

WFT SAP SERVICES



TAKE CONTROL OF YOUR SAP AND IT'S TCO

A UNIQUE ENTERPRISE MANAGEMENT SOLUTION FROM WFT AND SAP

At the end of 2001, WFT and SAP decided to deepen their collaboration in the area of enterprise management solutions – to help large enterprises lower the total cost of IT operations and to release IT budget for investments in innovations.

Today, large enterprises are facing a key challenge. Globally accelerating business dynamics in nearly all markets requires maximum awareness and flexibility of the entire organization to adapt its business approaches to the changing environment and requirements. To successfully meet this challenge, enterprises need to become more adaptive. This implies that business processes, supporting information technologies, and organizational structures must be flexible and responsive to change in order to ensure sustained competitiveness.

However, the sheer size of enterprises clashes with capabilities such as flexibility, speed, and agility. Large organizations tend to be “cumbersome” to manage. Any process change implies a major impact, and the IT landscape is typically complex and heterogeneous. In addition, economic constraints in some global marketplaces and profit objectives force enterprises to manage costs very carefully. IT budgets are unlikely to grow in pace with business requirements, and in most companies, the available IT budget will remain limited.

By combining the toolsets and methodologies of WFT enterprise strategy and the SAP® business service strategy, WFT and SAP provide a unique solution designed for more effective and more efficient management of heterogeneous IT environments.

The WFT portfolio for SAP provides enterprises with in-depth, end-to-end information about their IT landscape. This portfolio fosters seamless and proactive communication and alignment among people, technologies, and processes. And it delivers premier management capabilities for the company’s entire IT landscape – spanning infrastructures, applications, and services.

Our comprehensive understanding of SAP and your business helps to ensure the success of your existing and potential future SAP investments.

Our world-leading business and technology insight enables us to listen, challenge and deliver an innovative end-to-end solution built around you.

KEY SERVICES TO DESIGN, IMPLEMENT, AND MANAGE

The market is globalizing and changing rapidly. The future belongs to companies that combine clear principles, creative vision and outstanding agility.

These attributes enable them to respond fast to market-driven changes and let them shape events, rather than being driven by them.

- Joint solution assessment service, offered by WFT and SAP in partnership, provides an in-depth review of your SAP solution landscape, core business processes, and IT management processes and resources. You receive an end-to-end, point-in-time view of your SAP solution landscape, coordinated and conducted by a team of WFT SAP professionals.
- Services for optimizing your IT landscape. SAP systems require qualified maintenance and ongoing optimization. WFT and SAP provide services that can help you determine what course of action delivers value to your enterprise – whether it's a consolidation, migration, upgrade or integration, a combination of all of them, or perhaps only minor tweaks to your current environment.
- Agility assessment service assesses and measures the agility needs and IT responsiveness of your enterprise. It helps you to assess the kinds of changes you handle well today, determine where infrastructure is a major gating factor, and then identify a game plan for agility improvements and investments.
- Mission-critical partnership. A proactive support service, based on ITSM principles, ensures that availability is maximized by identifying people, process, and technology risks. Support activities are tuned to continuously improve all aspects of the business service, to further reduce costs, and improve agility.
- WFT process consulting and training enable you to manage your IT operations like a business and evolve it from the role of technology provider to valued contributor, aligned with the overall business goals.

SAP IMPLEMENTATION MANAGEMENT SERVICES

The SIMS model consists of 3 primary stages:

- Assessment and Planning
- Detailed design and Prototype
- Delivery and Assimilation

Implementation Services:

- Assessment and scope definition for SAP initiatives
- New implementations
- Migrations
- Instance consolidation

WFT's template approach provides a framework that aligns and accelerates project tasks based on our global experience for the areas such as:

- Processes
- Organization alignment
- Design
- Configuration
- Development
- Interfaces
- Training
- Cutover

SIMS Benefits:

- Harmonization and standardization of re-engineering business processes
- Maximize ROI (Return on Investment)
- Minimize TCO (Total Cost of Ownership)
- Streamline business processes
- Optimize cost of ERP Software & Services
- Minimize initial time to "Go Live"
- Minimize time for full implementation
- Set more visibility for the business

WFT brings outstanding industry experience to SAP; that's why SAP really does run better with WFT.

We are your business technologists: for us, business comes first – we then use technology as the key enabler for the right outcomes.

SAP INFRASTRUCTURE MANAGEMENT SERVICES

Embedding more effective SAP in your business requires a logical and effective approach if you're to get a result that's comprehensive and end-to-end.

To do that, we look at your vision and using four key pillars as our foundations, build the best possible outcome for you.

SAP Virtualization:

- SAP Virtualization Assessment
- TCO/ROI Analysis
- SAP Landscape Optimization
- SAP on Converged Infrastructure design
- SAP on FlexPod design

SAP Cloud services:

- SAP Cloud Roadmap service
- SAP migration to Cloud service
- SAP Non-prod on Cloud

SAP Disaster Recovery Services:

- SAP Push button disaster recovery
- SAP Technical business impact analysis
- SAP Disaster recovery with repurposing
- SAP Disaster Recovery on Cloud

SAP Backup & Recovery Integration:

- SAP backup integration services
- Database backup integration services (Oracle, SQL, DB2, SYBASE, MAXDB)
- SAP backup with de-duplication

SAP High Availability:

- SAP Replicated enqueue with High Availability
- SAP Integration with VCS, HACMP, MC ServiceGuard
- Database high availability services ex. Oracle RAC

SAP OSDB Migration:

- Unix to Windows/Intel OSDB migration
- Unix to Linux OSDB migration
- SAP Heterogeneous migration

SAP Infrastructure services:

- SAP landscape optimization
- SAP storage layout
- SAP Automated system copies
- SAP Landscape Replication (ABAP & Java stacks)
- SAP Performance Assessment
- SAP Network optimization with Cisco

SAP Managed services:

- SAP hosting with end-to-end support
- SAP on-site and off-site Basis support
- SAP3EYE Managed services Audit service

WFT AND SAP - EXPERIENCE AND THOUGHT LEADERSHIP

“WFT customers are global leaders in every area of industry. We help them improve standards of operational efficiency, compete more successfully and meet their strategic goals, through excellence in SAP design, implementation and long-term management”

WFT as a leading IT service management provider and SAP as a leading business application provider are joining forces to provide a common enterprise management solution. The SAP and WFT experience shows that jointly delivered solutions provide customers with considerably more added value than would separate solutions.

More than 12 years of partnership between SAP and WFT has forged a powerful and versatile partnership that is based on a very distinctive and trusting network. Investments in each other's businesses have been intensified over the years.

WFT has built a comprehensive portfolio of innovative solutions to address core business requirements across every sector. We give you customized solutions, based on solid foundations and rigorous best practice.



vmware®
PARTNER

PROFESSIONAL
SOLUTION PROVIDER



solution provider



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