

Andrew Camilleri 26 March 2014

Patient Feedback Report

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EDGECUMBE DOCTOR 360°

Introduction

This report is based on the Doctor 360° questionnaires completed by yourself and your patients.

For each question, your performance scores are broken down, comparing your own rating with that of your patients and our benchmark. The bar graphs also show the number of patients who rated each question and the range of ratings.

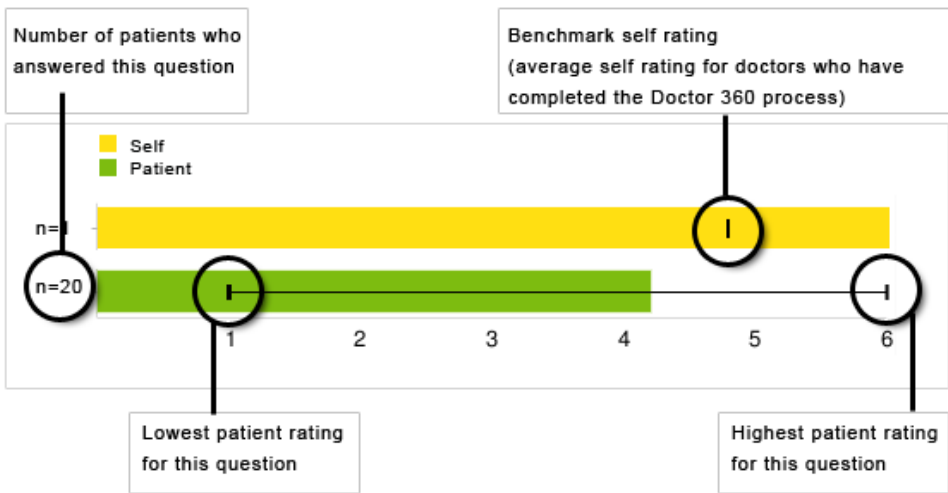
The feedback in this report will help you compare the standards of care you feel you deliver with how others perceive you. We recommend you ask your appraiser or counselling colleague to look through the report with you.

Understanding Your Report

Each question was rated using the following scale:

- 6 => Extremely effective/excellent
- 5 => Very effective/very good
- 4 => Effective/good
- 3 => Mostly effective/satisfactory
- 2 => Partially effective/less than satisfactory
- 1 => Not effective/poor
- C/C => Cannot Comment

Below is an annotated example of the charts that appear in this report.

