Rental Terms and conditions

updated May 2022

1. PARTIES AND SCOPE

1.1. Katve Camping Oy ("Lessor") Business ID 3170855-4 Verkatehtaankatu 4, as 707 20100, Turku info@katve.co

1.2. Entity, person or business using rental and leasing services of Katve ("Lessee")

These terms and conditions of delivery and delivery apply to www.katve.co or any other website or service owned by the Lessor (the "Service") for movable items such as backpacks, accommodation and other hiking equipment ("Hiking equipment" or "Hiking supplies") for rent. The rental takes place between the Lessor and the Lessee. The Lessor owns the Hiking Equipment that is Rented.

These terms and conditions also apply to the purchase of gift cards through the Service. These Gift Cards entitle you to rent Hiking Equipment.

2. RENTAL TERMS

2.1. SUBJECT OF THE LEASE AND ACCEPTANCE OF THE TERMS AND CONDITIONS

The object of the rental is the Hiking Equipment selected by the Lessee through the Service. The Lessee accepts these terms and conditions as binding on him when making the lease.

Hiking equipment is the property of the Lessor and may not be rented, lent, pledged or otherwise transferred.

2.2. RENTAL PERIOD

The Lessee selects the desired rental period and pays the rental fee and / or the gift card entitling to the rental in the Lessor's Service. The selected rental period is binding on the Lessee. If the Lessee does not return the Hiking Equipment at the end of the rental period, the Lessee must pay compensation to the Lessor in accordance with sections 3.5 and 3.6.

If the Lessee returns the Hiking Supplies in advance, the Lessor is not obliged to compensate for the reduced rental period.

2.3. RENTAL PRICE, PAYMENT AND METHODS OF PAYMENT

The rental price and / or gift card price is stated on a product-by-product basis in the Service, and the rental price and / or gift card price depends on the rental period. Rental prices include 24% VAT.

The rental price and / or gift card is paid at the time of booking at the Lessors Service.

The payment methods are the payment methods offered by Checkout Finland Oy. Checkout Finland Oy is responsible for the transmission of payments for the Service in cooperation with banks and credit institutions.

After a successful payment transaction, confirmation of successful rental and / or purchase of a gift card will be sent to the email address provided by the Lessee.

2.4. DELIVERY AND CANCELLATION

The Lessee picks up the hiking equipment he has rented from the pick-up point of his choice. The Lessee can rent the Hiking Equipment either directly or first purchase a gift card entitling them to rent the Hiking Equipment.

The pick-up point is selected in connection with the rental and / or the use of a gift card in the Service. Lessors pick-up points are open at the times indicated in the Service. The Lessee may also choose to deliver the Hiking Equipment to the address of his choice, from which the Lessor will charge a fee in accordance with the price list indicated in the Service.

The Lessee has the following right of cancellation for the rental of Hiking Equipment and / or the purchase of a gift card through the Service:

- Cancellation made 7 days before the start of the rental entitles you to a full refund of the price of the rental and / or gift card
- Cancellation made more than 24 hours before the start of the Rental entitles you to a refund of 50% of the price of the Rental and / or gift card
- If the cancellation is made later than 24 hours before the start of the Rental, there is no right to a refund of the price of the Rental and / or gift card.

The Lessor is not obliged to reimburse unused gift cards and / or unused rentals or to offer a new rental period and / or gift card in their place.

2.5. STORAGE, USE AND COMMISSIONING OF HIKING SUPPLIES AND LIABILITY ISSUES

The Lessee is responsible for ensuring that the Hiking Equipment is stored and used in accordance with its normal use. Damage to or disposal of hiking equipment is

prohibited. If the Hiking Equipment is damaged, lost or destroyed during the rental period, the Lessee shall be liable to the Lessor in accordance with Section 3.3.

The Lessee is responsible for inspecting the condition of the Hiking Equipment before putting it into use. The Lessee is responsible for the careful storage of the Hiking Equipment and the proper use of the Hiking Equipment during the rental period.

It is the responsibility of the Lessee to read and follow the safety and operating instructions for the Hiking Equipment. The Lessor shall not be liable for any damages during the use of the Hiking Equipment or for any direct or indirect damages resulting from the use of the Hiking Equipment.

