

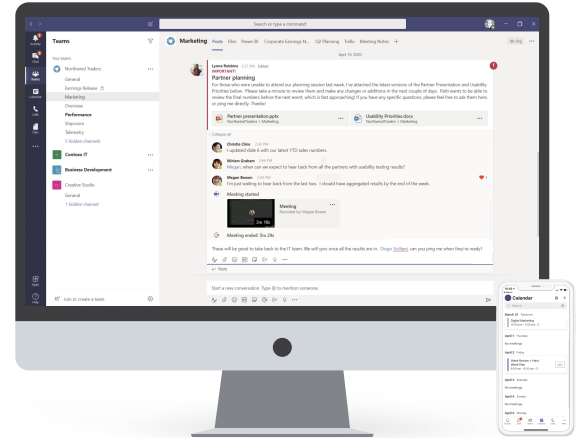


MS Teams Integrator Pre-flight Checklist

What do I need to get started?

Prerequisites for Your Business

- Each user will need a MS user license & phone system add-on assigned to them
- One spare, unassigned MS license & one spare unassigned phone system add-on (this is required for the Direct Routing set-up and can be recouped later)
- Domain must have Skype service assigned to it
- Can use either a DID or extension



Determining what Microsoft licenses, you have

To determine which licenses a user has, the MS Global Admin can login to the MS 365 Admin Center (admin.microsoft.com)

Name	Available licenses	Account type
Office 365 E5	21 available 4 assigned of 25 total	Organization

To see assigned licenses look under Users > Active users

Display name	Username	Licenses
Eric Feldman	efeldman@cdteams2020.onmicrosoft.com	Office 365 E5

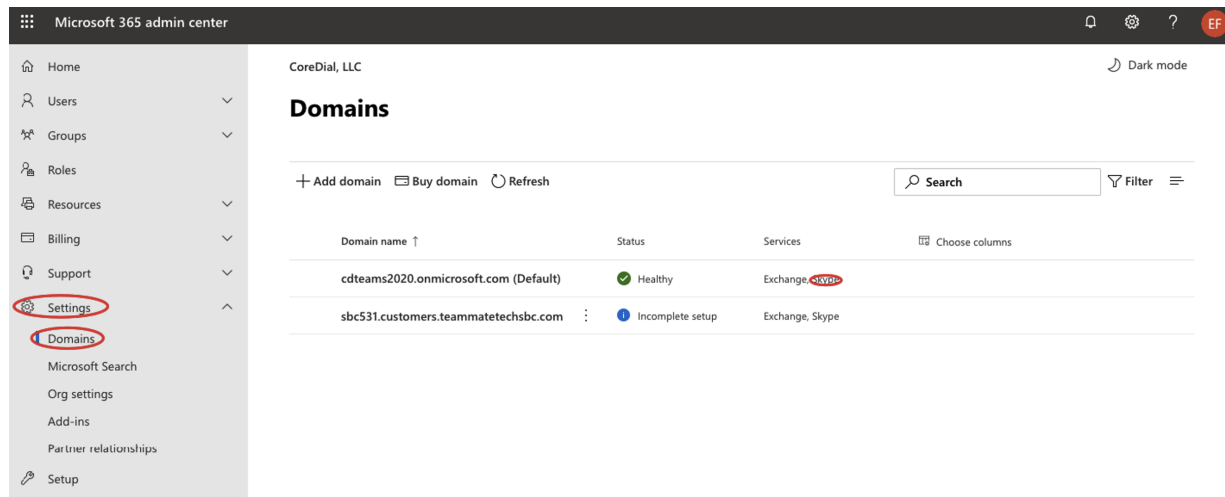
Note: Unless the user has an E5 licenses, they will need to purchase a phone system add-on for each user that requires the integration.



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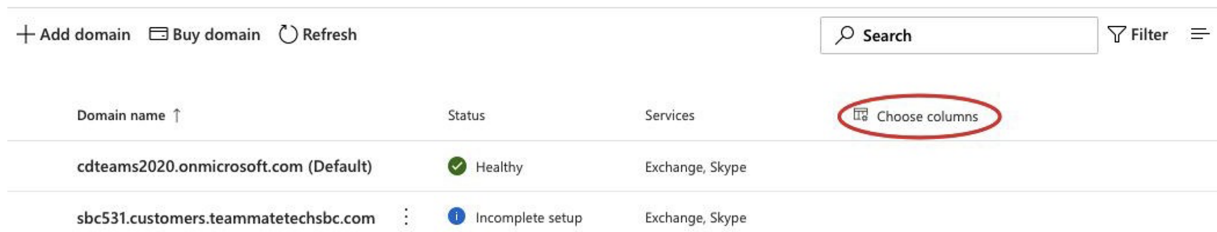
Confirming Skype service under Domain

