



## ARCHIES CREEK EVENT TICKETING TERMS & CONDITIONS

- 1) Your ticket is proof of purchase of the event and must be presented via your phone or print at the time of admission.
- 2) Your ticket allows for entry to the live event only unless 'Dinner & show' is stipulated on the ticket. If you would like to dine at Archies Creek Hotel prior to a show, then please phone 03 567 87344 and book directly.
- 3) STRICTLY NO REFUNDS OR CREDITS (except as per condition 4).
- 4) If the event is cancelled or postponed due to unforeseen circumstances, a full refund (excluding booking fees) will be issued to the ticket holder.
- 5) Tickets are not to be duplicated for the purpose of falsifying entry.
- 6) **General Admission** tickets grant you right of entry into the venue, but do not guarantee you a seat. However, there will be some unallocated seats available to punters.
- 7) Any special requests must be communicated via email (archiescreekhotel@gmail.com) with at least two days notice (weekdays) and five days (weekends), otherwise there is no guarantee requests can be accommodated. Event organisers have the right to reject requests made on the day of the show they feel will compromise the comfort of other patrons and the smooth running of the event.
- 8) All chairs in the room are allocated seats and are not to be relocated to other tables or sections of the room without the express permission of the Event Organiser.
- 9) No sound, video recorders or flash photography allowed inside the venue without authority from the performer and/or the event organizer prior to the event.
- 10) All clothing must be of clean and neat appearance.
- 11) Proof of age or concession card may be requested.
- 12) Anyone found to be supplying or buying alcohol for a minor will be evicted from the venue.
- 13) Any persons who are noisy, drunk, threatening or unruly will be asked to leave the premises.
- 14) The Event Organiser is not responsible for injuries or loss within the venue.
- 15) Any data collected for marketing purposes from this event will be strictly in accordance with the Privacy of Information Act.
- 16) Your ticket is your TAX INVOICE and the price is GST inclusive.
- 17) The Event Organiser hosting this event is solely responsible for all issues relating to the sale of tickets. If you have any questions regarding this event, please contact Archies Creek Hotel direct on 03 567 87344
- 18) For more information about this event, please go to <https://www.archiescreekhotel.com.au/>