



Horizon

October 2017 Release Notes



Version	Date	Description
1.0	09/10/2017	Document created for October portal release

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Introduction

The October 2017 release will be made available on the evening of the 10th October. It will contain the following new features and improvements detailed below.

Horizon Voice Migration

A gentle reminder that the planned works to reroute Horizon voice traffic onto our new network commences on the 24th October 2017. Details of the migration and its impact can be found by reviewing the Horizon Voice Migration Impact Brief document on the Gamma Academy, just search the knowledgebase for Horizon Voice Migration.

The webinar we held on the subject can be found via the link below, the content starts at 2 minutes in.

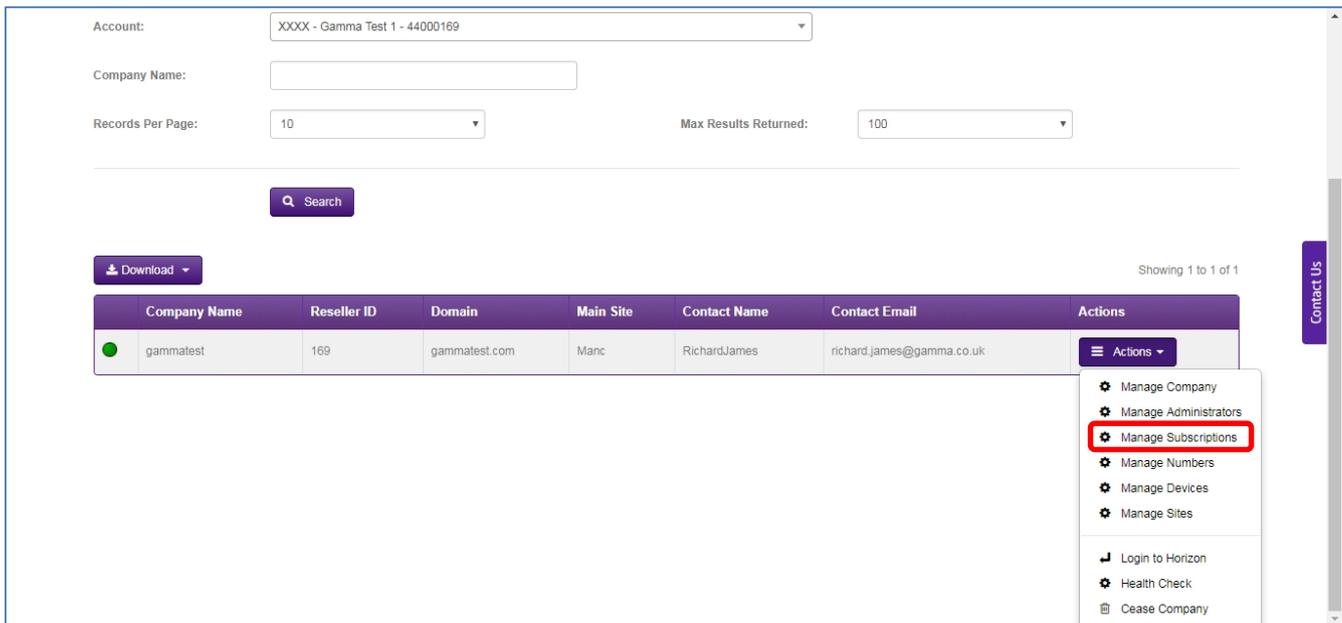
<https://pgi.webcasts.com/starthere.jsp?ei=1161275>

Please ensure you are prepared for the change and have communicated to your customers.

Integrator for Bullhorn

We are delighted to announce that Horizon has been accredited to integrate with Bullhorn, a leading CRM within the recruitment sector. The setup of the Bullhorn integration is slightly different to the current CRM version of the Integrator and is described below

The integration requires the assignment of a specific bolt on in order for access to be enabled. To assign the Bullhorn bolt on, navigate to the company that requires it and select Manage Subscriptions



Account: XXXX - Gamma Test 1 - 44000169

Company Name:

Records Per Page: 10 Max Results Returned: 100

Showing 1 to 1 of 1

Company Name	Reseller ID	Domain	Main Site	Contact Name	Contact Email	Actions
 gammatest	169	gammatest.com	Manc	RichardJames	richard.james@gamma.co.uk	<div><input type="button" value="Actions"/> <ul style="list-style-type: none">Manage CompanyManage AdministratorsManage SubscriptionsManage NumbersManage DevicesManage SitesLogin to HorizonHealth CheckCease Company</div>

Then scroll to the bottom of the Manage Subscription page and select

[+ Add More Subscriptions](#)

Manage Subscriptions

Company Name: gammatest Site Access: Assured IP Services
 Subscription Type: Premium Subscription - 1 Month Contract No Handset Company age: 0 Years, 3 Months, 7 Days

