



FUNDS AND SERVICES FOR TENANTS EXPERIENCING NEED (FASTEN)

FASTEN is a program offered, through the [Project Parachute initiative](#), to help vulnerable tenants stay in their homes in the wake of the Covid crisis. FASTEN connects individuals to services and financial resources, including rental arrears assistance.

WHO WILL PROVIDE SERVICES TO TENANTS?

FASTEN services will be delivered by seven service providers that work within the City’s eviction prevention program [Homebase](#). Providers include – BronxWorks, CAMBA, Catholic Charities Brooklyn and Queens, Catholic Charities Community Services, HELP USA, RiseBoro Community Partnership (RiseBoro), and Services for the UnderServed (S:US).

WHO IS ELIGIBLE FOR SUPPORT AND ASSISTANCE THROUGH FASTEN?

Individuals and families served by FASTEN must:

- Have income that is not more than 50% area median income (AMI), as captured in the table below:

Family Size	1	2	3	4	5	6
50% AMI	\$39,800	\$45,500	\$51,200	\$56,850	\$61,400	\$65,950

- Be experiencing housing instability, such as inability to pay rent fully; and
- have experienced negative Covid-related financial impacts, such as loss of income or an increase in expenses.

Anyone who meets these requirements can receive assistance regardless of immigration status or employment status (e.g. temporary, intermittent, part-time, day labor, and contract workers) through non-profit Homebase providers.

WHAT SERVICES WILL BE PROVIDED TO TENANTS THROUGH FASTEN?

Through FASTEN, tenants are eligible to access:

- Services and service referrals, both virtual and/or in person, such as education on tenants’ rights under housing law, housing court navigation supports; informal landlord mediation counseling; referral to benefits programs the individual may be eligible for including unemployment, SCRIE (Senior Citizen Rent Increase Exemption) /DRIE (Disability Rent Increase Exemption), SNAP (Supplemental Nutrition Assistance Program), etc.; information about and assistance with applications for Covid relief-related resources; financial counseling; and career support including job search assistance and referrals to workforce providers;
- One-time or short-term financial assistance, such as costs associated with securing and transitioning into new housing (security deposit, first month rent, moving expenses), career developments and job search related costs (licensure, initial weeks of daycare), transportation costs, and immediate need grants (utilities, food, prescriptions, etc.); and/or
- Rental arrears assistance for NYC residents ineligible for existing rental arrears grants due to immigration status or nonstandard employment.

WHERE CAN TENANTS ACCESS SERVICES AND SUPPORTS THROUGH FASTEN?

Collectively, the seven participating service providers serve the whole city. Each service provider partner will offer services to clients based on their zip code, as outlined below.

HOW CAN TENANTS LEARN MORE AND GET SUPPORT?

Tenants can be referred by landlords, referral partners, and agencies or reach out directly to their respective Homebase provider, as outlined below. Clients are also able to identify their local Homebase provider by calling 311 or visiting the Homebase Locator webpage (<https://www1.nyc.gov/site/hra/help/homebase-locations.page>).





I live in the following zip code...	I should contact...
<p>BRONX: 10456, 10451, 10452, 10454, 10455</p>	<p>BRONXWORKS Juandy Paredes jparedes@bronxworks.org (646)556-5633</p>
<p>BROOKLYN: 11201, 11205, 11213, 11215, 11216, 11217, 11225, 11231, 11233, 11238, 11204, 11209, 11210, 11214, 11218, 11219, 11220, 11223, 11224, 11226, 11228, 11229, 11230, 11232, 11235 ALL OF STATEN ISLAND: 10302, 10303, 10310, 10306, 10307, 10308, 10309, 10312, 10301, 10304, 10305, 10314</p>	<p>CAMBA Melissa Mowery CAMBAHomeBase@camba.org (718)622-7323</p>
<p>BRONX: 10462, 10472, 10473, 10474, 10461, 10464, 10465, 10466, 10469, 10475</p>	<p>CATHOLIC CHARITIES COMMUNITY SERVICES Helpline 1(888)744-7900</p>
<p>BROOKLYN: 11203, 11234, 11236, 11207, 11208, 11239 ALL OF QUEENS: 11361, 11362, 11363, 11364, 11354, 11355, 11356, 11357, 11358, 11359, 11360, 11365, 11366, 11367, 11412, 11423, 11432, 11433, 11434, 11435, 11436, 11101, 11102, 11103, 11104, 11105, 11106, 11374, 11375, 11379, 11385, 11691, 11692, 11693, 11694, 11695, 11697, 11004, 11005, 11411, 11413, 11422, 11426, 11427, 11428, 11429, 11414, 11415, 11416, 11417, 11418, 11419, 11420, 11421, 11368, 11369, 11370, 11372, 11373, 11377, 11378</p>	<p>CATHOLIC CHARITIES NEIGHBORHOOD SERVICES Christine Giunta Bogdahn project@CCBQ.org (718)674-1000</p>
<p>BRONX: 10459, 10460, 10467, 10470, 10453, 10463, 10468, 10471, 10457, 10458</p>	<p>HELP USA Marisol Toledo-Liz HBSA-2PP@helpusa.org (646)905-5289</p>
<p>BROOKLYN: 11206, 11211, 11221, 11222, 11237, 11249, 11251, 11212</p>	<p>RISEBORO PREVENTION@riseboro.org (718)210-2767</p>
<p>All of Manhattan: 10026, 10027, 10030, 10037, 10039, 10001, 10011, 10018, 10019, 10020, 10036, 10029, 10035, 10010, 10016, 10017, 10022, 10012, 10013, 10014, 10004, 10005, 10006, 10007, 10038, 10280, 10002, 10003, 10009, 10021, 10028, 10044, 10065, 10075, 10128, 10023, 10024, 10025, 10031, 10032, 10033, 10034, 10040</p>	<p>SERVICES FOR THE UNDERSERVED Adam Wawrynek awawrynek@sus.org (646)790-2449 ext. 4363</p>

WHAT IS PROJECT PARACHUTE?

Project Parachute is a coalition of New York City property owners who have pledged to help the most vulnerable renters remain in their homes during and in the aftermath of the Coronavirus crisis and provide a vehicle for the real estate industry to contribute toward the economic viability of the city and its residents. Participating property owners are philanthropically supporting Enterprise Community Partners and nonprofit Homebase providers who work with tenant counseling services and provide rent payment support. More information can be found at www.projectparachute.nyc.

HOW CAN YOUR ORGANIZATION GET INVOLVED AND SUPPORT THIS INITIATIVE?

This program was seeded by owners of affordable and market-rate housing, and we are actively raising additional philanthropic funds to expand the impact of Project Parachute even further. If you are a donor interested in joining this exciting new partnership, please reach out to Jay Patrick at jpatrick@enterprisecommunity.org

STRATEGIC PARTNERS FOR PROJECT PARACHUTE AND FASTEN INCLUDE:

