



Research Square
Company

Scholarly Publishing Solutions

2004

Year Founded

Shashi Mudunuri started American Journal Experts in 2004 to alleviate challenges for non-native English speaking researchers.

2M+

Authors Supported

Since our founding we have helped more than 2.5 million researchers around the world to get published and communicate their work with the global community.

300+

Employees

Our industry-leading team of experts are motivated by our mission to support our customers.



Research Square
Company

Our Brands

WHO WE ARE

Headquartered in Durham, North Carolina, Research Square Company consists of two divisions: AJE (American Journal Experts) and Research Square. Across all sides of our business, our team of former researchers and publishing industry professionals truly understand the importance of sharing research results with the world. By helping researchers communicate their work more effectively, we accelerate the pace of global discovery and advancement.



Driven by a shared vision. United by one mission.



Our Story

CEO and Founder, Shashi Mudunuri, became passionate about research communication through his personal experience as the son of an academic who struggled to get published due to language barriers. In 2004, he founded AJE to help researchers around the world overcome the challenges his father faced. Since that time, we have grown in ways we never imagined. As our company evolved, the Research Square brand came into its own as a preprint platform and innovator in research communication. Not only have we successfully helped solve problems for authors preparing their work for publication, but we have helped researchers disseminate their work more quickly and widely than ever before.



Our mission is to make research communication faster, fairer, and more useful.

Research Square Company is dedicated to improving the way new research and discoveries are shared. We are a team of scientists, researchers, language experts, software developers, and publishing industry professionals working together to find new ways to help researchers succeed.

Our Products

Quality and integrity are at the heart of everything we do. We proudly stand behind our 100% satisfaction guarantee for all of our professional services. Our customers and partners can trust that our teams and processes will always be squarely focused on delivering the highest levels of customer service whether we are preserving the meaning of a sentence in a paper or preserving the scientific record as a whole.

Manuscript Preparation Services

Through our AJE brand, we help researchers prepare their work for publication by matching them to an expert in their field who edits or translates their paper. Additionally, we provide tools and content that support authors in finding the best place to submit their work.

English Language Editing
Scientific Editing
Academic Translation
Manuscript Formatting
Figures and Illustration Services
Journal Recommendation



Author Education

Our team of experienced researchers understand the challenges in research and can directly relate to your core audience. Our team will work with you to understand your objectives and develop a plan for how we can help you meet your goals through digital content and webinars. By supporting your authors through educational content, you should see increased engagement, higher levels of customer satisfaction, and greater interaction with your brand. We offer co-branded and private labeling on all content options.



Digital Services and AI

As the scholarly publishing industry is rapidly evolving, so are the ways we support researchers in communicating their work. Our team is actively developing new tools and products that make our services more accessible for all academics that leverage our many years of experience with deep learning AI.



Preprint Platform and Integration

Research Square is the world's fastest growing preprint platform and one of the largest multidisciplinary servers. We aim to provide researchers with a platform that propels their research with the aid of helpful tools, checks, and community engagement versus a more traditional server where they would simply post their paper.

Research Promotion

Our research promotion products are the best way to reach a broad audience. The expertly crafted content is custom created to provide readers with a snapshot of the key findings from a study, and they are social media ready so you can share through your preferred channels.



Editorial Services

We have extensive experience in helping journals and editors evaluate and release new scientific articles quickly. We can supplement your existing editorial processes or provide complete support for your editors.



Partners in Publication

Our team and services are recognized as a critical component of academic publishing and are instrumental to the dissemination of research. As such, we are proud to partner with the top journals, institutions, and associations in the world. In addition to our team of PhDs who work with authors, we also have the business, technology, and industry expertise to provide comprehensive support and insights to our partners.

Who We Work With

PARTNER WITH US



INSTITUTIONS

Our team is proud to work with institutions all over the globe to develop customized author support packages for students and faculty, allowing them to spend less time preparing their work for publication and more time doing research.



PUBLISHERS

Our publisher solutions allow you to harness the power of our brands. We help you and your reviewers throughout the publication process, plus provide your authors with the tools, services, and support to help them share their research.



ASSOCIATIONS

We empower scientific associations in all fields to better support their members and meeting attendees from journal submission to conference presentation and beyond with specialized services at exclusive discounts.

Trusted by the Top Names in Scholarly Publishing

PARTNER WITH US

Reputation is important in the research community. World-class publishers, associations, and institutions trust us with ensuring the success of the researchers they work with.



