

**DORIS DE SOUZA**  
SENIOR OD FACILITATOR &  
EXECUTIVE COACH



**CREDENTIALS**

- M.A. Training and Development, Griffith University, Australia
- B.A. Fine Arts, Monash University, Melbourne, Australia
- Diploma in Adult and Continuing Education, Singapore
- Diploma in Education, National Institute of Education/ Nanyang Technological University, Singapore
- Certification for Serving Leadership, Newton Institute, USA
- Advanced Certificate in Training and Assessment (ACTA), Institute of Adult Learning (IAL)
- Certificate IV Training and Assessment, Technical and Further Education (TAFE), Australia
- Master Coach, Behavioural Coaching Institute, Australia
- Apple Professional Development Specialist, Apple Inc. Singapore
- Member, International Coaching Council (ICC, Australia)

Doris is a highly experienced and engaging educator, master coach, facilitator and developer. She is passionate about helping people grow, diving deep into human behaviours and finding ways to bring out excellence in people. She is a gifted speaker, excellent at captivating and inspiring her audience, be it as a facilitator of group learning or as a keynote speaker and moderator.

As a facilitator, trainer and consultant, Doris has an abundance of experience in the various fields of OD: Designing training and organisation development solutions; delivering workshops focused on leadership development, transformation, service excellence, team building etc; and consulting organisations in strategic transformation planning, securing enterprise intelligence to determine how changes will impact the organisation at hand.

The experience Doris gained as a Professional Developer Specialist at Apple, equipped her with valuable knowledge of how successful organisations do business, which enables her to share relevant insights and create high quality workshop content to impact her participants.

Her years as an education teacher at the Ministry of Education further bestowed Doris with extensive knowledge and skills, having educated and facilitated learning for more than 6000 students and parents.

Doris received the 'Most Energetic Facilitator 2015 Award' by aAdvantage Consulting, the 'Griffith University (Australia) Award for Academic Excellence 2015/2016', the 'President Award for Teachers 2009' and various other awards for her excellent contributions and achievements.