

Evaluate

Look at past tech investments

Did many of your past investments fall short in terms of promise and ROI?



56%

of companies using agile said that making business processes more efficient was their reason behind adoption.

Source: Aberdeen Group

Evaluate your business

Can your technology investments cross silos and departmental goals and continuously evolve?



Identify

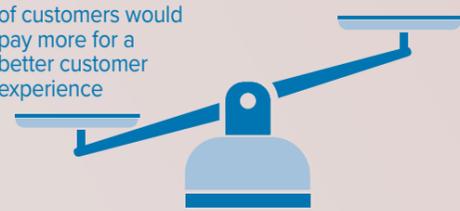
Build for future unknowns

Build your infrastructure with agility in mind, considering not just what you know now, but for future adaptability.

86%

of customers would pay more for a better customer experience

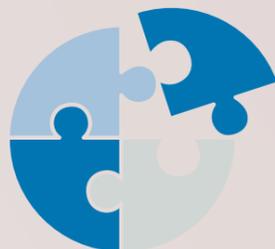
By **2020** customer experience will bypass price & product as the key differentiator



Source: Walker Survey

Be realistic

Consider not just the investment for the technology, but the time to train employees and roll it out.



Prepare your infrastructure

Ready the business to meet growing customer expectations. When evaluating the new technology, determine how it will get you ahead with metrics that matter. Ensure that your decisions around these are customer centric.

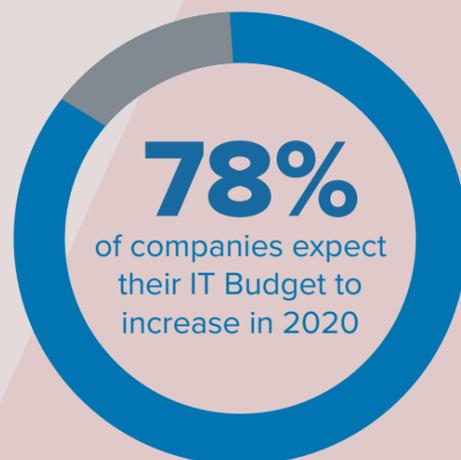


Set an expectation

Clearly identify what it is that will make workflow more productive. Identify how the new technology can be utilized across the business to expand on the ROI.

Make A Holistic Commitment

This culture shift begins with holistic commitment by the executive team and must be reinforced to permeate the entire organization. A user-centered, agile approach from DevOps down creates conditions that allow teams and businesses to thrive.

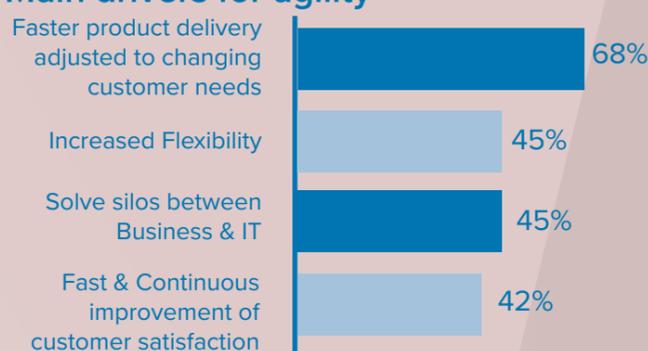


Source: Harvard Business Review

Assess your current infrastructure

Is your infrastructure built in such a way that if one element is changed, it doesn't impact everything else?

Main drivers for agility



Source: KMPG

Look for synergies

Can one tech investment positively impact the business in more than one area?

Benefits of increased organizational agility



Source: Project Management Inst.