

Medicine Distribution in Low- and Middle-Income Countries: Technologies and Supply Chains



SPEAKER

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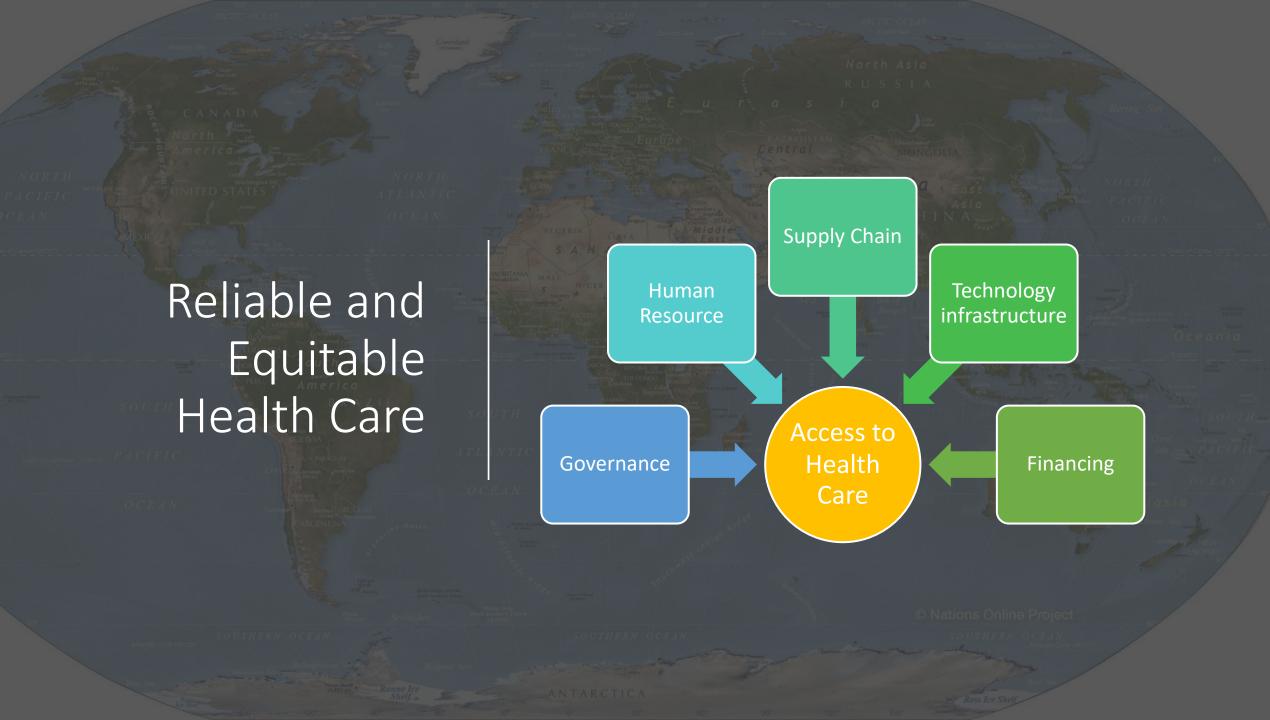
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Dr. Surya D. Pathak

PROFESSOR & AREA COORDINATOR OF OM&IS, UW BOTHELL SCHOOL OF BUSINESS



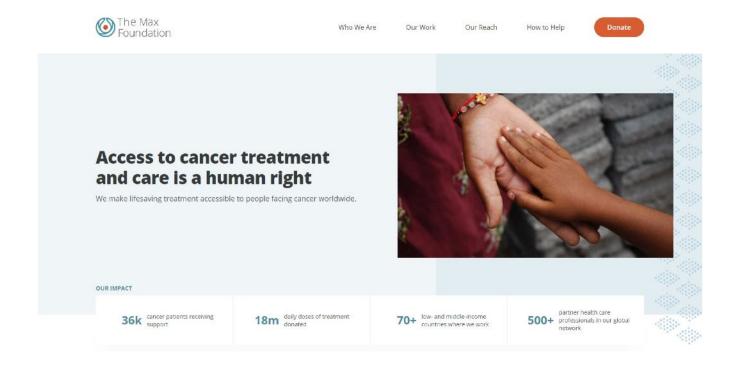




Challenges for Policy Makers



Panel Introduction









Michael - introduction

- Background
- Engagement for many years with The Max Foundation
- A few personal words







Neal - introduction

- Background
- Supply chain & healthcare
- Role at The Max Foundation

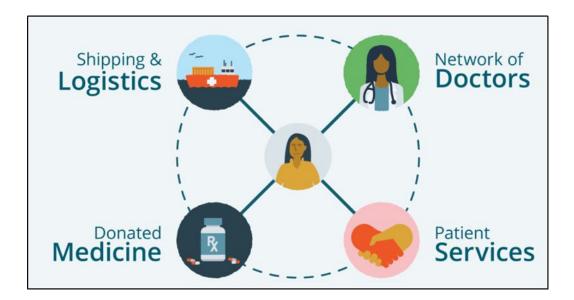




Matching supply to demand with respect to medicine distribution in different parts of the world:

- Demand Planning
- Sourcing, Supplier Relationship, Procurement planning, Logistics and Distribution

Michael



- History of Patient Access Tracking System (PATS)
 - Transition to Max Access Solutions (MAS)
- Patient-centric model
 - Steps to validate program
 - Physicians; Patients
- Forecasting functionality
 - Use of Active patients on a monthly basis

Neal





- Sourcing
 - Donation program
 - · Limits to patient numbers, but always expanding
 - Market Authorization / Commercialization
 - Monthly & Bi-annual lead times
 - Production planning (COVID impact on API 2-3 year lead time)
 - Product flow (DIR)
 - Warehousing
- Logistics & Distribution overview
 - General lessons learned (not COVID-specific)
 - Importing donated medicines has challenges!

20 million daily doses distributed to 30,000+ patients in over 70 countries

Since the start of Max Access Solutions in 2017

DONATED MEDICINE

NETWORK OF DOCTORS

383 Hospitals & Clinics

570 Physicians

5 Manufacturers 9 Compounds

SHIPPING & LOGISTICS

1 Distribution Partner 3 Distribution Sites



PATIENT SERVICES

70 Patient Groups 60+ Max Team Members



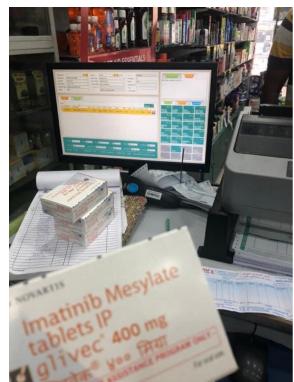
What lessons have you learnt while operating through pandemic?

What are the enablers and what were the constraints?

What should the system look like in the future?

Michael





- Technologies
 - Telehealth; E-prescriptions
 - Timeline for implementation (short!)
- Regulations
 - Rules around legal acceptability of E-prescriptions
 - Scan vs. Physical

Neal

- Fraud Prevention
 - Enhanced ability to use technology for management (Batch numbers for recall)
 - Traceability
- Improved traceability & visibility
 - Enhancements to PATS
 - Particularly relevant and driven due to COVID impacts

X + Y - Z

- Additional technologies
 - Block Chain
 - A
 - Machine Learning
 - Big Data
 - Reality!







Michael

- Patient Advocacy & Increased contacts
- Home Deliveries

Equitable and Inclusive Operations



THANKYOU

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