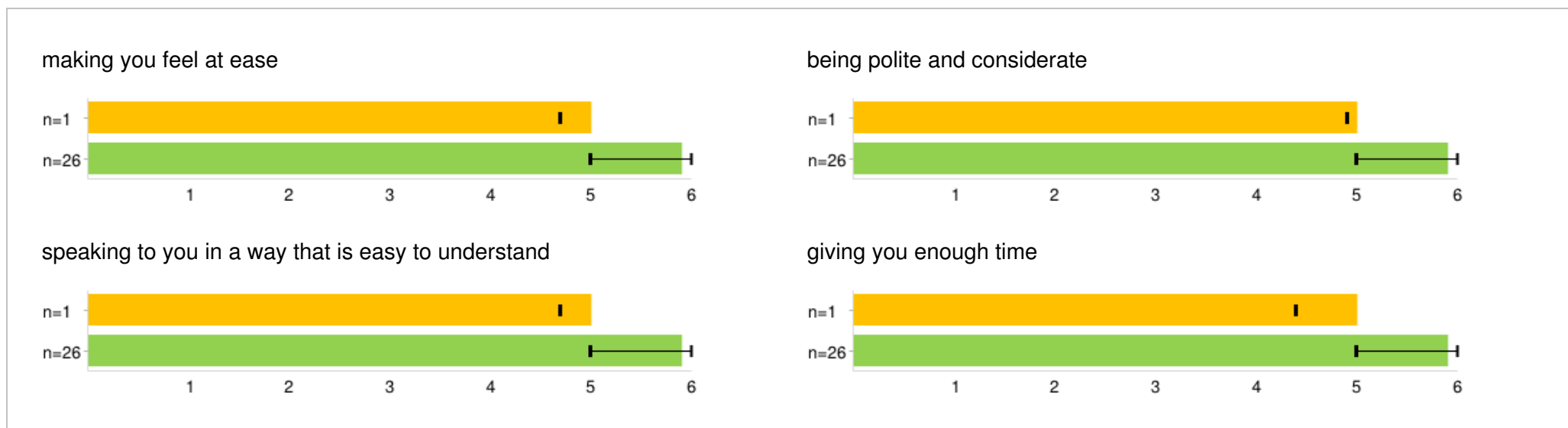


Patient feedback

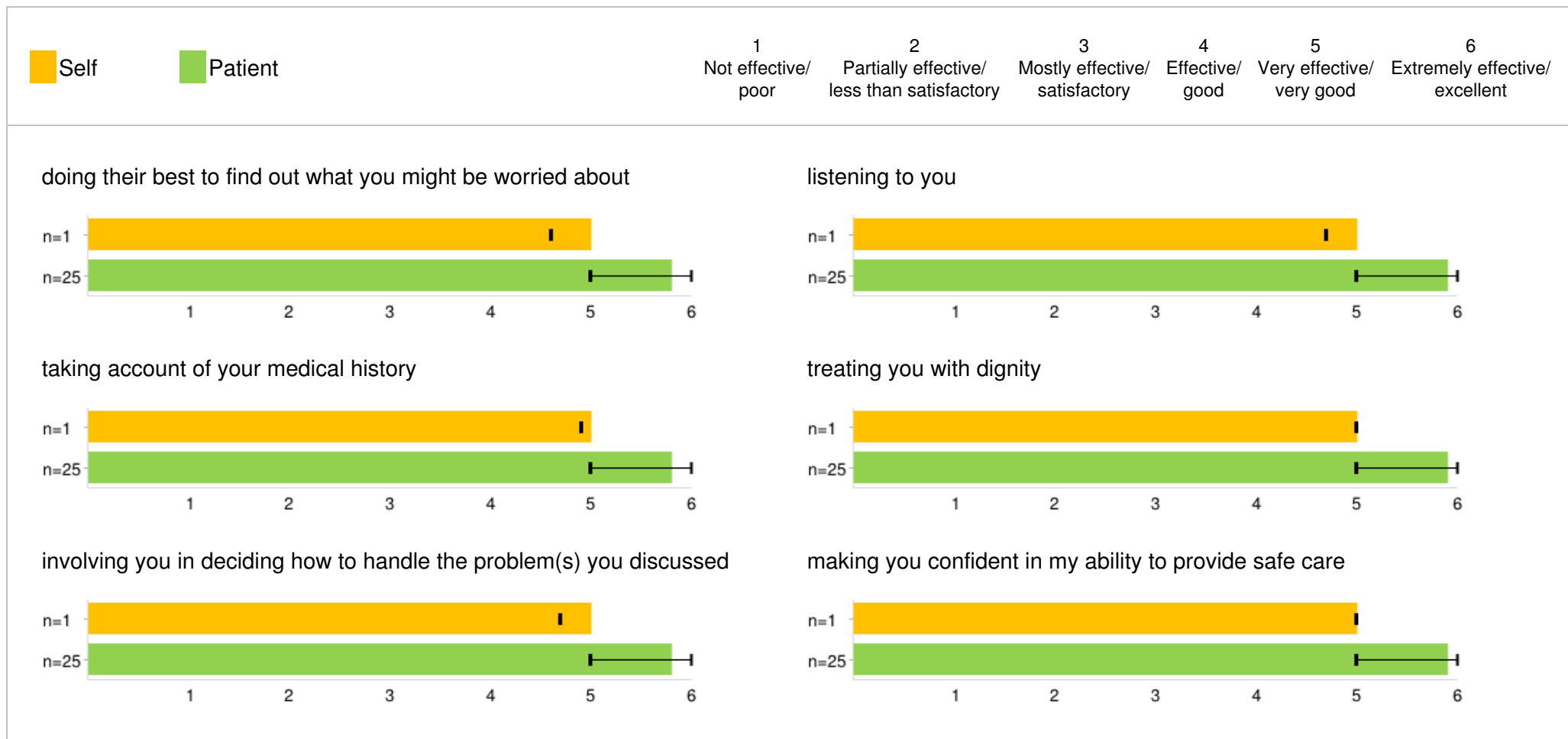
