

NRG SOLAR GOLD COAST GIVEAWAY 2022 FULL TERMS AND CONDITIONS

The Promoter is National Renewable Group Australia Pty Ltd of 406 South Road Richmond SA 5033, ABN 87 166 672 242. Name of Promotion: Win a Gold Coast Getaway on us Electronic drawing system approval number: 959. Entry Restrictions: Entrants must be over the ages of 18, a resident of South Australia and is a customer of NRG Solar. Directors, officers, management, employees and other staff (and the immediate families of directors, officers, management, employees and other staff) of the Promoter, are ineligible to enter. Promotion Period: The Promotion starts on 1 April 2022 at 12:00PM and ends on 30 June 2022 at 5:00PM. (ACST) To enter the Promotion: 1. During the Promotion Period 2. Head to our Facebook page. 3. Like our "WIN Gold Coast Getaway" Post and add a comment telling us *why you love #GuiltFreeElectricity from NRG Solar*. To do this simply comment on the Competition Facebook post using words or a photo to explain what you love about your NRG Solar and or battery solution. You can also email your entry to hello@nrgaustralia.com.au and we will post it for you citing your first name and suburb with your comment and or photo. 4. Fill out the "Register here to win" entry form below to let us know. 5. Full name, suburb, email address and phone number will be required in the "Register here to win" form for a valid entry. Maximum Number of Entries: 10 Entry criteria: 1. Maximum 3 tagged friends per person. Each tagged friend counts as 1 entry. 2. Only 1 Google review counts per person. 3. Each valid referral = 1 entry. A valid referral must include name, email and phone number. Entries must be received by the Promoter during the Promotion Period. Entrants may submit up to the Maximum Number of Entries. Multiple entries (where permitted) must be submitted separately and must independently comply with these Terms of Entry. Draw Details: One Major Prize Draw will take place in order to allocate the major prizes identified in the Prize Details below. One major prize winner will be selected by random electronic draws from the pool of eligible entries. The major prize electronic draw will commence on 4 July 2022 at 12:00pm (ACST) Four Minor Prize Draws will take place during the Promotion period to allocate the minor prizes identified in the Prize Details below. One winner will be selected in each minor prize draw by random electronic draws from the pool of eligible entries. Please watch our Facebook page (<https://www.facebook.com/NRGSOLARSA>) for updates. Prize Details Major Prize Draw – Total Value up to \$2,500.00 One major prize draw winner will receive: 1 x Flight Centre voucher to the value of \$1000. The voucher is redeemable for flights to Coolangatta Airport or airport of the winner's choice. Voucher is valid for 36 months from issue date. 1 x Mantra Hotels voucher to the value of \$1000. The voucher is redeemable on accommodation to any of the Mantra Group Hotels/Resorts/Apartments located on the Gold Coast, QLD. Voucher valid for 36 months from issue date. 1 x voucher for Koi Dining & Lounge Bar, Broadbeach. Voucher to the value of \$200. Valid for 36 months from date of issue. 1 x double pass for 1 hour AquaDuck City Tour & River Cruise valued at \$84. Voucher valid for 36 months from issue date. 1 x Uber Voucher to the value of \$200. The voucher is redeemable for Uber ride share or UberEats, and can only be spent in Australia.



