

PreFACE

If you are anything like we were, you are excited about the idea of starting your own business in the Meetings Industry.

In our case, we first got curious about "going it alone" when we realized we'd be our own boss!

What a cool prospect!

The journey since has been absolutely amazing, and we know we did the right thing for ourselves.

Sure, we stubbed our toes a few times and reached out to countless people for help along the way.

We had a great network in place when we started, but we also had to work hard and build on that network to figure out the things that we didn't know (and really needed to). It wasn't easy, but it was rewarding.

One day not long ago, the FACE2FACE team was reflecting on these many learnings.

We were talking about how many people think that starting their own business is just picking a name, designing a logo, and creating your LLC. Naturally, that is really far from reality - it is much more complicated than that.

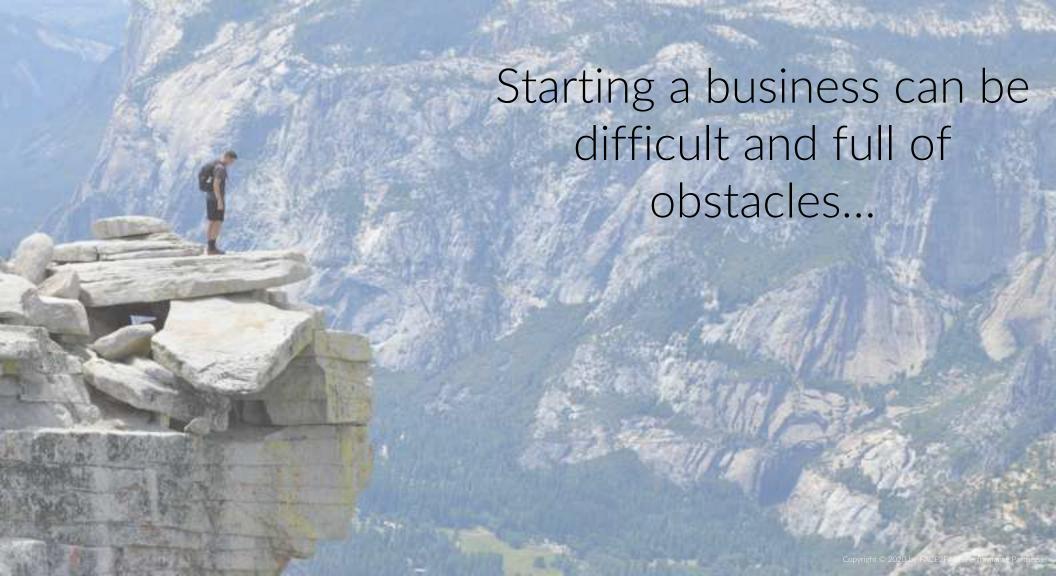
Someone said, "I wish there had been a book when I started out, one that gave me information on what I needed to think about." So, we decided to write one!

Everyone on this team has been through the process of starting a business.

We realized that a book aggregating our experiences could help us share things we learned along the way, save others from some of the painful mistakes, and help them be more successful -- more quickly.

So, here it is, the "Good, the Bad and the Ugly" of business ownership in the Meetings Industry. We hope that this information helps you see the risks and the rewards of this incredible journey.

The FACE2FACE team



Starting a business is more than coming up with...

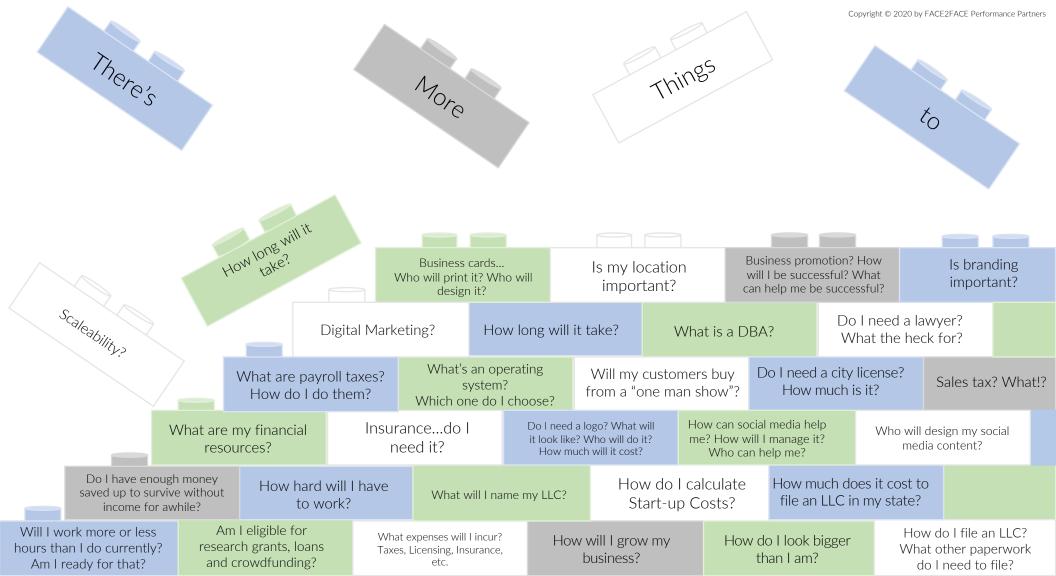
the perfect name & the perfect logo!





