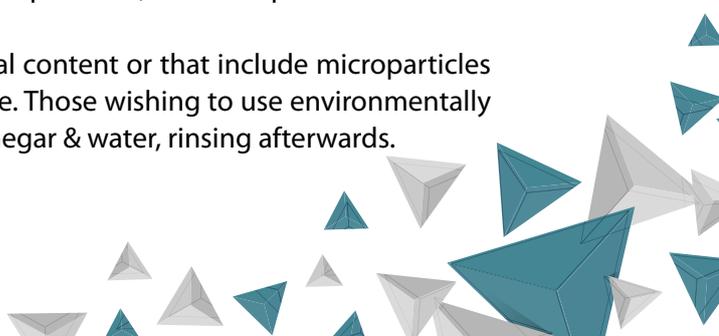


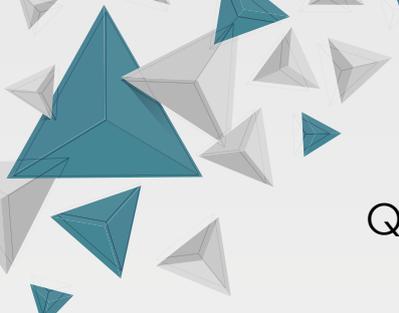
AMERIQUEARTZ

QUARTZ PRODUCT CARE & MAINTENANCE



► GENERAL COMMENTS AND USAGE RECOMMENDATIONS

- Maintaining QUARTZ is easy. The best alternative is to use water and neutral soap. You should then finish off by rinsing the surface with plenty of warm water and drying it with a soft cloth or paper towel.
 - QUARTZ is not heat proof, chemical proof, stains proof, chip proof or fracture proof in any form.
 - QUARTZ is durable and resistant to surface damage. However, all stone can be damaged by force and no stone is chip-proof. Objects hitting edges, particularly at sinks or dishwashers, may cause chips.
 - AmeriQuartz Quartz Surface is designed to withstand normal use. While it is resistant to scratches, cuts, and chipping, cutting directly on the quartz surface should be avoided. Using cutting boards and taking care not to drop or move heavy objects on the surface will help to ensure long-lasting beauty.
 - AmeriQuartz Quartz Surface is designed to be resistant to heat and can withstand exposure to normal cooking environment for brief periods of time without being damaged. Although AmeriQuartz Quartz Surface withstands heat better than most surfacing materials on the market, all surfacing materials, including stone, can be damaged by extreme temperature changes, whether prolonged or sudden. Trivets and hot pads should always be used when placing hot skillets, pans, crock-pots or other heat generating kitchenware on the surface.
 - **Avoid** exposing AmeriQuartz Quartz Surface to any strong chemicals and solvents. It is important to note that some of these chemicals and solvents can be found in household items like paint removers, paint and stain strippers that contain trichlorethane or methylene chloride, nail polish removers, bleach, furniture cleaners, oil soaps, permanent markers or inks, and chemicals with high alkaline/PH levels (oven cleaners, drain openers, etc.). Avoid using cleaning products that contain oils, powders or abrasives. Although long-term or frequent exposure must be avoided at all times, these products may be used with short-term exposure (removing and rinsing immediately after application with water) to clean difficult stains or residues. Always handle such cleaning agents with care and rinse the applied surface with water completely afterwards.
 - **Do not** leave water on the surface for long periods of time to prevent patina from forming.
 - **Do not** place the quartz surface outside or anywhere that may be exposed to high levels of ultraviolet radiation.
 - **Do not** use water-repellents, sealants, polishes or similar products, and don't polish the surface.
 - **Do not** use any cleaning products that have a mineral content or that include microparticles in their composition to avoid dulling the surface shine. Those wishing to use environmentally safe cleaners may also use a combination of 50/50 vinegar & water, rinsing afterwards.
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- ▶ **Do not** use any scouring pads that may scratch the surface. Use the soft side of a cleaning sponge, a microfiber soft cloth or wet paper roll.
- ▶ **Do not** use abrasive cleaning agents such as regular Comet and Ajax. If needed, Bon Ami and Bar keepers friend are both approved nonabrasive cleaning powders that will clean without affecting Quartz's finish.

▶ **REMOVING STUBBORN STAINS**

▶ **Cleaning Difficult Stains**

For difficult stains, pour some Q-Action or VIM® Actifizz® multi-purpose spray onto the affected area and leave for 2 minutes. Scrub with a gentle scouring pad (for glass-top cookers), rinse with plenty of water and dry. If needed, Bon Ami and Bar keepers friend are both approved non-abrasive cleaning powders.

▶ **Cleaning Stubborn Stains – Limescale**

Use cleaning vinegar and a damp sponge. If the stain persists, you can use a limescale remover that has been diluted with water. Never leave it on for more than 2 minutes. Clean a larger area rather than the stain itself, in a circular motion. Repeat this process, if the stain is still visible. Rinse with plenty of water and dry a soft cloth.

▶ **Cleaning Stubborn Stains – Ink**

Use ethyl alcohol in a paper roll and clean a larger area rather than the stain itself, in a circular motion. Repeat this process, if the stain is still visible. Rinse with plenty of water and dry a soft cloth.

▶ **Cleaning Stubborn Stains – Other Stains (wine, coffee)**

We recommend you remove this type of stain as soon as possible. To do so, use diluted bleach in a soft sponge and clean a larger area rather than the stain itself, in a circular motion. Repeat this process if the stain is still visible. Rinse with plenty of water and dry a soft cloth. If needed, Bon Ami and Bar keepers friend are both approved nonabrasive cleaning powders.

