

Please read fully, complete in CAPITALS and sign where indicated. Return to Rachel keeping a copy for your records, and inform Rachel in writing of any changes. Thank you.

1 of 5 : Name & Contact Details

Name of Dog

Name of Owner

Address

Post Code

Mobile / Emergency Telephone

Email

2 of 5 : Terms and Conditions

The information provided here supplements that within the QUESTIONNAIRE.

Pricing structure and care availability is detailed within the current PRICE LIST.

Items required for the duration of stays are detailed within the CHECKLIST.

Payment for Care is to be made on the 1st of each month for all days required within that month.

Payment due for long-term bookings of Care can be waived if cancellation notice of 14 days is provided in advance of the payment due date.

Pre-payment for unrequired bookings of Care can be carried over to the following month on provision of 14 days notice.

Payment for Overnight Care is to be paid in full at the time of booking. If a booking is cancelled more than 14 days in advance of the start of the stay, 50% of the paid fee will be refunded. If a booking is cancelled 14 days or less in advance of the start of the stay, no part of the paid fee will be refunded.

Services not suitable for giant breeds, dogs weighing over 25kg, bitches in season or entire males that have reached sexual maturity.

Services appropriate for non-reactive dogs only. Demonstration by dogs of a lack of social skills or undue anxiety will invalidate services yet payment terms will still apply.

In the case of relocating a dog to boarding kennels, payment will be due in accordance to the terms set by the establishment and collection of a dog will be the responsibility of the owner.

With the exception of short-coated breed types, an additional grooming fee of £35 for small - medium dogs and £45 for large dogs is required per Overnight stay for a professional salon treatment. Any additional expenses for grooming will be payable on demand to Rachel Worley.

In case of sickness, Rachel Worley or an associate will endeavour to source alternative appropriate care but this is not guaranteed. Monies paid will be refunded or carried over if applicable, on non-provision of services due to sickness.

In case of severe road / weather conditions, Rachel Worley or an associate will endeavour to maintain existing bookings and provide transport but this is not guaranteed, particularly if doing so attributes any form of risk to people and dogs. Monies paid will be refunded or carried over if applicable, on non-provision of services due to severe road / weather conditions conditions. Payment will remain in full on the provision / ability to provide services, despite disruption caused by severe road / weather conditions.

Refunds may take up to 14 days to be processed.

If necessary, house keys will be released to Rachel Worley or an associate under protection of Key Holder Insurance, to be returned at the expiry of services.

Dogs may be cared for, trained, walked on-lead and off-lead with dogs from other households.

Dogs are to be protected against Distemper, Hepatitis, (Adenovirus), Parainfluenza, Parvovirus and Leptospirosis and possess sufficient immunity either via annual vaccination or annual titre checks.

Dogs are to be in receipt of routine preventative treatment including those for lungworm, tapeworm, fleas and ticks.

It is recommended but not essential, that dogs be vaccinated against Kennel Cough.

Rachel Worley or an associate will provide transportation to the veterinarian named within the QUESTIONNAIRE or if necessary to any local veterinarian. Rachel Worley or an associate assumes no responsibility for the loss of any pet and is released from all liability related to transportation, treatment and expense. All expenses are due immediately to the veterinary practice.

Rachel Worley or an associate may administer medication when applicable on provision of the necessary written instructions.

3 of 5 : To the Veterinary Practice

During my absence, Rachel Worley or an associate will be caring for my pet and has my permission to provide transport to your practice for treatment. I authorise you to treat my pet and will be responsible for immediate payment to you or upon my return should I not be contactable.

4 of 5 : To the Grooming Salon

During my absence, Rachel Worley or an associate will be caring for my pet and has my permission to provide transport to your salon for treatment. I authorise you to treat my pet and understand that Rachel Worley or associate assume no responsibility for the loss of any pet and is released from all liability related to transportation and treatment.

5 of 5 : Declaration

I confirm that I am the owner of the above named dog and that I authorise Rachel Worley or an associate to act as guardian during my absence and to take any action considered suitable in order to protect and keep in good health the above named dog including admission for veterinary treatment or to boarding kennels. I do further confirm that I will be responsible for costs which might be incurred, (veterinary, kennel or otherwise), as a result of any alternative accommodation required, sickness, accident or damage caused to, or by, the above mentioned dog and that I will pay any such costs or expenses on demand. I also confirm that no liability will attach to Rachel Worley or associate and understand that by giving my authorisation, my dog may be looked after and walked with other dogs from other households. This consent / confirmation has no expiration date unless otherwise noted and so will remain in effect for all future bookings. Therefore I confirm that all veterinary treatments listed above will be kept up to date.

A photocopy or facsimile of the signed consent / confirmation shall have the same force and effect as the client/pet owner's original signature.

By signing this contractual consent form I am confirming that I have read and understood the aforementioned terms and conditions in their and that all queries have been satisfied prior to the commencement of care:

 **Owner Name**

 **Owner Signature**

 **Reality Dog Training Name & Signature**

Date