There are many different building blocks that go into creating a successful business.

Here are some of the ones that we came across...









The Pros of running your own business...

- **10** You're your own BOSS!
- **10** Fewer rules and regulations
- You make your own hours
- Independence
- **®** BIG rewards, MORE MONEY
- **1** Fulfill your own dreams, rather than someone else's dreams
- You make a bigger impact on helping your customers by being more accessible to them
- You don't have to worry about the bureaucracy of the workplace
- Dut expenses against your income which reduces taxes at the end of the year!
- You provide a product you believe in and stand behind, PROUDLY



The Pros of running your own business...

- Work from home
- Work anywhere, anytime!
- **100** Unlimited vacation time
- If your boss is a jerk, YOU can change that!
- Mo second thoughts when scheduling your hair or nail appointment. Even the gym!!
- If you're late, take it up with...YOURSELF
- More time for family and friends
- Work long hours when YOU want to
- **W** Learn more about things you want to learn about
- **10** Travel when YOU want
- W You're the planner now!
- Friend in town?
 No Problem, You're There!!

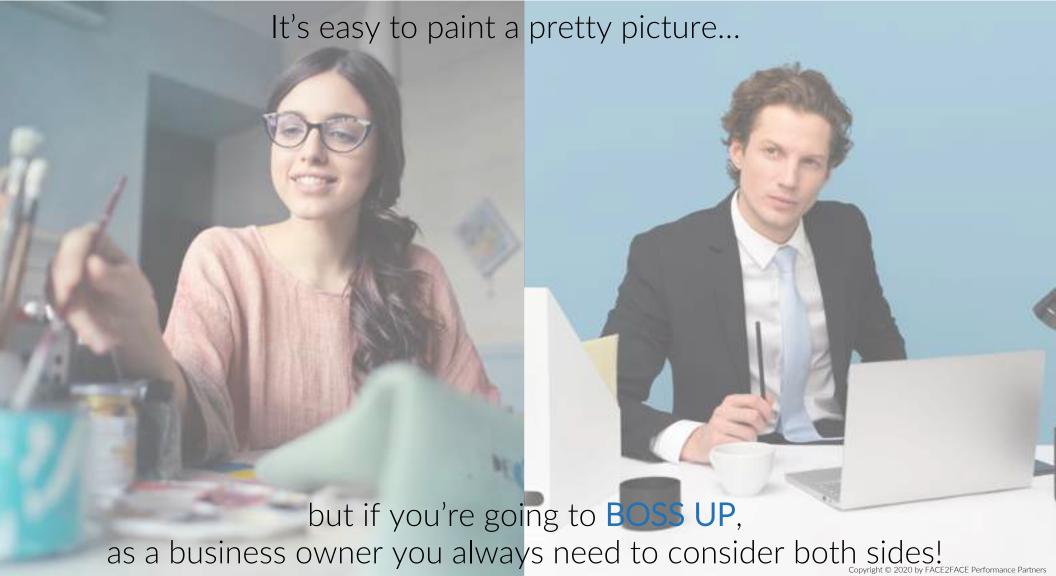


The Pros of running your own business...

- Sometimes you have to do things you don't like, but you know they are benefitting you!
- You don't have to work Saturdays unless you want to!!
- Choose your own professional attire
- You don't have to schedule your lunch! You can have it whenever you want!
- No more "?'s" on your expense report!
- At home repairs? You can be there!
- Mo more mandatory company meetings
- Someone else's poor planning is not your emergency



It really can be exciting!!





The Cons of running your own business...

- Mo one is there to cover for you if you are sick
- **1** Progress can be slow and gradual
- lt's hard to prioritize
- Meeping up to date with your contacts
- Things won't go as quickly as you want when creating revenue
- You need to be self-motivated and disciplined
- No one is there to tell you what to do
- There is a learning curve when starting your own business
- Unpredictable income starting out
- Subject to distractions and interruptions due to your personal life
- **10** There is so much to work on



The Cons of running your own business...

Mo more expense accounts

Only you are responsible for your success

Mow will I grow stability?

How many customers can I handle?

Sometimes you will work long hours

What other revenue streams are there?

