.