

# Repair Details Form

Please ship your device along with this form, filled out and signed, to PO Box 455, Silverdale, Auckland 0944. If you have any questions about your device, please contact us by phone or by email. We recommend you insure and track your package when sending your device to us.

Once your device has been received, we will review your form, evaluate the device and provide you with an estimated time frame and charges for the completion of the repairs. Most repairs are completed within three business days from the day they are received, however depending on additional repairs needed, time frames do vary.

## Contact Information

<b>Name</b>	
<b>Phone</b>	
<b>Email</b>	
<b>Address</b>	

Please note that we are not responsible for delivered items that are unable to be located or have been stolen. Please have your item shipped to a location where you can securely accept it.

## Device Details

<b>Model</b>	
<b>Color</b>	
<b>Carrier</b>	
<b>Serial #</b>	
<b>Username</b>	
<b>Password/Passcode</b>	

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## Fault Details

<b>Description</b>	
<b>Other items included in the package</b>	

## Acceptance

By signing below, you acknowledge that you have read, understood and agree with our terms and conditions and you would like your device to be inspected and repaired.

<b>Signature</b>	<b>Date</b>