



High Level Process

- Access business & Create Product
- Lloyd's compliance & Ongoing oversight
- Contracts & CH Transacting Business
- Claims
- Annual renewal
- Other



MIRO Navigation Tips:

- To zoom in press **Ctrl & +**
- To zoom out press **Ctrl & -**
- If having issues grabbing 'post it' notes, press **V** to change your cursor from the Hand icon to a Pointer icon
- To add text to a 'post it' note, **double click** on the centre of the note after placing it on the board and start typing