

Tiana Tucker

User Experience Designer

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tianamtucker.com

WORK EXPERIENCE

Staff UX Designer

September 2018 - Present

AT&T, Austin, TX

- Generate more than \$200M per year in savings by applying design thinking to enterprise problems
- Work closely with user researchers to identify and support critical opportunities for user interviews, prototype testing, and ethnographic field studies
- Partner with business groups to advocate for user needs during requirements gathering discussions

Interaction Designer

June 2017 - September 2018

Mutual Mobile, Austin, TX (Clients: NBA and HEB Grocery)

- Developed comprehensive wireframes and prototypes to communicate mobile app design solutions
- Built and maintained mobile app maps, user flows, interaction notes, and other design artifacts
- Collaborated with clients, visual designers, product managers, and developers to formalize ideas

UI/UX Designer, Government Contractor

January 2015 - March 2017

Noblis, Washington, DC

- Led design of four new products and more than 10 new features for existing products
- Maintained the UX checklist and UI style guide for all interface components for 7 products
- Planned and facilitated in-person as well as remote usability test sessions

Inbound Marketing Coordinator

May 2013 - May 2014

2U Inc, Landover, MD

Online Marketing and Communications Assistant

January 2012 - January 2013

Danish Institute for Study Abroad, Copenhagen, Denmark

SKILLS

Design: Adobe Creative Suite, Sketch, Figma, Affinity Photo, Invision, OmniGraffle, Abstract, Zeplin, Webflow, Keynote, MS Office, Confluence, Jira, Zeplin, Webflow, User Interface Design, Prototyping, Wireframing, Usability Testing, Information Architecture and Responsive Web Design.

Front-End Development: HTML, CSS, JavaScript, jQuery, Bootstrap, Agile and Scrum methodologies.

CERTIFICATIONS

User Experience Certification, Nielsen Norman Group

April 2016

EDUCATION

Thinkful, Online

June 2016 - March 2017

Front-End Web Development Program

General Assembly, Washington, DC

June 2014 - August 2014

User Experience Design Immersive

Elon University, Elon, NC

May 2011

Bachelor of Arts. Major: Communication Science; Minor: Professional Writing