



Microsoft Teams

Direct Routing

Give Teams a Voice with OneStream Networks

Many businesses utilizing Microsoft Teams for internal collaboration can now benefit from the ability to make and receive calls by enabling Teams as a full cloud-based UC solution with enterprise grade telephony.

Give your Teams a voice with confidence - benefit from a highly reliable, resilient architecture with Direct Routing from OneStream Networks with simple provisioning, enhanced call control features and carrier grade infrastructure.

**All provided at a competitive price,
as a complete cloud solution.**



Give Microsoft Teams a Voice

Enable full voice capability natively into Microsoft Teams, as an alternative to Microsoft calling plans and without the need for on-premise hardware.

Teams - Direct Routing from OneStream Networks utilizes Microsoft certified Session Border Controllers (SBCs) to deliver better value, greater flexibility, increased functionality and support for migration, all as a cloud-based service.

Teams - Direct Routing provides connectivity to your Microsoft Team's tenant enabling full PSTN breakout on the public telephone network. Connection from Microsoft Teams to our network is via an IP connection and is delivered as an end-to-end service with high availability.

What is required to enable Teams - Direct Routing?

The following components are required:

- Microsoft 365 or Office 365 license including Teams
- Microsoft Phone System add-on
- An internet connection



Microsoft Teams: Direct Routing

Why would you want it?



Cost Saving

Significant cost saving per user when compared to Microsoft's calling plans (allows you to maximize existing 365 license cost).



Number Porting

Keep the same geographical number wherever you are.



Complete Cloud Solution

Cloud-based solution with no expensive initial outlay as there's no need for traditional hardware.



Access to Advanced Call Statistics

Online access to comprehensive call statistics enables informed business decisions. Advanced management information relating to call handling efficiencies, productivity, call patterns and caller behavior. Data includes time to answer, call waiting time call outcome and caller details statistics.



Never Miss a Call

Custom business continuity with network and number level resilience to keep your business working.

Why OneStream Networks?

Microsoft Teams - Direct Routing combines OneStream Networks robust, high availability global network with the continuity of the world's largest business communications platform.

Onestream Networks, with a reputation built on technical expertise and voice service delivery, has an in-depth experience of SIP solutions and implementations, working with organizations of all sizes.

OneStream's voice services can be fully integrated into MS Teams with full PSTN breakout. OneStream has Microsoft Certified Direct Routing providing high levels of resilience and availability. We manage the interconnects so customers don't have to.

Carrier-level scale and delivery are assured, as is improved voice resilience.

It's easy to transition from your existing PBX - there's no hardware to purchase or support and future enhancements are assured.

We have full management support, from simple provisioning to our US based support teams available 24 x 7 x 365. We provide industry leading SLAs and are just as committed to helping you grow your business as we are our own.

