



They took our jobs!

Unlocking Value & The Fully Automated Enterprise 1/3

A major concern we hear regarding the impending robotics revolution is the impact on people's jobs and society as a whole.

Critics, as with each historical revolution, posit that machines will take our jobs and render us redundant with no purpose and nothing to do but sit at home all day, completely destitute.

The reality could not be more different. This time, as ever, the revolution we are living through will create more jobs, think trainers, explainers and sustainers. (Wilson, et al., 2017)

- **Trainers** - these are the roles that will teach artificial intelligence how to interact, mimic and understand human emotions and idiosyncrasies
- **Explainers** - people who will bridge the gap between business leaders, policy makers and technologists. Demystifying the technology to ensure correct applications with proportional regulation for the benefit of society
- **Sustainers** - in effect, an AI ombudsman, the gatekeepers and watchdogs who will manage the ethics and keep us all safe from Skynet!

What is more likely to happen is, as we delegate the repetitive, transactional aspects of business to the robots, our roles will become less monotonous in nature, more humanistic and potentially even afford us shorter working weeks.

Just as the industrial revolution spawned roles designing, installing and maintaining machinery. As the digital revolution created new roles in information technology, the robotic revolution will be no different, although this time it may not only provide us with new roles, supplemental to the technology, but a better life with more meaningful work.

Here at Amplio we have a clear, optimistic vision for what this future will bring. The time for unlocking value within our organisations and designing the fully automated enterprise is upon us.

Works Cited

Wilson, H. J., Daugherty, P. R. & Morini-Bianzino, N., 2017. *The Jobs That Artificial Intelligence Will Create*. [Online] Available at: <https://sloanreview.mit.edu/article/will-ai-create-as-many-jobs-as-it-eliminates/>