



Privacy Policy

Welcome to Boom Pay.

At Boom, we plan to change people's relationship with their largest, most stressful spend category, housing. We plan to do so with transparency, trust and a best-in class organization, products and features.

This Privacy Policy describes how we treat your personal information. Please read it carefully before using the Service. We are committed to protecting your personal information and if you have any concerns about this notice or our practices, please get in touch at hello@boompay.app.

How Boom Collects Your Information

When you access or use the Service through our mobile application, by default, we collect information about your mobile device and use of the Service. Such information is used to improve the Service and is not shared externally.

This includes:

- Technical information about your mobile device (type of device, operating system, etc.)
- Your mobile device's unique identifier and IP address (while the app is actively running)

- The buttons and controls you click (if any), so we can optimize and improve the Service
- Session times and lengths when the Service is running
- The URL of the site that referred you to the Site

Cookies

We use cookies and/or web beacons on our Site to track your interaction with and improve the Service. For many internet browsers, cookies are automatically accepted, but you can change your browser's settings should you not want information to be collected through the use of cookies.

Mobile Device Tokens

When you access or use our Services through our mobile application, you will also be asked to allow push notifications to be delivered to your device. If you do so, a device token will be generated, which is associated with you and the unique application instance and is used to identify you on your device. We will collect and store these device tokens on our servers.

Information You Choose to Provide

Personal Information. We may collect and store information that can identify you personally (Personal Information), such as your name, email address, address, and telephone number.

Facebook

At some point, you may choose to sign into the Service using your Facebook login. Should you do so, you authorize us to access and use certain Facebook account information, including but not limited to your public Facebook profile and

information about Facebook friends you might share in common with other Boom users.

How Boom Uses Your Information

We use the information we collect to: provide and improve the Service and our other products and services; customize the Service for you; better understand our users; communicate with you about the Service and our other products and services that we think may interest you; help you find and connect with your acquaintances, and to help your acquaintances find you; and diagnose and fix problems with the Service. We do not provide your phone number or email address to any outside third party without your expressed written consent. We do not sell Personal Information to any outside party for its marketing purposes.

When we do share

In the course of the Services, if you choose to pay your rent through the service, we will share information as necessary to complete the payment upon your request to do so. Only the recipient named by you, upon expressed authorization by you, will receive the payment, with the information provided by you. We do not sell any of your personal information to third parties.

When we may share

We work with third parties to provide some of our Services. For example, our Third-Party Providers send a verification code to your phone number when you register for our Services. These providers are bound by their Privacy Policies to safeguard that information.

Other instances include:

- We may disclose aggregated, anonymized information about our users
- We may disclose information if we're required to do so by law, regulation, legal process or enforceable governmental request or:
 - To enforce applicable Terms, including investigation of potential violations.
 - To detect, prevent, or otherwise address fraud, security, or technical issues.
 - To protect against harm to the rights, property, or safety of Boom, our users, or the public as required or permitted by law.

How we facilitate payments

Boom uses Lob.com, Inc. ("Lob"), Plaid Technologies, Inc. ("Plaid") and Stripe, Inc. ("Stripe") to process your payment when you're paying rent through Boom. When linking a bank account, Boom uses Plaid to authorize, and securely link your bank account to your Boom account. Depending on the method you choose to pay your landlord with, Boom either passes a tokenized form of your bank account details to our check processor, Lob, who then sends a check on your behalf or uses Plaid to initiate an ACH transfer to your landlord's bank account. If you choose to pay your rent by debit or credit card, you are bound by privacy policy and terms of use of Stripe, Inc. This information is never stored on Boom's servers. By using our Service, you grant Boom, Stripe, Plaid and Lob the right to act on your behalf and transmit your personal and financial information from your named financial institution. You agree to your personal and financial information being transferred, stored and processed in accordance with the privacy policies of these institutions. Their policies can be found here: [Plaid](#); [Stripe](#); [Lob](#)

How We Keep Your Information Safe

We have implemented appropriate technical and organizational security measures designed to protect the security of any personal information we process. However, despite our safeguards and efforts to secure your information, no electronic transmission over the Internet or information storage technology can be guaranteed to be 100% secure, so we cannot promise or guarantee that hackers, cybercriminals, or other unauthorized parties will not be able to defeat our security systems. You should only access our Application within a secure environment and transmission of any personal information is at your own risk.

Your Choices About Protecting, Using, and How We Retain Your Information

Communication

Push Notifications. Should you wish not to receive any push notifications from the Service, you can turn off such notifications by adjusting your mobile device preferences. Emails and Text Messages. If you want us to stop sending you emails or text messages that are not necessary to ensure the regular operation of your account and/or availability of the Service, email hello@boompay.app and we will promptly resolve.

Deleting Your Account

If you wish, we will delete your account information, please go to account settings and delete. Otherwise, we will retain such information in case you decide to start using the Service again. You may also contact us at hello@boompay.app and we will remove your account within 30 days of receipt of contact.

Acceptance

By using the Service, you consent to the collection and use of information in accordance with this Privacy Policy. If you don't accept this Privacy Policy, kindly discontinue use of the Service.

Our Policy on Minors

We don't allow persons under 18 to register for the Service, nor do we knowingly collect any personally identifiable information from persons under the age of 18. We don't direct ANY of our business practices or system outputs towards persons under the age of 18. If we are ever notified or have any other reason to believe that we have collected information from or about anyone under the age of 18, we will promptly delete the information and any account associated with that information.

How We Handle Policy Changes

We'll update this Privacy Policy as needed so it remains current, accurate and as clear as possible. Not only will any updates be clearly posted to our website, but all Users will be notified via email. Updates are effective immediately. Your continued use of the Service confirms your acceptance of our updated Privacy Policy.

How Can You Contact Us

If you have any questions whatsoever, please contact us at:

Email: hello@boompay.app

Call or Text: +1 415 940 7235