

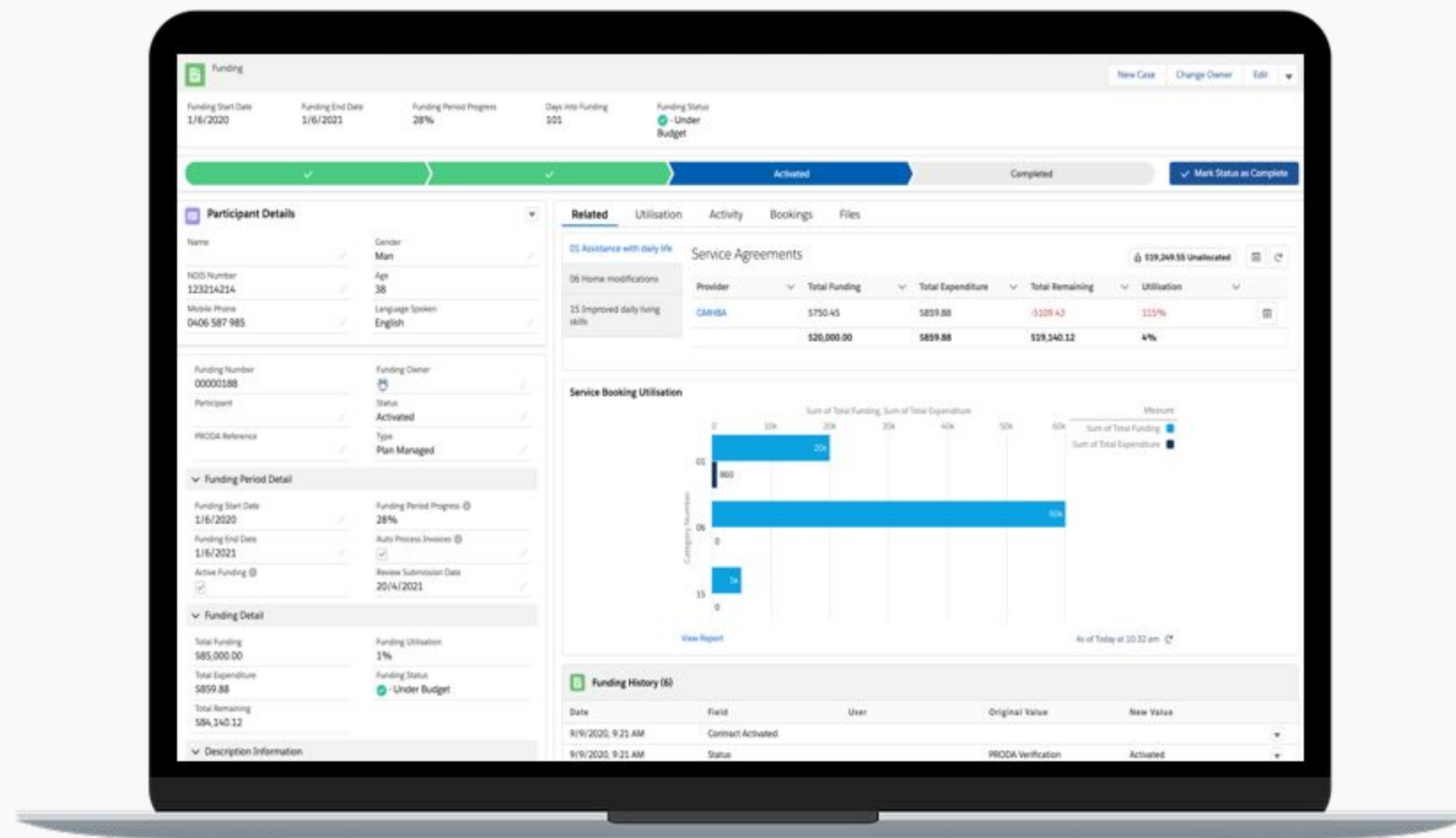
# ndis+

Complete NDIS Management.

# Get the best of all worlds.

We have developed comprehensive solutions for **NDIS Providers** to manage the entire participant and provider lifecycle. This includes the ability to manage plans, service activities, invoices, payments, service delivery, scheduling, as well as powerful reporting capabilities.

We have complemented these significant capabilities with secure online self-service functions for your stakeholders. We have deeply integrated **Salesforce**, the world's leading CRM platform, with the **Australian Government's NDIS Systems** to offer you unprecedented levels of capability and processing security.

