

GON KIM

Product Designer

EXPERIENCE

● nCino · Product Designer

Nov 2020 – Present · Wilmington, NC

As the lead designer of the Home Lending solution, I design features that allow domestic and international retail bankers and loan officers to originate regulatory compliant home loans. My design responsibilities include gathering requirements with product managers, conducting user research, prototyping, and collaborating with engineers to implement designs. I am also responsible for improving the enterprise user research process and mentoring associate product designers.

● nCino · Associate Product Designer

Nov 2018 – Nov 2020 · Wilmington, NC

I designed nCino's Mortgage solution for clients in Canada, Ireland, and Australia. I also redesigned nCino's Deposit solution to allow clients to easily update their customers' deposit accounts.

Chet · UX Designer

Aug 2018 – Nov 2018 · Remote

I conducted heuristic evaluations and user research to improve usability, worked with the product manager and developer to implement updates, presented research to stakeholders, and established a design system.

Designation · UX Designer

July 2017 – Feb 2018 · Chicago, IL

I created and refined digital solutions for startup clients in an immersive 24-week design program. I designed and presented data-driven solutions based on user research and testing in collaborative teams.

CONTACT

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EDUCATION

University of North

Carolina at Chapel Hill

Bachelor of Science,

Psychology, Philosophy

Aug 2008 – May 2012

SKILLS

Product Design

Interaction Design

Prototyping

Wireframing

User Research

Usability Testing

Information Architecture

TOOLS

Figma, Sketch, InVision,

Zeplin, Adobe CC, Keynote

LANGUAGES

English

Korean

SPEAKING

Cucalorus Connect

"Influence of Design"

Nov 2019