# LESLEY YING

PRODUCT & INTERACTION DESIGNER

Aug 2018 - Present

San Francisco Bay Area, CA

Feb 2018 - Jun 2018

Jul 2017 - Feb 2018

San Francisco Bay Area, CA

Mar 2017 - July 2017

San Francisco Bay Area, CA

San Francisco Bay Area, CA

Mar - Jul 2016

Mar - May 2015

San Francisco, CA

Oct 2010 - Jun 2011

Oct 2005 - Jul 2008

Milan, Italy

Paris, France

San Francisco Bay Area, CA

#### **WORK EXPERIENCE**

## PRODUCT DESIGNER | WALMART ECOMMERCE

Worked on One App's basket and list-building experience, order fulfillment logic across native and rWeb; led the Store Map feature's redesign of search, browse and wayfinding experience; designed an internal communication application for store associates in the Point-of-Sales team.

# PRODUCT DESIGNER | SIGNAL ZERO \*Contract

Optimized Tap Rival's mWeb eSports platform, streamlined and updated user experience with their new crypto-rewards cash out program, and onboarding flow.

## UX UI DESIGNER | AWAKE \*Contract

Responsible for ideating and executing visual, UI designs for various customer and associate-facing native app experiences. Clients include the Kering Group, Puma and Les Mills.

#### UX UI DESIGNER VIMCHAT \*Contract

Led the end-to-end design of a customer support software application from research to production, and collaborated closely with engineers and stakeholders in creating a viable and scalable product.

#### UX UI DESIGNER SIGNAL ZERO \*Contract

Created the startup's internal administrative dashboard featuring device metrics and user profiles, to help developers and product managers track data trends and user activities on their platform.

#### **EDUCATION**

# USER EXPERIENCE DESIGN | GENERAL ASSEMBLY

Learned real world User Experience Design practices and Design Thinking techniques from industry leaders. The course covered the full UX vocabulary from research, iteration, user testing to final prototyping.

#### (M.A.) FASHION ECOMMERCE | ISTITUTO MARANGONI

A six month degree program in Milan, Italy. Learning about the key concepts, and practices of top fashion eCommerce companies, including an internship opportunity with Yoox.com.

#### (B.A.) FASHION DESIGN AICP - IFA PARIS

Fashion Design and Technology with an emphasis on the classical haute couture technique, fashion draping and pattern-making that is practiced by luxury fashion houses till this day.

# TECHNICAL SKILLS

#### VISUAL DESIGN

Sketch Illustrator

Photoshop

#### PROTOTYPING

Figma
Principle

Invision

# WIRE-FRAMING

Omnigraffle

# <> CODING

HTML / CSS

#### **RESEARCH**

Market Research

User Interviews

Stakeholder Interviews

Heuristic Analysis

Competitive Analysis

Persona Development

Data Analysis

Affinity Mapping

Card Sorting

**Usability Testing** 

## CONTACT

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PORTFOLIO
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