



They took our jobs!

Unlocking Value & The Fully Automated Enterprise 3/3

The fully automated enterprise is an end-goal for an organisation; having implemented and benefited from automation technologies, adopts a digital-first approach.

A digital-first approach, means that the organisation will explore digital solutions from the wider concept of hyperautomation, essentially, designing their own employee, prior to solving with a traditional, perhaps human, solution.

This allows the organisation to take advantage of all the benefits of digital automation technologies, such as; accuracy, efficiency, resilience, and ultimately, profitability – now at scale!

However, becoming a fully digital enterprise is not so simple as deploying a few robots. This is a much larger, transformational undertaking that not only requires operational redesign but a cultural change at all levels, underpinned with solid governance.

The simplest way for an organisation to start their journey to becoming a fully automated enterprise is to deploy unlocked capacity in the '*Centre of Excellence*' (CoE) and '*Automation Operations Centre*' (AOC). These functional centres form the foundations of an organisations new '*Automation Operating Model*' (AOM).

The CoE helps us to supercharge the automation efforts and design the organisation of the future with the required expertise to navigate the revolution and the AOC takes the responsibility of maintaining the digital workforce.

And ne'er the twain shall meet!

The CoE and AOC must maintain discrete responsibilities. Momentum is quickly lost when the CoE gets bogged down with reactive maintenance of the digital workforce. An organisation can take a step-by-step approach here and deploy excess capacity, as it evolves; searching for the next automation opportunity, whilst supporting those in play.

Far from taking our jobs and rendering us destitute, the robotic revolution could be the dawn of a new era for humankind, with a level of prosperity never before seen due to the economic production power of automation, the freedom for us to work at a more leisurely pace and on more humanistic and innovative efforts, ultimately, more meaningful work.