Summary



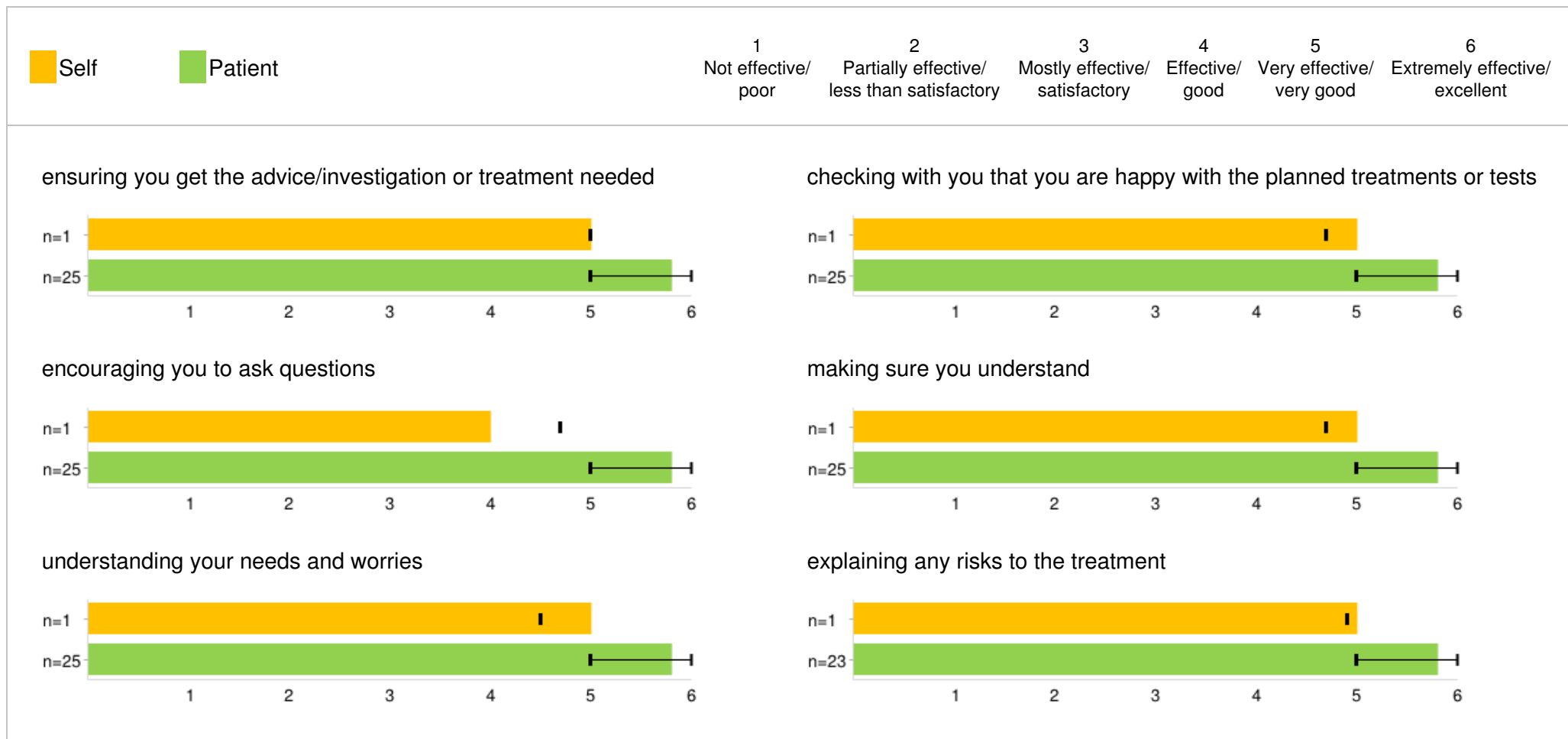
How effective am I in...