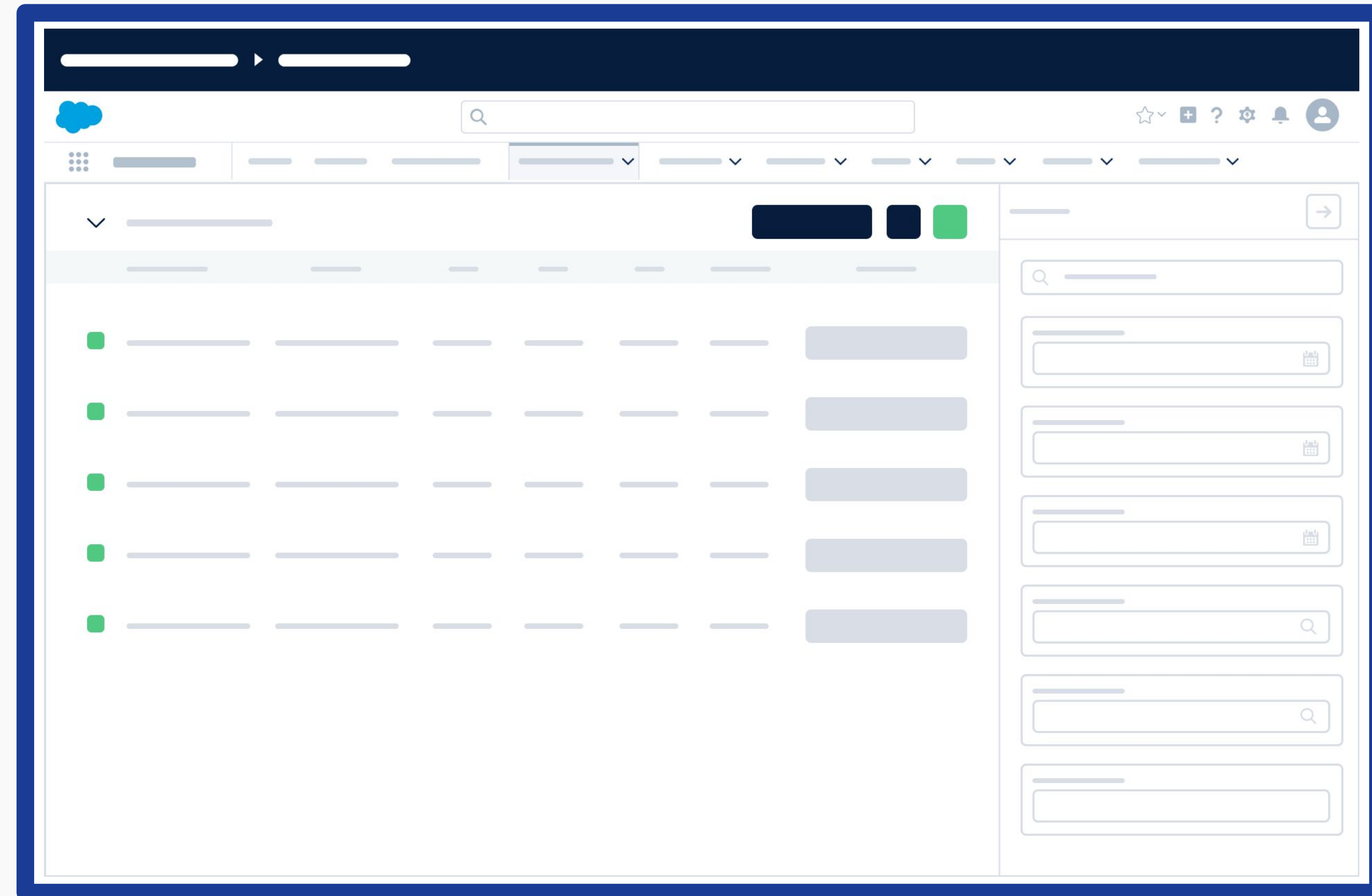


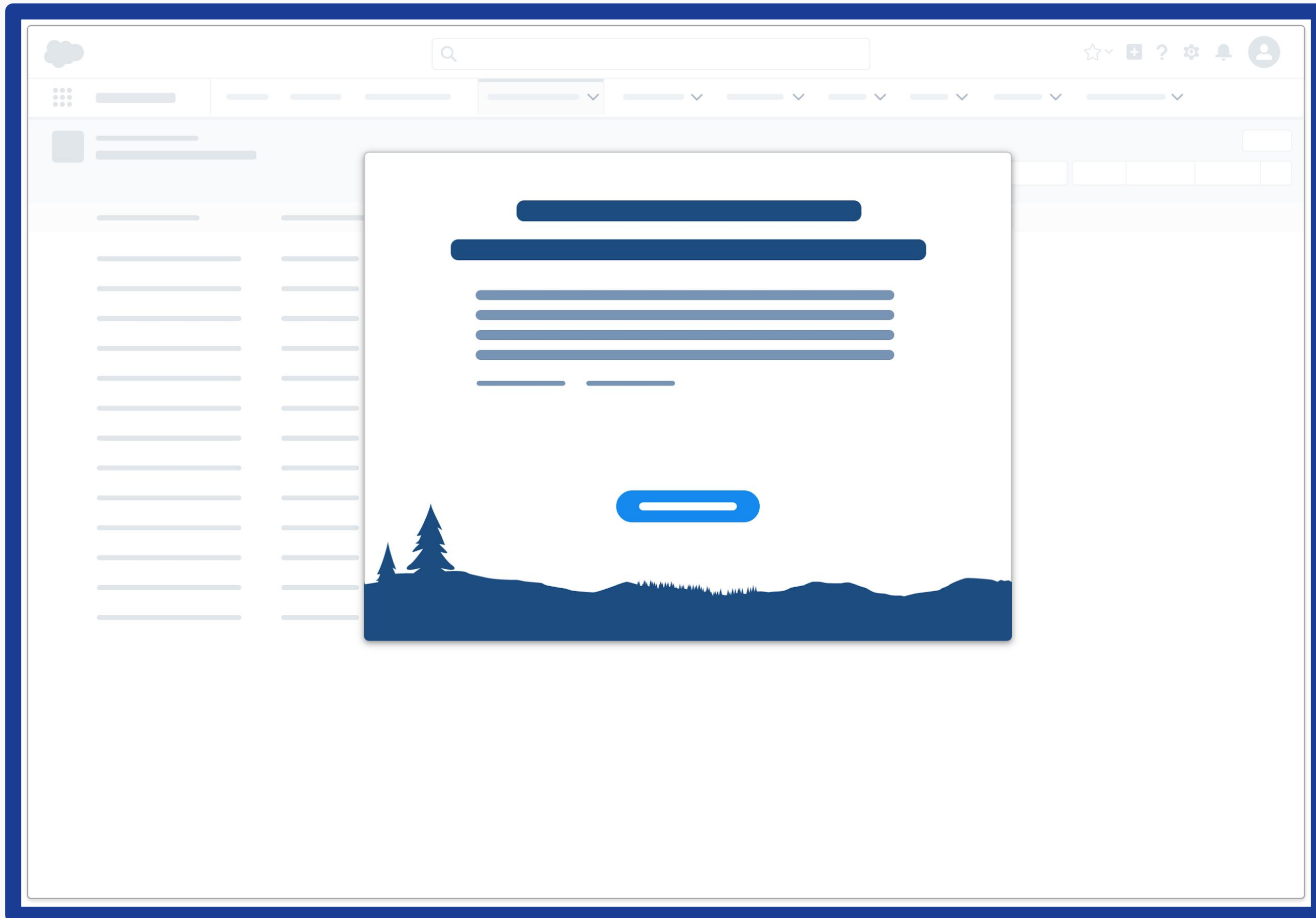
## FINANCIAL PLAN MANAGEMENT

# Plan Management & Billing

We enable your organisation to effectively manage participant plans, service activities, invoices, product, categories and payments. We automatically issue payment requests to **PRODA** and, when approved, these are added to a daily configurable banking file for payment.

- Plan, Service Activity, and Category Management
- Invoice and Service Line Capturing
- Payment Request Submission and Banking File Preparation
- Rich Reports on Participant History, Attribution, and Funding Value





## SERVICE DELIVERY

# Service Delivery and Scheduling

We provide you with the ability to schedule your team to deliver services to your clients, map their route, and automatically match the most qualified and available team members to the right service requirements. This is complemented by a comprehensive set of case management and mobility capabilities.