Service Pack Summary

Service Pack Name	Available	In Use
Premium	5	4
Virtual Power Pack	5	1

Addons Summary

Addon Name	Available	In Use
Auto Attendant	0	1
Call Centre Group	1	0
Call Centre Agent Client	1	0
Addon Name	Available	In Use
Call Centre Supervisor Client	1	0
Call Parking	1	0
Call Pick Up	1	0
Call Queue Group	1	0
Call Queue Group User	1	0
Integrator CRM	1	0
Hunt Group	0	1
Instant Conference Group	1	0
Integrator EMIS	1	0
Horizon TAPI Driver	1	0
Integrator	1	0
Page Group	1	0
Receptionist	1	0
iOS Soft Client	1	0
Soft Client Mac	0	1
Soft Client Android	1	0
Soft Client PC	0	1
Voice Mail	0	3

[← Back](#)
 [✖ Remove Existing Subscriptions](#)
 [+ Add More Subscriptions](#)

Us

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On the next screen navigate to the Bolt-Ons panel and enter the number of Bullhorn Integrator subscriptions you wish to add to the Company and then hit the submit button.

Welcome: Roy (rfarrow)

[HOME](#) | [HELP](#) | [SITE MAP](#) | [SETTINGS](#) | 1 UNREAD NOTIFICATION(S): 26 | [LOGOUT](#)

[PROVISIONING & SERVICE MANAGEMENT](#) | [NUMBER PORTING](#) | [REPORTING](#) | [BILLING](#) | [HELP & SUPPORT](#) | [ADMIN](#) | [INTERNAL](#)

Add Subscriptions

Company Name: gammatest | Site Access: Assured IP Services

Subscription Type: Premium Subscription - 1 Month Contract No Handset | Company age: 0 Years, 3 Months, 7 Days

Subscription Type: Premium Subscription - 1 Month Contract No Handset | Company age: 0 Years, 3 Months, 7 Days

Info
 'Available' is the amount of subscriptions that can be assigned to a user. 'In Use' subscriptions are currently being consumed by a user.

Subscriptions Help

Service Pack	Currently Available	Currently In use	Quantity To Add
Premium	5	4	<input type="text" value="0"/>
Virtual Power Pack	5	1	<input type="text" value="0"/>

Bolt-Ons Help

Feature	Currently Available	Currently In use	Quantity To Add
Integrator - Bullhorn	0	0	<input type="text" value="0"/>
Call Centre Agent Client	1	0	<input type="text" value="0"/>
Call Centre Agent	1	0	<input type="text" value="0"/>

Additional Configuration Help

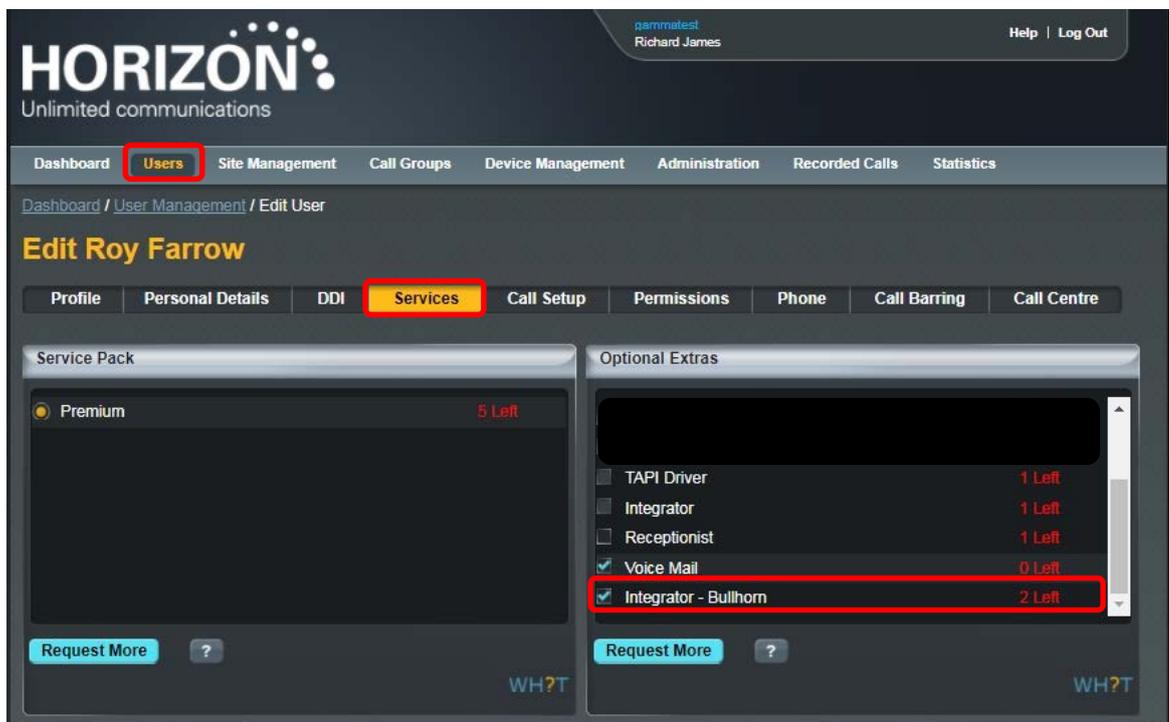
Feature	Currently Available	Currently In use	Quantity To Add
Auto Attendant	0	1	<input type="text" value="0"/>
Call Centre Group	1	0	<input type="text" value="0"/>
Call Parking	1	0	<input type="text" value="0"/>
Call Pick Up	1	0	<input type="text" value="0"/>
Call Queue Group	1	0	<input type="text" value="0"/>
Hunt Group	0	1	<input type="text" value="0"/>
Instant Conference Group	1	0	<input type="text" value="0"/>
Page Group	1	0	<input type="text" value="0"/>
Voice Mail	0	3	<input type="text" value="0"/>

