

# Healthcare concierge and caring advocacy.

Confidential, expert assistance, *at no cost to you.*

 [assist@touchcare.com](mailto:assist@touchcare.com)

 [www.touchcare.com](http://www.touchcare.com)

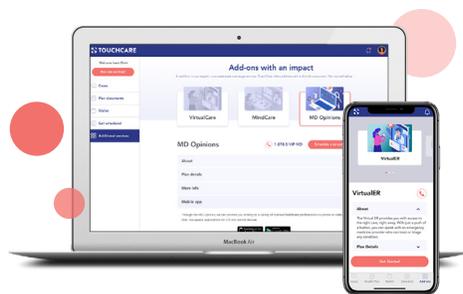


## Who is TouchCare?

TouchCare is your personal health assistant. We're here to provide free, confidential assistance to help take the stress out of healthcare. Let us help find in-network doctors, get cost estimates, deal with billing issues and explain your benefits...*all at no cost to you.*

## How can I get help?

It's easy to open a case. You can call 866-486-8242 (M-F, 8 am - 9 pm EST), visit [www.touchcare.com](http://www.touchcare.com) and log into our member portal, email [assist@touchcare.com](mailto:assist@touchcare.com), or download our TouchCare app on your mobile device.



## Here's how we can help you:

● Answer benefit questions in plain language

● Fix billing errors and review medical claims

● Provider searches and appointment scheduling

● Provide cost estimates for upcoming procedures

**Confidential, compassionate support to help you save time, stress, and money.**

Stay up-to-date with Touchcare on Instagram. Follow us: [@touchcarehealth](https://www.instagram.com/touchcarehealth)



# REGISTER FOR TOUCHCARE

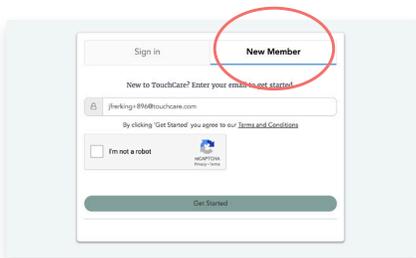
Welcome to TouchCare! There are 4 ways to get in touch with us: phone, e-mail, web portal and app. For the phone and e-mail inquiries, you will only need to provide your full name and where you work. For web portal and app inquiries, please see the registration steps below:



## 01

### Get Started

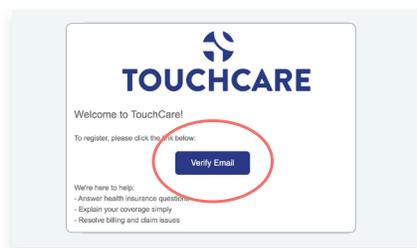
Visit [www.touchcare.com](http://www.touchcare.com) and click on member login or download our mobile app. Click 'new member' on the sign-up page.



## 02

### Verify your email

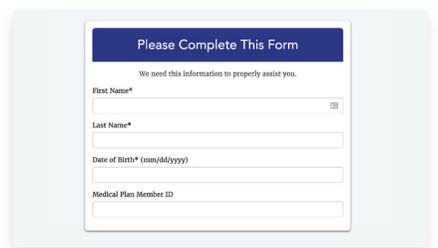
Upon creating your account, you will be asked to verify your email address. Find the verification email in your inbox and click 'verify email'.



## 03

### Complete our form

Click the link in our email to finish registration by completing our quick intake form and release form. Finally, enter a password to create your account and open your first case.



Welcome to TouchCare! You can start using our service immediately. Click on the "How can we help" button to submit a case today!