Any and all expenses over and above the included voucher amounts are not covered by National Renewable Group Australia Pty Ltd (NRG Solar) and are at the winner's own expense. Minor Prize: Minor prize draw – total value up to \$699.00. 1 x Wallis Cinemas voucher valued at \$100 redeemable for 36 months from date of issue, 1 x Foodland Supermarkets voucher valued at \$100, redeemable for 36 months from date of issue, 1 x Dowie Doole Tasting Pod Prize Pack, 1 x Beats Solo On-Ear Wireless Bluetooth Headphones with Carrying Case valued at \$299.00. Prize Restriction: Major and Minor prize draw winners cannot choose their prize. Use of the prize is subject to the availability of operators and any other block out dates and restrictions the operator may choose to enforce. Prizes are non-transferrable. Prizes cannot be redeemed for cash. Notification of Winners: Major Prize Draw - Winner will be notified by social media message, email or phone call on 4 July 2022. Minor Prize Draw - Winners will be notified by social media message, email or phone call when the Minor Prize Draw is completed. Prize Delivery: Major Prize Draw: Winner will be provided with the prize for the Promotion by email or post on or after 4 July 2022 Minor prize draw: Winners will need to collect the prize for the Promotion from 406 South Road Richmond SA 5033 as draw is completed. General Terms and Conditions 1. Where this competition is communicated and/or conducted via a social media platform (including, but not limited to, Facebook, Instagram and/or Twitter), entrants acknowledge that use of social media platforms generally is subject to the prevailing terms and conditions of use of the social media platform (including, but not limited to, Facebook, Instagram and/or Twitter). The Promotion is in no way sponsored, endorsed or administered by, or associated with, any social media platform (including, but not limited to, Facebook, Instagram and/or Twitter). The winner and their companion(s) (if any) are solely responsible and liable for the content of their entries and/or posts and any other information they transmit to other Internet users. To the extent permitted by law, the winner and their companion(s) (if any) agree to indemnify, defend and forever hold harmless any and all social media platforms (including, but not limited to, Facebook, Instagram and/or Twitter) used in conjunction with this Promotion, against any and all losses, actions, claims, costs, expenses and damages (of any nature) which may be incurred by the winner and their companion(s) (if any) in respect of the winner's and their companion(s)' (if any) participation in the Promotion and any prize. Any questions, comments or complaints about the Promotion must be directed to the Promoter and not to any social media platform used in conjunction with this Promotion (including, but not limited to, Facebook, Instagram and/or Twitter). Entrants understand that they are providing their information to the Promoter and not to any social media platform (including, but not limited to, Facebook, Instagram and/or Twitter). 2. The Promoter accepts no responsibility for late, lost, incomplete, incorrectly submitted, delayed, illegible, corrupted or misdirected entries, claims or correspondence whether due to error, omission, alteration, tampering, deletion, theft, destruction, transmission interruption, communications failure or otherwise. The Promoter has no control over communications networks or services, the Internet, or computer or telephone networks or lines and accepts no responsibility for any problems associated with them, whether due to traffic congestion, technical malfunction or otherwise. The Promoter is not liable for any consequences of user error including (without limitation) costs incurred. Any form of automated entry using any device or software is invalid. Entries are deemed to be received at the time of receipt by the



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Promoter not at the time of transmission by the entrant. 3. Costs associated with accessing the Promoter's website remain an entrant's responsibility and may vary depending on Internet service provider used. 4. By entering this Promotion, an entrant consents to their name, location and any other information submitted to the Promoter being broadcast and/or published as required by law, and each entrant consents to the content of their entry being broadcast and/or published. 5. Once an entry is submitted, entrants acknowledge that the entry may not be withdrawn, altered or deleted (except as and where required by the Promoter). 6. Vouchers cannot be redeemed for cash; used for booking or cancellation fees; used for multiple bookings; transferred to another person; or transferred to another booking with a separate provider 7. The terms and conditions of the chosen provider apply to any bookings made with a voucher. These terms may include, but are not limited to, cancellation policies and fees. The Promoter is not a party to the booking made between a winner and their chosen provider and assumes no liability for any losses to the winner occurring under the booking. 8. The Promoter will not be liable for any direct or indirect loss (including, without limitation, special or consequential loss or loss of profits), expense, damage, personal injury or death which is suffered or sustained (whether or not arising from any person's negligence) in connection with this Promotion or accepting or using any voucher, except for any liability which cannot be excluded by law (in which case that liability is limited to the minimum allowable by law). 9. Entrants can only register in their own name. Entrants who provide incorrect, misleading or fraudulent information are ineligible to enter and participate in the Promotion and all entries of an entrant who is deemed by the Promoter to have provided incorrect, misleading or fraudulent information may, at the sole discretion of the Promoter, be deemed invalid. The Promoter may require the winner/s to provide identification as requested by the Promoter including (without limitation) proof of identity, proof of age and proof of residency (to the Promoter's satisfaction, at its sole discretion) in order to confirm the entrant's identity, age, residential address, eligibility to enter, participate and claim a prize, and any information submitted by the entrant in entering and participating in the Promotion, before issuing the prize. Identification considered suitable for verification is at the Promoter's discretion. If the documentation required by the Promoter is not received by the Promoter (or its nominated agent) or an entrant has not been verified or validated to the Promoter's satisfaction, then any and all entries of that entrant will be ineligible and deemed invalid. 10. If due to any reason whatsoever the Promoter becomes aware after an entrant has won a prize that the entrant has not complied with these Terms of Entry, that entrant will have no entitlement to the prize, even if the Promoter has announced them as a winner and that entrant will be required, at the direction of the Promoter, to return, refund or otherwise make restitution of the prize. 11. The Promoter reserves the right to verify the validity of any and all entries. The Promoter may, in its sole discretion, disqualify any or all entries from, and prohibit further participation in this Promotion by, any person who: (a) tampers with or benefits from any tampering with the entry process or with the operation of the Promotion; (b) acts in violation of these Terms of Entry; (c) acts in a disruptive manner; (d) acts with the intent to annoy, abuse, threaten or harass any other person; or (e) engages in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the Promotion. The Promoter's legal rights to recover damages or other compensation from