The Lessee may not repair or repair the Hiking Supplies or make changes to them without the prior written consent of the Lessor.

2.6. RETURN OF HIKING SUPPLIES

The Lessee will return the Hiking Supplies at the latest at the end of the rental period, packed and otherwise in the same condition as when they were rented. The equipment must in principle be returned to the same pick-up point where the rental took place, unless otherwise agreed between the Parties.

If the Lessee fails to return the Hiking Equipment to the Lessor packed in the same place and in the condition in which they were when the Lessor handed them over to the Lessee, the Lessor has the right to charge the Lessee for the repair and collection costs of the Hiking Equipment in full.

For the sake of clarity, it is stated that the Lessor maintains the Hiking Supplies that require special maintenance in the manner it deems good after each rental. The Lessee is also not responsible for the normal wear and tear of the Hiking Equipment.

3. LESSEE'S RESPONSIBILITIES AND OBLIGATIONS

- 3.1. In addition to what is mentioned in sections 2.1 to 2.6, the Lessee is also responsible for the obligations under sections 3.1 to 3.6.
- 3.2. The Lessee is responsible for the accuracy of the contact information provided. The Lessor is not obligated to compensate the Lessee for damages resulting from his incorrect contact information or to refund the rental price if, for example, the Lessee does not receive the Hiking Supplies due to incorrect contact information.
- 3.3. The Lessee must immediately notify the Lessor of any damage or loss of the Hiking Equipment. The Lessee is fully responsible for any damage to or loss of the Hiking Equipment during the rental period. The Lessee is obliged to pay the Lessor compensation for the stolen, damaged or lost Hiking Equipment in accordance with the new purchase price and / or repair costs of the Hiking Equipment. The decision to repair drainage equipment and / or purchase a new hiking equipment is made by the Lessor.

- 3.4. The Lessee is obliged to check the quantity, quality and condition of the Hiking Equipment especially carefully when picking up the Hiking Equipment. If the Hiking Equipment gives rise to comments, the Lessee must notify the Lessor immediately before the Hiking Equipment is put into use.
- 3.5. If the Lessee does not return the Hiking Equipment at the end of the rental period at the latest, the Lessor has the right to charge the Lessee EUR 100 as standard compensation. In addition to the standard compensation, the Lessor has the right to charge the Lessee the rental price in accordance with its price list for the period exceeding the rental period until the Hiking Supplies have been returned in full. An invoicing surcharge of EUR 5 (5) will be added to the invoice. If possible, the Lessor has the right to charge a payment reminder in the amount of five (5) euros. After two payment reminders, the Lessor has the right to transfer the matter to the collection company, which will charge the Lessee for the collection in accordance with its service price list.
- 3.6. If the Lessee does not return the Hiking Equipment within seven (7) days of the end of the rental period, the Lessor has the right to charge the Lessee the full purchase price of the Hiking Equipment rented by him in addition to the compensation pursuant to clause 3.5.

4. MISCELLANEOUS

4.1. TERM AND TERMINATION

The Lessor has the right to terminate the agreement if the Lessee has provided false information, failed to pay the rent, handled the Hiking Equipment in violation of these terms and conditions or otherwise violated the agreement. In this case, the Lessee must return the Hiking Equipment to the same pick-up point without undue delay. In this case, the lessor is entitled to any compensation in accordance with sections 2.6, 3.3, 3.5 and / or 3.6.

4.2. NOTIFICATIONS AND DISPUTE RESOLUTION

If the Hiking Equipment is lost, damaged or lost during the rental period, the Lessee must immediately contact the Lessor's customer service through the Lessor's Service. In the event of theft, the Lessee must also immediately notify the Police. Disputes concerning this agreement shall be settled in the District Court of Southwest Finland.

5. LIMITATION OF LIABILITY

- 5.1. The Lessor's liability to the Lessee is always and in all cases financed by the Lessee at the rental price paid to the Lessor by each rental.
- 5.2. The Lessor shall not be liable for any consequential damages to the Lessee or any third party.

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