



P.O. Box 220 / Minneapolis, MN / 55440-0220  
866-855-2844 / [tpa@thrivepass.com](mailto:tpa@thrivepass.com)

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November 2, 2020

Name  
Address  
City, State Zip Code

Dear HSA Participant,

We are writing to notify you of an important change to your health saving account ("HSA") offered through ThrivePass.

[HSA Custodian Resignation and Appointment of Successor Custodian](#)

At the request of ThrivePass, HealthcareBank, a division of Bell Bank will resign as the custodian of your HSA effective December 22, 2020 and Wealthcare Saver will serve as the successor custodian to your HSA.

[Action Required:](#)

If you agree to have your HSA transferred to Wealthcare Saver, you do **not** need to take any action. Your HSA will automatically be transferred to Wealthcare Saver on or about December 22, 2020.

[Blackout Period:](#)

From Tuesday, December 8, 2020 until on or about December 22, 2020, there will be a blackout period while your HSA is transferred to Wealthcare Saver. Investments held in your HSA will be automatically liquidated. During this time, you will be unable to request a distribution or use your debit card to access your HSA funds, or buy or sell investments through your HSA account. You will still have the availability of our website and toll-free number to speak to a customer service representative; however, you will not be able to submit online claims during the blackout period. If you are using our current debit card, as a result of this transition, we will be making a change to the benefits debit card. You will receive new cards for use as of December 15, 2020. You will continue to utilize your current debit card for expenses applicable through midnight on December 7, 2020.

[Other Options Available to You](#)

If you **DO NOT** want to transfer your HSA to Wealthcare Saver, you may transfer your HSA to another HSA custodian of your choosing. Please contact the new HSA custodian to obtain the necessary account opening and transfer paperwork. In order to expedite the transfer process, please make sure the completed transfer form is received by ThrivePass before December 1, 2020.

Transfer forms should be sent to: ThrivePass  
PO Box 220  
Minneapolis, MN 55440-0220

You may also fax the transfer form to ThrivePass at 888-265-5413.

If we do not receive a transfer or distribution request by December 1, 2020, ThrivePass will transfer your HSA to Wealthcare Saver.

[Tax Forms](#)

For tax year 2020 you will receive tax documentation from both HealthcareBank and Wealthcare Saver.

If you have any questions, please call us at 866-855-2844.

Sincerely,

ThrivePass