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such an offender are reserved. 12. The Promoter makes no warranties or representations about the fitness for purpose or suitability of any of the tourism experiences offered by the participating operators and will not accept responsibility for the quality or fitness for any purpose of any tourism experience, or the failure of any tourism experience to be of a particular quality 13. If for any reason any aspect of this Promotion is not capable of running as planned for any reason beyond the reasonable control of the Promoter, including, but not limited to, by reason of war, terrorism, state of emergency or disaster (including natural disaster), communicable disease, infection by computer virus, telephone network failure, bugs, tampering, unauthorised intervention, fraud, technical failures or anything which corrupts or affects the administration, security, fairness, integrity or proper conduct of this Promotion, the Promoter may, in its sole discretion, cancel, terminate, modify or suspend the Promotion, or invalidate any affected entries or vouchers. 14. Without limiting any other paragraph, the Promoter may at its sole discretion amend any aspect of this Promotion or of these Terms of Entry from time to time, subject to applicable laws and subject to the approval of the relevant authorities in each Relevant State, if required. 15. Each entrant must ensure that any other person whose personal details have been provided by the entrant to the Promoter for the purposes of the entrant's participation in this Promotion has given their implied or express consent for their details to be provided to the Promoter and to be contacted by the Promoter in relation to this Promotion. 16. The Promoter collects and stores Personal Information about an entrant on its databases to include the entrant in a Promotion and, where appropriate, award prizes. If the Personal Information requested is not provided, the entrant cannot enter the Promotion and is deemed ineligible. The Promoter may disclose entrant's Personal Information to its promotional partners, contractors and agents to assist in conducting this Promotion or communicating with entrants. An entrant also agrees that the Promoter may, in the event the entrant is a winner, publish or cause to be published the entrant's name and locality in any media. An entrant can gain access to, update or correct any Personal Information held by the Promoter by contacting the Promoter's Privacy Officer at the Promoter's address as stated in the Schedule. All Personal Information will be stored at the office of the Promoter or by its data storage providers. A copy of the Promoter's Privacy Policy in relation to the treatment of Personal Information collected may be accessed on the Promoter's website at <https://www.nrgsolar.com.au/privacy-policy> 17. Unless the contrary intention appears, a reference in these Terms of Entry or the Schedule or in any advertisement relating to this Promotion to Australian dollars, dollars, AUD\$ or \$ is a reference to the lawful currency of Australia. 18. These terms and conditions are governed by and construed in accordance with the laws of South Australia and the parties submit to the exclusive jurisdiction of South Australia. 19. "Personal Information" means, for the purpose of the Privacy Act 1988 (Cth) as amended by the Privacy Amendment (Enhancing Privacy Protection) Act 2012 (Cth), information or an opinion about an identified individual, or an individual who is reasonably identifiable, whether the information or opinion is true or not and whether the information or opinion is recorded in a material form or not.