

# Plecos CleanSweep™ Limited Warranty



Life Made Better, Intl. LLC warrants Plecos CleanSweep™ branded products to be free from manufacturing defects in materials and workmanship for one (1) year from the date of retail purchase, with the following exceptions:

1. Replacement products, or parts, provided at no charge, are warranted only until the original finished good's warranty has expired. Purchased replacement parts are warranted for ninety (90) days from the date of retail purchase.

This warranty applies only to products purchased and utilized in the 50 United States and Canada, is limited to the first retail purchaser, and is not transferable. The liability of Life Made Better, Intl. LLC shall not exceed the replacement of the defective product or its parts and does not include transportation costs, costs for labor to service or repair the defective product, or any items or materials required to repair. No reimbursements will be made for loss and/or usage of water, fuel, or other resources resulting from a product defect. A third-party service provider may charge the end-user customer for parts and/or labor required to resolve any issue not covered under warranty, such as improper installation. Life Made Better, Intl. LLC is not responsible for these charges. Product discoloration, or any other cosmetic or superficial damage or deterioration, regardless of its cause, is not covered by this warranty. This warranty does not cover failures, defects, malfunctions, or complaints resulting from any of the following:

1. Failure to properly install, operate or maintain the product in accordance with Life Made Better, Intl. LLC's published installation, operation and/or maintenance manuals.
2. The workmanship of any installer of the product.
3. Use of non-factory authorized parts or accessories in conjunction with the product(s).
4. Product modifications or adjustments that are not in accordance with Life Made Better, Intl. LLC's published installation, operation and/or maintenance manuals.
5. Not maintaining the proper pool and/or spa chemical balance [pH levels between 7.2 and 7.8, with the ideal range being between 7.4 and 7.6, Cyanuric Acid (CYA) between 30 to 100 ppm, Total Alkalinity (TA) between 80 to 120 ppm (100 to 150 ppm for vinyl pools), Total Dissolved Solids (TDS) less than 1500 ppm, not including salt ppm, and Total (or Calcium) Hardness less than 800 ppm, with an ideal range being between 200 ppm and 400 ppm].
6. Corrosion, erosion, scaling, calcification, or other conditions caused by water hardness, chemical imbalance, or lack of product maintenance.
7. Abuse, damage during transit or installation, mishandling, tampering, vandalism, alterations, accidents, fires, floods, storms, earthquakes, power surges, lightning, pets, other animals, insects and/or their hives or nests, negligence, or acts of God.
8. Not grounding and/or bonding as specified, miswiring, loose wiring, cut or kinked wires, loose cable connections, incorrect wire runs, incorrect breaker size, breaker(s) in "off" position, improper wire gauge, moisture in electrical conduit, improper electrical supply, dead batteries, faulty plumbing, inadequate size of pipe and/or fittings, cross-threading, over-tightening, under-tightening, glue drips or residue, improperly secured covers, improper valve placement or usage, unsynchronized valve actuators, valve actuators in "off" position, improper gas pipe sizing, lack of fuel, inadequate heater vent pipe sizing, programming errors, or removal of in-line filter screens from pool cleaners.
9. Freezing, corrosion, cracking, overheating, warping, flooding, moisture intrusion, or any other condition caused by or related to weather, climate, improper winterization, improper equipment placement, inadequate ventilation, inadequate water circulation, roof run-off, sprinklers, irrigation systems, or lights or other products on or near the pool/spa or pool/spa equipment pad.
10. Operating the product at water flow rates below the minimum or above maximum specifications. Operating any product or piece of equipment including, but not limited to, pumps, with insufficient quantities of water.
11. Improper equipment sizing or product misapplications including, but are not limited to, unsuitable application of a pool cleaner or use of residential products on commercial applications.
12. Dirty, clogged, blocked, covered, or obstructed plumbing, cleaner parts, chlorine generator cells or sensors, pump strainer baskets, pump impellers, heater orifices (including blockage by spider webs), heater grills, doors, flue boxes, flue vents, or flue collectors, filter elements, or filter breather tubes.
13. Collateral damage caused by failure of any component, including O-rings, pump strainer baskets, DE grids, sand filter laterals, or cartridge elements.

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This is the only warranty given by Life Made Better, Intl. LLC. No one is authorized to make any other warranties on behalf of Life Made Better, Intl. LLC. THE DURATION OF IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND THE IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THE EXPRESS WARRANTIES LISTED ABOVE. Some states and/or provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Life Made Better, Intl. LLC expressly disclaims and excludes any liability for consequential, incidental, indirect, or punitive damages for breach of any expressed or implied warranty. In no event shall Life Made Better, Intl. LLC be liable for incidental or consequential damages of any nature, including damage to vinyl liners, plaster, aggregate-based pool surfaces, tile, stone, coping, fixtures, skimmers or skimmer covers, plumbing, drains, equipment covers or shelters, landscaping, animals, plants, or dwellings. Some states and/or provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. Certain vinyl liner patterns are particularly susceptible to rapid surface wear or pattern removal caused by objects coming into contact with the vinyl surface, including pool brushes, pool toys, floats, fountains, chlorine dispensers, and automatic pool cleaners. Some vinyl liner patterns can be seriously scratched or irritated by rubbing the surface with a pool brush. The ink from the pattern can also rub off during the installation process or when it comes into contact with objects in the pool. Life Made Better, Intl. LLC is not responsible, and this warranty does not cover pattern removal, cuts, abrasions, or markings on vinyl liners.

This warranty gives you specific legal rights. You may also have other rights that vary by state and/or province. For warranty consideration, contact the original dealer and provide the following information: proof of purchase, model number, serial number, date of retail purchase, and installation date. The dealer will contact the factory to obtain instructions regarding the claim and to determine the location of the nearest independent service company. If the dealer is not available, you can locate an independent service company in your area by visiting [www.plecos.com](http://www.plecos.com), or by emailing our Technical Support Department at [contact@plecos.com](mailto:contact@plecos.com), or calling our Technical Support Department 877-276-4261. All returned parts must have a Returned Material Authorization number to be evaluated under the terms of this warranty.