1 It's HARD WORK!

You pay for travel

You pay for lunch, coffee, etc. when entertaining clients

You pay your own taxes

Mo safety net in bad times

What if my clients pick the same date? What do I do?



The Cons of running your own business...

10 Unknown business expenses:

Website

Branding

Taxes

Equipment

Bookkeeping

Social Media

- Who do I bounce ideas off?
- Create: Letterheads, Social Media Accounts, Websites, Logo, Etc.
- You are responsible for health insurance
- You have to be your own boss
- Mow will I network and socialize?
- When I go on vacation, who will "watch the store"?
- Business decisions: CRM Software, Business Cards, Equipment, Project Management Software, IATA Number, Phone System, etc.



What if you could own your own business and just do what you're good at...

...without having to worry about all of that other stuff?











At FACE2FACE we offer...

- Less risk
- Better chance at success
- Fewer cons
- **Sollaboration** with the team when YOU want
- A team invested in YOUR success
- Independence you desire

We've eliminated most of the cons for you!



FACE2FACE was started to bring more value to our customers.



We do that through sincere partnerships, saving customers money and helping them grow their businesses.

The result of this quest provided us an environment that eliminated bureaucracy, minimized overhead and streamlined processes so that people could focus on what they do best... helping their customers.

What that means for you is that we take care of things on the back end and provide all of the value propositions for you, so that you can focus on happy customers. You own your business, but we provide the umbrella and brand for you to work under to help you be more successful.

You're covered.

Our team focuses on doing what they do best;

Helping their customers!

Let's look at what the FACE2FACE umbrella covers...

Mission Statement

Awesome FACE2FACE Meetings.

Cutting edge professionals you deserve, without paying a fortune.

Your mission statement. COMPLETE 🗸

The FACE2FACE Brand Promise

We provide the brand to sell. The story to tell. The Partnership that PAYS!



Site Selection & Contract Negotiation

We help our customers find the perfect venue in a fraction of the time! Our experts negotiate the best terms and rates. You end up with the best value available while minimizing your risk.



Full Service Operations

We utilize our hotel background and expertise for your benefit by planning and operating the perfect meeting for your organization. No detail is too small in helping you achieve your desired outcome for your meeting.

The FACE2FACE <u>Brand Promise</u> Why we are the Partnership that Pays



AWESOME MEETINGS

Meetings are an investment and you deserve a return. Our experts operate meetings for a living. We know how to make sure you get the most out of your meetings.



SAVE MONEY

Many of our services are free to our registered customers. Our experts get you the best pricing, the most value for the money you are spending, and the best contract terms.



LOWER RATES
Our experts
negotiate the
best rates and
terms at the hotel
of your choice.



MORE CONCESSIONS
As former Hoteliers,
we know what hotels
are looking for and
how to get you the
most value for every
dollar that you spend.



MINIMIZE RISK
We help protect you
and avoid surprises.
We know how to
recognize risk and
negotiate it out of
your contract.



SITE INSPECTIONS
We set up and attend
all site inspections with
our clients, allowing you
to maximize your time
while out of the office.



SAVE TIME
Save time and money
because your team can
focus on their primary
responsibilities while we
work behind the scenes

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LOWER RATES
Our experts
negotiate the
best rates and
terms at the hotel
of your choice.



MORE CONCESSIONS

As former Hoteliers, we know what hotels are looking for and how to get you the most value for every dollar that you spend.



MINIMIZE RISK
We help protect you
and avoid surprises.
We know how to
recognize risk and
negotiate it out of
your contract.



SITE INSPECTIONS

We set up and attend all site inspections with our clients, allowing you to maximize your time while out of the office



SAVE TIME
Save time and money
because your team can
focus on their primary
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Resources available at FACE2FACE































We work really hard to handle the challenging things for you so that you can be more successful. There are some basic things that we ask of you when joining our team, so that we can help set you up for success.

The Minimum Requirements FACE2FACE Asks of its Team Members

High Speed Internet Connection Professional Distraction-Free Environment

Cellphone

Landline Telephone Access Preferred

Printer/Scanner

Up to Date Computer - Apple Products Preferred

Recent Head Shot and Bio

Updated LinkedIn Profile

Facebook Page

Ability to Travel

Awesome "Can Do" Attitude



At FACE2FACE we provide a proven brand to sell, a story to tell, a Partnership that Pays

- Be your own boss
- A brand to sell
- Executive advice in running a business
- Avoid challenging pitfalls
- Surrounded by likeminded people
- Focus on what you do best, helping customers

- You're in business for yourself, but not by yourself
- A team invested in your success
- Less risk. Better chance at success
- Independence you desire

We offer more than our competitors & we are vested in your success.

We invest more time & provide more resources.

Which means more revenue for you!