Committed to Our Customers

QUALITY

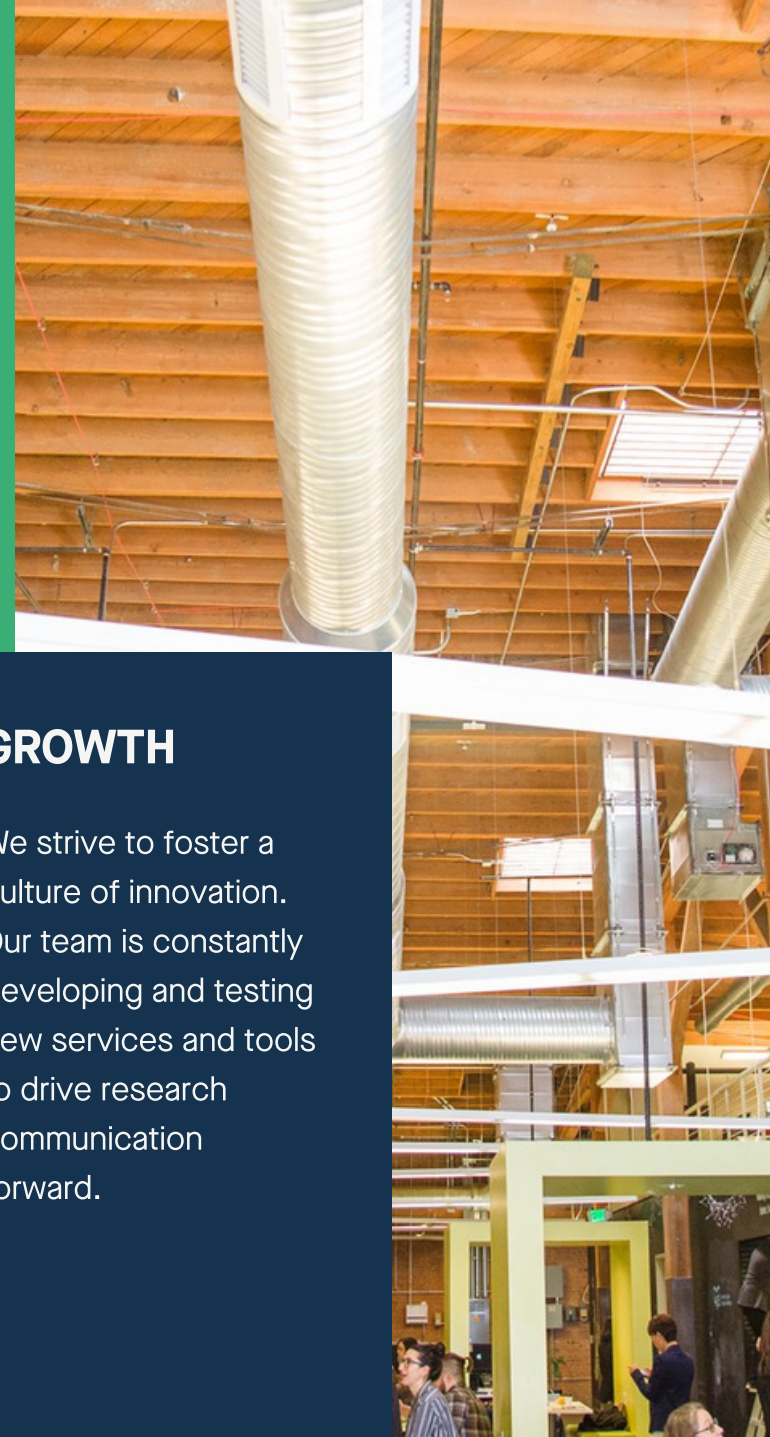
Delivering high quality services is what separates us from our competitors. Our team of US educated PhDs and editors consistently provide a superior level of work across our brands.

ETHICS

There is nothing more important to us than integrity. As such, we are keenly focused on ensuring the integrity of authors and the scientific record when providing our services.

GROWTH

We strive to foster a culture of innovation. Our team is constantly developing and testing new services and tools to drive research communication forward.



Research Square
Company



What Sets Us Apart

PARTNER WITH US

CONSISTENTLY PROFESSIONAL

We have the most qualified team of skilled editors who leverage area of study experience with our industry-leading technology. Our preprint platform boasts the most professional editorial approach amongst competitors.

BEST CUSTOMER SERVICE

Backed by a 100% satisfaction guarantee, our customer service team routinely delivers exceptionally high NPS and CSAT scores.

FLAWLESS USER EXPERIENCE

We provide authors with an intuitive, customer-focused user experience utilizing technology and customer relationships to empower researchers in all ways possible.

“ACS authors who have used the services express a very high level of satisfaction and feel that their manuscripts have benefited greatly.”

Jess Rucker

Director of Global Editorial Operations, American Chemical Society



Recent Awards

PARTNER WITH US

We have been recognized for publishing innovation as well as for promoting a flexible and family-friendly work environment. Research Square Company has received awards by top names in the business, research, and publishing communities; and we have been on the list of fastest-growing private companies in the United States for several years in a row.



2020 and the Road Ahead

2020 was a year of great uncertainty for many.

At Research Square Company we remained steadfast in our efforts to support researchers as they lead our world through the COVID-19 pandemic. We were pleased to provide more than 800 authors with free or discounted services

from AJE during the height of the crisis.

Meanwhile, Research Square quickly rose to become a top source of coronavirus research globally.

We are proud of our team and customers for their perseverance through these challenging times, and we know the road ahead is brighter because of their work.



Research Square
Company

Connect With Us

Many of the leading scholarly publishing organizations and research institutions across the world use our innovative services to support the authors they work with every day. If you're interested in working with us, our Business Development team would love to hear from you.

Email

Partnerships: businessdevelopment@researchsquare.com

Media Inquiries: marketing@researchsquare.com

Author Support: support@aje.com | support@researchsquare.com

Headquarters

601 W. Main Street, Suite 102
Durham, NC, USA
27701

Websites

Research Square Company: company.researchsquare.com

AJE: www.aje.com | Preprint Platform: www.researchsquare.com