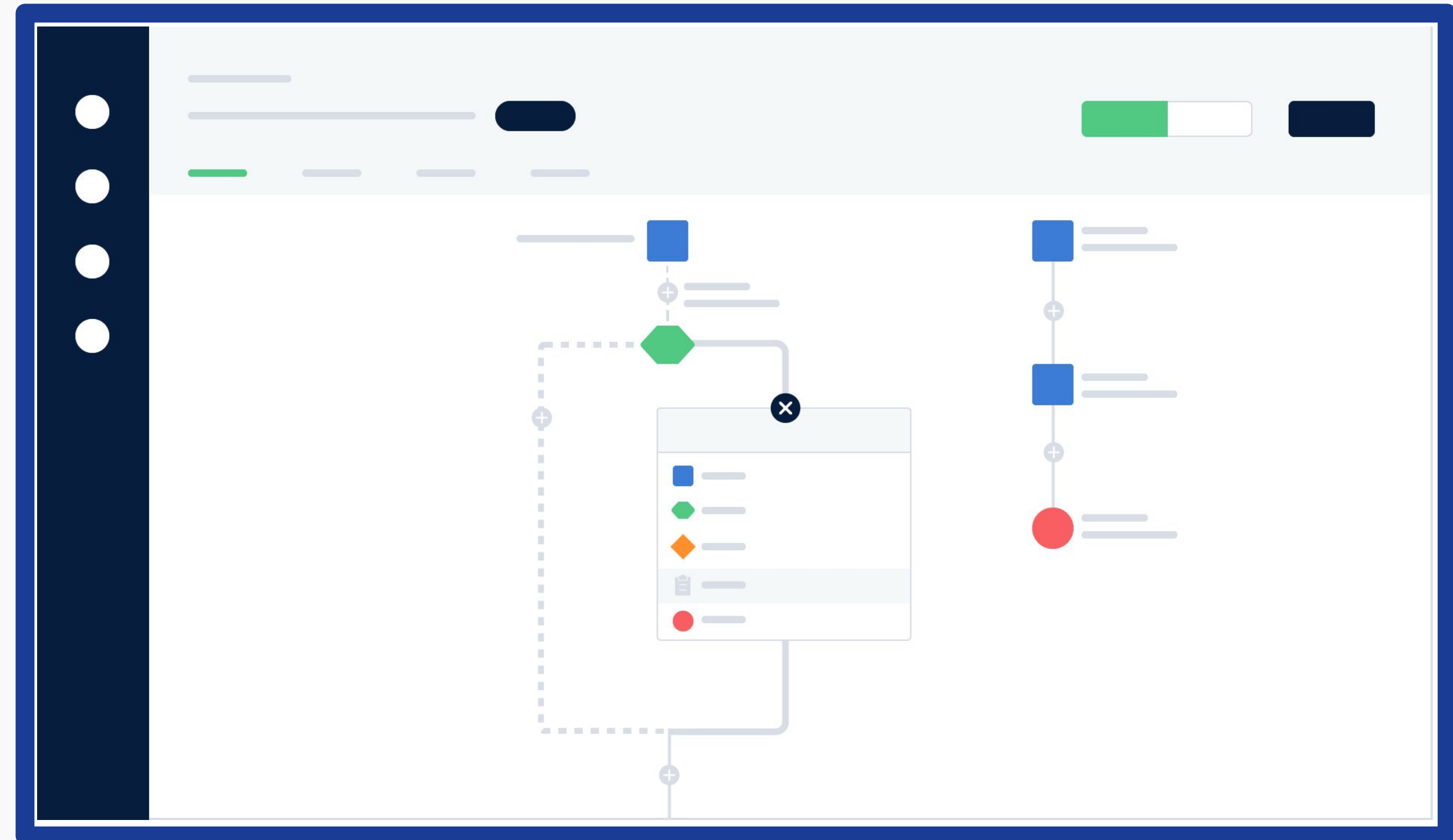
- Team Member Management, Scheduling, and Map Routing
- Availability of Client Information whilst in the Field
- Automatic Integration with the Billing and Financial Modules
- Accessible on any device, including Phones and Tablets

## PARTICIPANT NURTURING

# Prospect Nurturing and Marketing

Relevant, engaging, and timely stakeholder interactions are more critical than ever and our solution provides you the tools to create meaningful prospect, provider and participant journeys as well as audience segments. Communicate the right message at the right time to the right stakeholders using best of breed technology platforms.

