



# COLLABORATE QUICK REFERENCE GUIDE: MANAGE A CONFERENCE

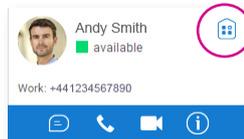
## Start a conference

You have your own personal and permanent multi media conference room called *My Room*. Click on the icon to open up your My Room and you're ready to start your meeting. For internal staff, you no longer need to send out pins, codes or plugins, just let them know the conference will be in My Room in your calendar invite. Additional users can be dragged into the conference from your contacts at any time.



## Join a conference

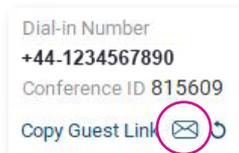
Joining a conference could not be simpler. Hover over the contact and click on their My Room icon.



## Inviting guests from outside your company

Collaborate has the option to invite guests into a conference. Using WebRTC, the guest does not need to download any apps or plug-ins, but simply joins via a compliant web browser with a single click, or via a standard telephone using a conference ID for audio only conferencing.

1. Open up My Room
2. Click on the *link* icon
3. Send the link to your guest



## Unscheduled (ad-hoc) conferencing

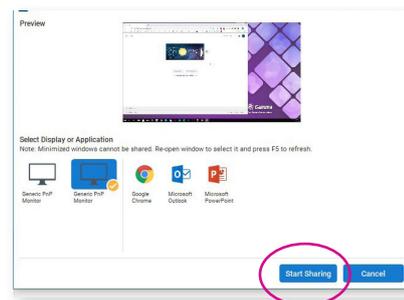
With Collaborate you can start a conference without having to schedule a meeting, by simply dragging and dropping users from your contacts to an open window. You can then enjoy all the features of a planned conference in the same way.

## Share your desktop or a program

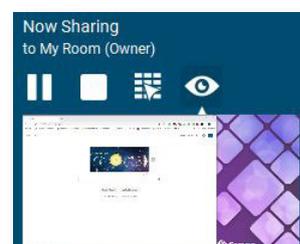
You can share your desktop or a single application (recommended) by clicking on the start sharing button



1. Click on the share button
2. Click on the application you wish to share or generic monitor
3. Click on *start sharing*



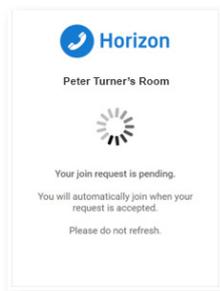
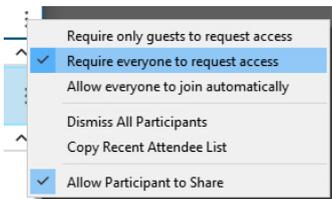
The preview popup will show you what you are sharing, and gives you the option to pause or end the sharing session, or switch the application you are sharing.





### Managing participants entering conference

You can control how participants are able to join the conference by enabling the *Request access* feature. If you have enabled *Require everyone to request access*, the participant will not be able to join the conference until you accept them on the popup request.



### Managing users in the conference

All participants of the conference will be shown in the participants list. This enables you to manage the conference by:

- Muting a person
- Sending a private IM
- Dismissing a person from the conference



### Sending files

Rather than sending files externally you can send files via Collaborate. Either click on the share file icon in the bottom right corner, or simply drag and drop the file into the My Room or any chat tab. You will see the file being transferred, and have the option to cancel the file transfer.



### Voice, video and sharing in a conference

Within the My Room tab, select the appropriate call type you wish to make, which can be voice video sharing You can also see a person's contact card by pressing the icon.

### Voice conferencing

When voice calling is enabled, you are able to:

- Pause the call
- Mute
- Transfer the call
- Park the call
- Add additional users
- End the call



### Video conferencing

The active speaker will be in the main screen, with remaining participants shown below. You can toggle between the video, screen sharing (if enabled) and the IM chat window. The window can be expanded to full screen by clicking on the full screen button. Video calling will automatically enable voice.