How effective am I in...



How effective am I in...

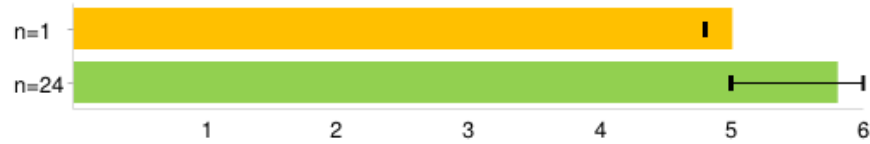


How effective am I in...

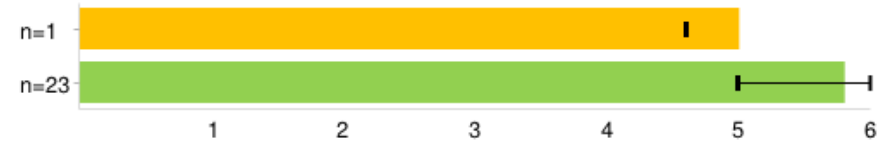
 Self  Patient

1 2 3 4 5 6
 Not effective/
poor Partially effective/
less than satisfactory Mostly effective/
satisfactory Effective/
good Very effective/
very good Extremely effective/
excellent

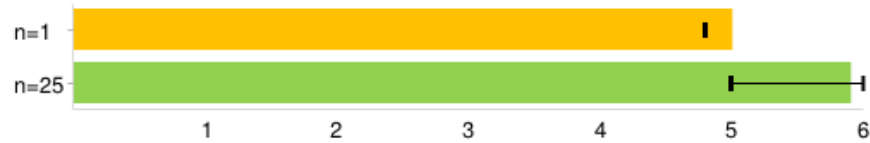
allowing you to make up your own mind



keeping you informed about the progress of your care

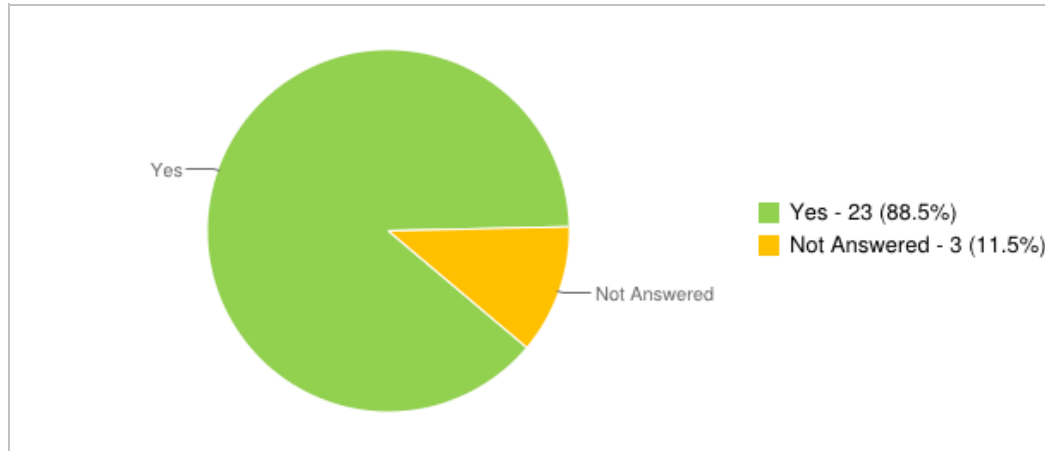


Overall how effectively did the doctor meet your needs as a patient



Patient Recommendations

Each patient was asked "would you recommend the doctor to family or friends?"
The following chart summarises the responses received.



Self Comments

Patient Comments

A very helpful doctor.

Very good and understanding.

Fantastic experience.

He needs to get his golf handicap down.

Excellent service.

Excellent care as always.

Completely satisfied with everyone, thank you.

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