- Digital Stakeholder Journeys, such as Welcome Journeys
- Advanced Audience Segmentation
- Automated Participant & Provider Value Attribution
- Personalised Omni-Channel Communication

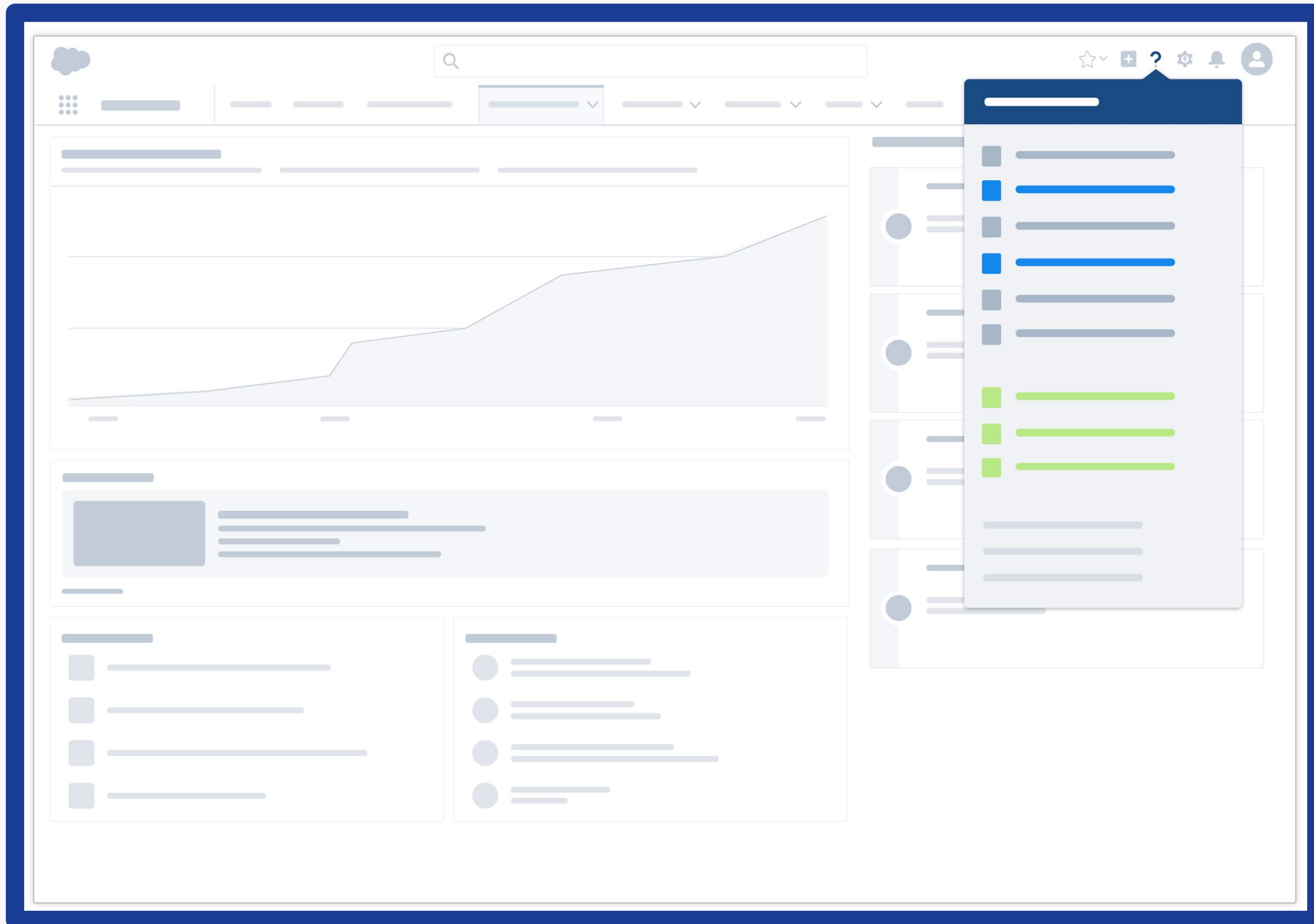


## DEEP INTEGRATION

# Native PRODA Connectivity

Our NDIS solution is natively connected to Australian Government's NDIS Systems using the published API to ensure we can surface results to you in real time without the need for complex file exchanges. We have developed a connection to all available APIs as well as a key generation tool to ensure ease of use when managing your security.