← Back
✓ Submit

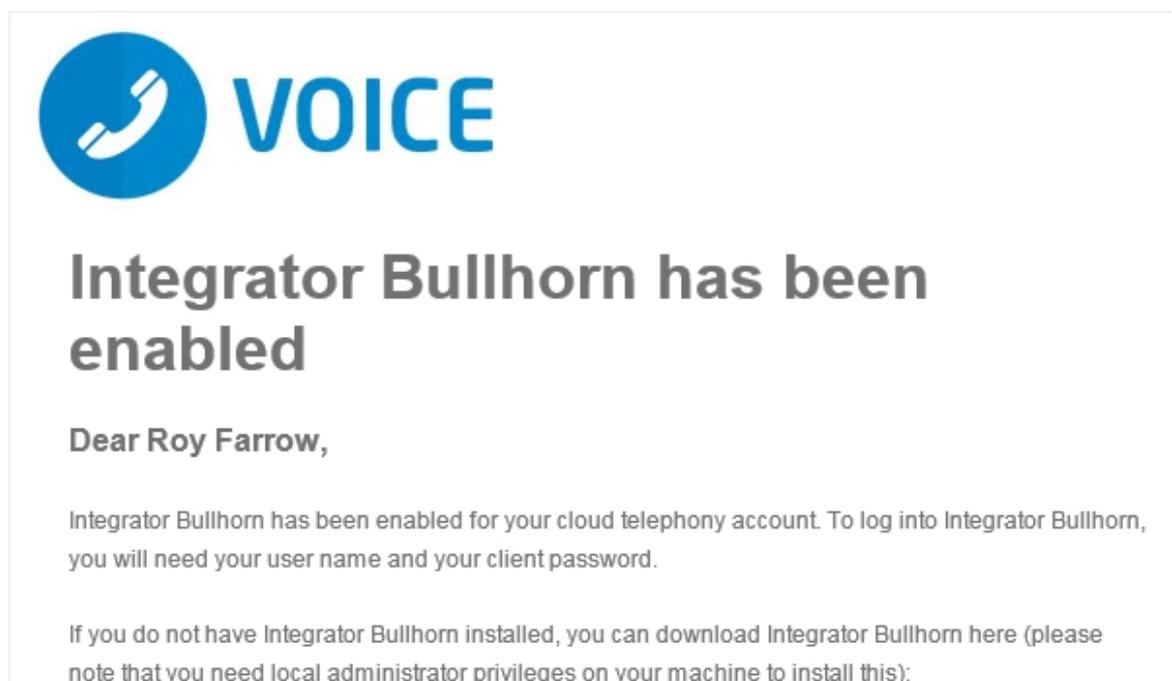
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This will then add the Bullhorn Integrator to the Company for assignment to the end user(s) via the Horizon GUI.

You then just need to head over to Horizon GUI and assign the Bolt-on to the user in the usual fashion via the User>Services tabs.



The user will then receive a couple of welcome emails detailing their logon credentials and a link to the Integrator Bullhorn download which will need to be installed onto the user's PC.



Once the software has been installed the end user will then need to follow the Bullhorn Add In User Guide to complete the installation. This can be found on the Gamma Academy by searching Bullhorn Integration Add In Guide.

****IMPORTANT****

Integrator 2.6 is not currently compatible with any mass deployment tools when carrying out an upgrade from an earlier version. Using these will result in all existing user settings being deleted.

Any upgrades from earlier versions will need to be carried out by the user/administrator on their individual machine.

We are aware of the following mass deployment tools affected, please see below. Please be aware other similar tools could experience the same behaviour and as advised we highly recommend updating individual clients.

- ◆ SCCM
- ◆ Group Policy deployment
- ◆ OPSI
- ◆ Rudder
- ◆ Symantec Client Management Suite
- ◆ Dell KACE
- ◆ ZenWorks
- ◆ IT Asset Too

Feedback



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