- The domain must have the Skype service assigned to it.
- To verify, login to admin.microsoft.com and look under Settings > Domain
- Look under the Services column to see if the Skype service is displayed



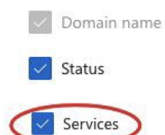
If not, then Select Choose Columns

Domains



Then select Services

Choose columns





MS Teams Integrator Pre-flight Checklist

What licenses are supported?

The MS Teams Integrator requires that each Teams User have a Microsoft User License and a Microsoft Phone System.

Valid MS licenses (as of March 12, 2021)

User SKUs	Product Name	User License Types
SPB	MICROSOFT 365 BUSINESS PREMIUM	Small Business
O365_BUSINESS_PREMIUM	OFFICE 365 BUSINESS PREMIUM	Small Business
SMB_BUSINESS_PREMIUM	MICROSOFT 365 BUSINESS STANDARD	Small Business
O365_BUSINESS_ESSENTIALS	MICROSOFT 365 BUSINESS BASIC	Small Business
O365_BUSINESS_ESSENTIALS	MICROSOFT 365 BUSINESS BASIC	Small Business
STANDARDPACK	OFFICE 365 E1	Enterprise
STANDARDWOFFPACK	OFFICE 365 ENTERPRISE E2	Enterprise
SPE_E3	MICROSOFT 365 E3	Enterprise
ENTERPRISEPACK	OFFICE 365 E3	Enterprise
DEVELOPERPACK	OFFICE 365 ENTERPRISE E3 DEV PACK	Enterprise
ENTERPRISEWITHSCAL	OFFICE 365 ENTERPRISE E4	Enterprise
SPE_F1	MICROSOFT 365 F3	Enterprise
M365_F1	MICROSOFT 365 F1	Enterprise
DESKLESSPACK	OFFICE 365 F1	Enterprise
M365EDU_A1	MICROSOFT 365 A1	Education
M365EDU_A3_FACULTY	MICROSOFT 365 A3 FOR FACULTY	Education
M365EDU_A3_STUDENT	M365EDU_A3_STUDENT	Education



MS Teams Integrator Pre-flight Checklist

Valid Phone System Add-ons (as of March 12, 2021)

User SKUs	Product Name
SPE_E5	MICROSOFT 365 E5
ENTERPRISEPREMIUM	OFFICE 365 ENTERPRISE E5
ENTERPRISEPREMIUM_NOPSTNCONF	OFFICE 365 ENTERPRISE E5 WITHOUT AUDIO CONFERENCING
M365EDU_A5_STUDENT	MICROSOFT 365 A5 FOR STUDENTS
M365EDU_A5_FACULTY	MICROSOFT 365 A5 FOR FACULTY
ENTERPRISEPREMIUM_STUDENT	MICROSOFT 365 A5 FOR STUDENTS
ENTERPRISEPREMIUM_FACULTY	MICROSOFT 365 A5 FOR FACULTY



MS Teams Integrator Pre-flight Checklist

Valid MS licenses that don't require a phone system add-on (as it is already included) (as of March 12, 2021)

MCOEV	Phone System OR Microsoft Communications Online	Add on SKU
BUSINESS_VOICE_MED2***	Microsoft 365 Business Voice (including Calling Plan)	Add on SKU
BUSINESS_VOICE_DIRECTROUTING _ MED	Microsoft 365 Business Voice (including Calling Plan)	Add on SKU
BUSINESS_VOICE_DIRECTROUTING	Microsoft 365 Business Voice (without Calling Plan)	Add on SKU
MCOEV_FACULTY	Microsoft 365 Phone System for Education	Add on SKU
MCOCAP	Common Area Phone	Add on SKU
MCOEV_STUDENT	Microsoft 365 Business Voice (without Calling Plan)	Add on SKU
MCOEV_TELSTRA	Microsoft 365 Business Voice (without Calling Plan)	Add on SKU
MCOEV_USGOV_DOD	Microsoft 365 Business Voice (without Calling Plan)	Add on SKU
MCOEV_USGOV_GCCHIGH	Microsoft 365 Business Voice (without Calling Plan)	Add on SKU

**Must remove calling plan