



Trust & Security

A message from our CEO.

To our valued members,

Firstly, thank you for being a part of CardUP. We are immensely grateful for your partnership. We build platforms with the aspiration of effecting change and good throughout the world and that's only possible because of invaluable relationships we have with innovative, forward-thinking non-profits like yours.

Ensuring that your internal data is protected, safeguarded, and confidential is always our highest priority. We are proud to have comprehensive policies implemented at every stage of the data lifecycle in order to ensure the highest standards of privacy and security for confidential information.

We take the same approach with your own public facing CardUP pages as we do with our own systems: it's entirely customizable. From data retention to customer service access, we customize our compliance and policies to align with your organizations preferences.

In terms of financial information, CardUP leads the industry in protective measures: we don't have any access to any type of sensitive information. No credit card information, bank account information, or sensitive personal information. That's the beauty of our seamless payment gateway integrations.

Additionally, CardUP's team adheres to a strict policy to ensure the security and privacy of member data. From NDA's to comprehensive compliance training, our employees are held to the highest standards when it comes to performing maintenance on our platform.

We regularly evaluate, review and appropriately update our information security policies as we continue to challenge ourselves to elevate our standards. Our strict schedules are designed to ensure that our team adheres to and reviews all regulations put in place by CardUP on a recurring basis.

A comprehensive guide of our data security compliance policies and regulations are disclosed herein.

With gratitude,

A handwritten signature in black ink, appearing to read "Noah Schultz".

Noah Schultz

Co-founder, Chairman, and Chief Executive Officer | CardUP