

Bringing Innovative Technology to North American Auto Repair Shops



Shop-Ware makes workflow management software for auto repair shops allowing them to increase productivity through online order taking, inventory management, and reports/analytics. They have 300 clients across North America managing more than 1,000 locations.

PROBLEM

The company, founded in 2013, quickly gained traction and needed to build more features to keep up with demand. Product needs included improved workflow processes, diagnostics capabilities, and 3rd party database integrations. There aren't many auto repairman turned software engineers so Shop-Ware needed a technical partner.

APPROACH

In 2018, Shop-Ware hired Admios to execute its product vision. A team of 5 developers worked with Shop-Ware's CTO and lead engineer to build a number of new features:



- New shop management workflows
- Quick vehicle lookup from plate number and VIN
- Remote payment via phone (critical during COVID crisis)
- Automated vehicle diagnostics



- Integration with 3rd party database to manage auto parts
- Streamlining Quickbooks accounting integration

RESULTS

The new product features allowed Shop-Ware to expand nationally across the US and into Canada helping auto shops **increase productivity and customer satisfaction**. Their growth and success has led to key partnerships with Bosch and Lyft. In 2019, Shop-Ware promoted their industry leading software at the SEMA auto show in Las Vegas.

ADMIOS

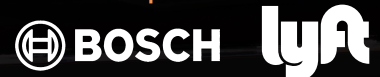
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OVERVIEW

Industry:
Automotive, Repair Shops
Company Size:
30
Stack:
React on Rails
Dev Team Size: 5

KEY RESULTS

Partnerships with



Growth to
300 customers
and 1,000 locations

Happier auto-owner
customers

