

Cashback Policy

Cashback may be earned from each successful transaction by Account/Account Owner in respect of certain qualifying goods or services from a third party merchant/supplier/partner or MORR ("Cashback Merchant"), as determined by MORR from time to time, upon payment made via the MORR Payment Services through the Platform (namely, the MORR App), each a "Cashback Qualifying Transaction".

This Cashback is the return of a percentage or a fixed amount based (as determined by MORR and stipulated in the MORR App) on the total bill in respect of the Cashback Qualifying Transaction, not including any amount paid with promo codes and Cashback in the form of MORR loyalty points or individual merchant loyalty points.

For example, a 15% Cashback is provided for each Cashback Qualifying Transaction with a Cashback Merchant, ABC Restaurant. The total bill at ABC Restaurant is RM10 and Account Owner pays RM2 in Promo/Discount code while RM8 is paid by debit/credit card through Payment Services through the MORR App. In the above Cashback Qualifying Transaction, Account will receive RM1.20 (15% of card amount paid) only in Cashback as represented by MORR or ABC merchant points and the Cashback of RM 1.20 can only be used for the next Cashback Qualifying Transaction with ABC Restaurant subject to the Validity Period below.

This Cashback will be added to the particular Cashback Merchant's Cashback points, in "My Points". Account Owner can only use this Cashback for the next Cashback Qualifying Transaction with the same Cashback Merchant within the validity period determined by the Cashback Merchant and MORR ("Validity Period").

Account will not receive any Cashback for transactions which is cancelled and refunded. In the event that the Cashback in respect of such cancelled/refunded transactions has been recorded in the Owner's account, such Cashback will be reversed and deducted by MORR. Once the Cashback has expired or if the Cashback is not utilised within the Validity Period, the Cashback will no longer be valid and may be deducted from the Owner's account. Cashback is not transferrable and not convertible into cash.

Cashback shall be subject to additional terms and conditions stipulated in the MORR App and the relevant terms and conditions imposed by the relevant Cashback Merchant