- Direct and Native API Connection to the NDIS Portal
- Always Up-to-Date Information and Data Insights
- In-Built Data and Access Security & Access Key Management
- No need for complex File Exchanges between Systems

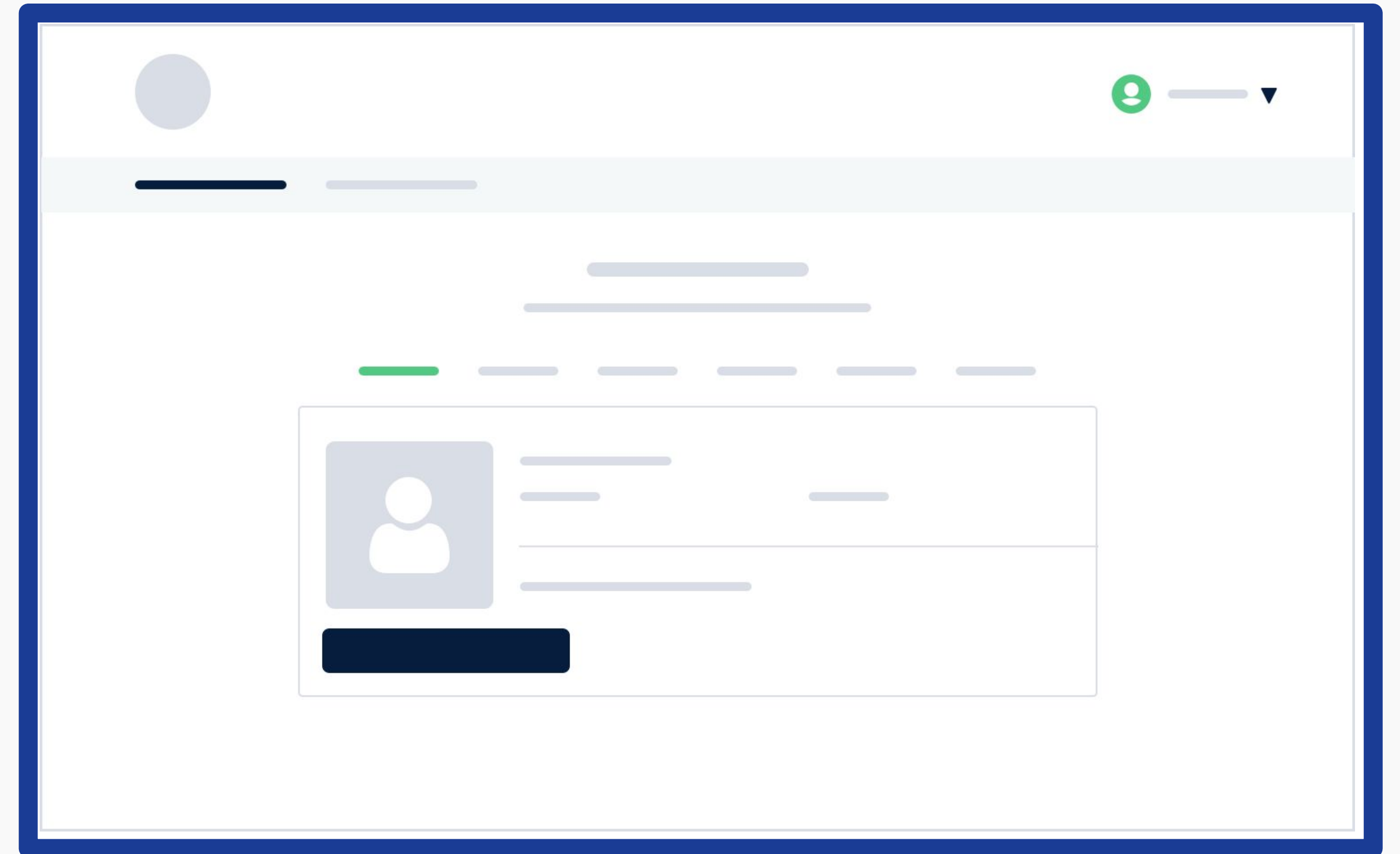


# Online Participant Engagement

You can now empower your participants and providers to self-manage in a secure and authenticated environment, which dramatically reduces administrative overhead, processing errors, and allows your team to focus on quality of service rather than repetitive work.

- Manage Personal Details and Preferences
- Submit, Process, and Update Invoices
- View and Download Payment Statements
- Manage Service Bookings and View History

The provision of an online and secure **case management** solution is mandatory for all NDIS providers. We have developed the digital technology to get started with online case management quickly and efficiently.



# Connect with us

Get started on your NDIS journey today.



**Call for advice**

1300 806 052



**Email**

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**Web**

[ndis.vertic.com.au](https://www.ndis.vertic.com.au)