



New Member Portal

HSA, FSA, HRA, and Commuter benefits under one roof.

We're excited to have moved participants to our new Member Portal. The comprehensive portal houses all of your HSA, FSA, HRA, and Commuter benefits under one roof, creating an easier and more user-friendly experience.

Here's what you need to know about the new portal:

Enjoy New System Benefits

- **[Single System Login](#)** - You should have received an email or letter from ThrivePass with instructions to register your account. Once registered, you'll use one easy login to access all of your pre-tax benefits.
- **New Investment Threshold** - Your investment threshold was lowered to \$1,000 compared to \$2,000 previously, allowing you to invest more where you need it most.
- **ThrivePass Mobile App** - Your pre-tax benefits are made easy with our on-the-go mobile app. Available on Apple or Android, the ThrivePass Pre-Tax app allows you to easily view account balances, submit a claim, update your profile, and more. You'll also have the ability to view real-time data and insights about your account and receive a personalized Smart Score that guides you to make informed decisions on how best to save and spend your money.

Retrieve Historical Information

- Previous transaction details were not transferable to the new platform. If you need historical information from 2020, please call a customer service representative at 866-855-2844 or email tpa@thrivepass.com.

Reinvest Your HSA Dollars

- For ThrivePass to move your existing account to your new HSA, all investments had to be cashed. You can reinvest your dollars using our [HSA investment options](#).