YOU'RE IN BUSINESS FOR YOURSELF. BUT NOT BY YOURSELF.

Already own your own business? No Problem!

At FACE2FACE we can construct a program just for you.

YOU keep your current client base & utilize FACE2FACE to help you grow your business EVEN MORE!







Sandie's Story

I was ready to be my own boss! I knew leaving a salaried position with guaranteed programs would be a risk, but I was up for the challenge. It was important to me not to delay starting my business. I began the arduous process of forming an LLC and launched, and within a short period of time generated business.

Making the decision to join FACE2FACE Meetings & Incentives has been one of the best decisions I have ever made. FACE2FACE has created a winning formula for handling meeting logistics so that as a meeting professional, I can stay focused on bringing my idea and goals to life. At the end of the day, it's about having the resources to keep my customers satisfied and coming back.

If you are a small business owner, this is a great way to help propel your business forward and get the support you need without sacrificing your independence. I strongly encourage you to reach out to FACE2FACE and consider joining our team. You will love being a member of a growing organization that offers foundational support, mentorship, and partnership. Even better, you'll enjoy the friendship and camaraderie. Don't hesitate to reach out to me if you have any questions or want to chat further.



Adrienne's Story

I watched my dad transition from being a VP of Marketing to consultant, I always wanted to be like him and have that kind of success in my career. My ultimate goal was to own my own business and work for myself. I wanted to write my own story with who my clients are, when and where I would work, and how much I worked. After years of having my schedule dictated to me by a company or client, I wanted to be in control.

I hesitated on branching out on my own for a lot of reasons. The first was timing and finances,

I wanted to have a significant amount of money saved for all the

business expenses and living expenses.

There are a lot of independent planners out there and while it was appealing, it was daunting. How do you stand out? How do you differentiate from the next? How does a single person penetrate the businesses to get their business? I liked the idea of partnering with others, using my strengths along with someone else's. FACE2FACE allows you to work independently, and still be a part of a team that cares for one another and helps one another. It is not a competition, it's a team effort to grow our businesses, to lean on and ask for help and advice. A group of people with different experiences and viewpoints, we are each others' Board of Directors. I found FACE2FACE at the perfect time in my life and I would not have done anything differently.

My past employment has prepared me to be where I am and succeed.



Sheryl's Story

After 23 years in the event & meeting management industry I wanted more for myself, not only professionally but personally. I was missing out on family events and my kids were growing up,

I needed the option of setting my own schedule.

For years I was with the same company and had no opportunity for advancement, because of tenure of other employees. My only option would be to move to a larger city which would mean even more time away from family, which was NOT an option! I knew I had so many great ideas that I couldn't always act upon because of the limitations placed on me within the corporate world.

So, I decided to make a change and take a chance! However, this was not necessarily an easy choice... Why? Money, plain and simple. The idea of stepping away from a guaranteed income and taking on what were unknown start-up expenses for stepping out on my own was overwhelming. But I knew I had to do this for me and my

family, the potential was just too great to pass up!

Then I found FACE2FACE!

FACE2FACE has a reputation that precedes itself. They provide already existing relationships within the industry, while having a support system already in place for its team members.

Am I glad I joined the FACE2FACE team? Absolutely! I love the team energy and the ability to bounce ideas off like-minded individuals but at the same time, we all bring something different to the table. Each team member has different talents and specialty areas, which is helpful when you need help in an area where I may not have the same knowledge. The relationships I have built with my colleagues at FACE2FACE allows me to know I'm not alone in this journey of being successful within the event & meeting management industry.

DO WHAT YOU ARE GOOD AT

LET US HANDLE THE REST!



We would love to have you join our TEAM!!



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@MeetFace2Face

(833) 633 - 8323 (833) MEETF2F



A FACE2FACE Performance Partners Company

So I'm starting a business...

Regardless if you choose to join the FACE2FACE Team or not, here is a list to help you get started

Brand Platform	Business Cards	Safety Net Cash
Logo	Operating System	Location Chosen
Write Business Plan	CRM System	Office Equipment
Write Policies and Procedures	Project Management System	LLC Paperwork Filed
☐ File for Federal Tax ID	☐ Phone System	County, State, and City License
EIN#	☐ IATA Number	Company Bank Account
Insurance/Workers Comp./General Liability	☐ Promotional Items	☐ Credit Card
Hire a Lawyer	☐ Contract Templates	☐ Networking Groups
Accounting Services/Bookkeeping System	Contract Clauses	☐ Support System
Digital Marketing	☐ Value Proposition	Leads
Social Media	☐ Sales Tax Permit	Training
Website Design/Development/Operation	☐ Domain Name	☐ Administrative Needs
Select Name and Legal Structure for Business	Capital Investment	☐ Airline Desk
Trademark Registration	CVENT	
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