



External function



Single page



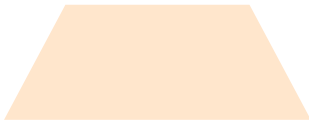
Next Step



Decision point



Sub-step



User Input



External step

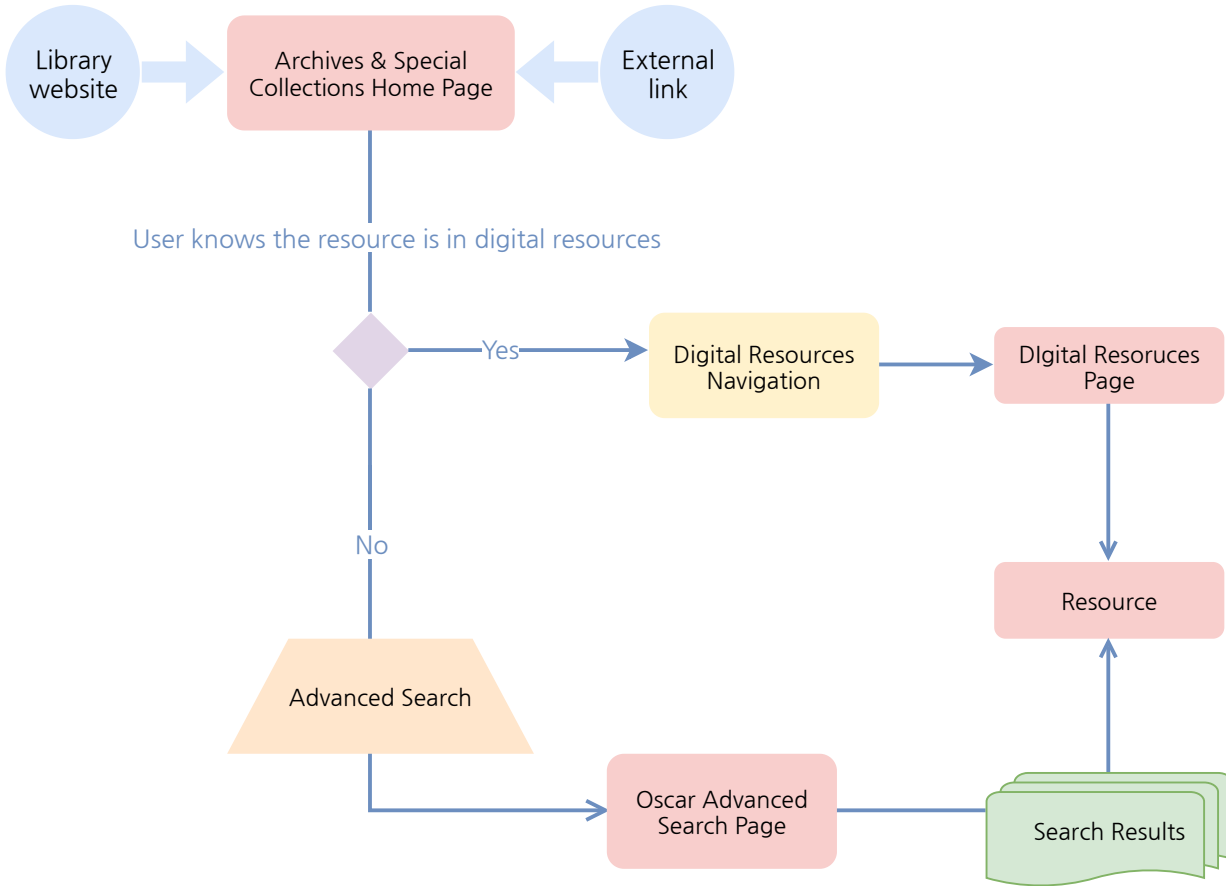
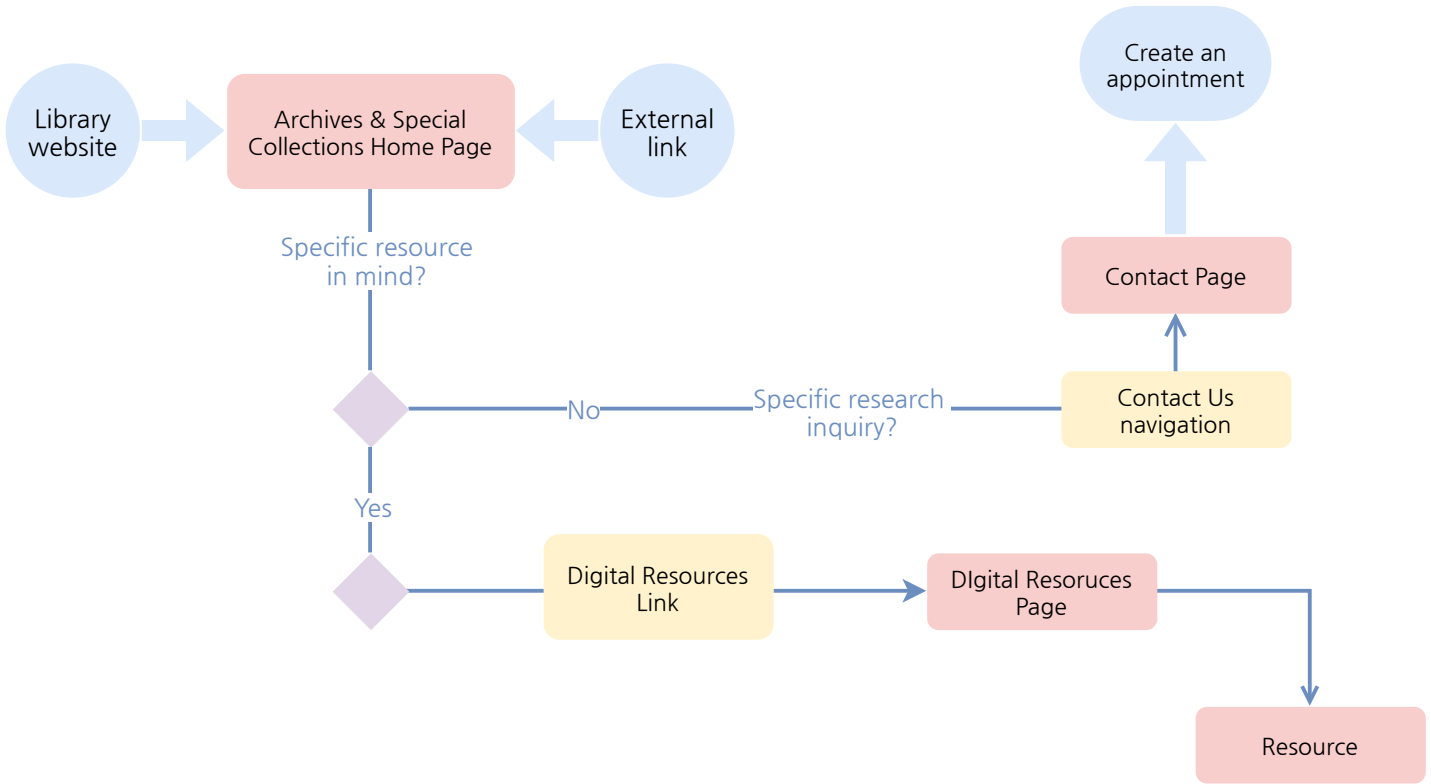


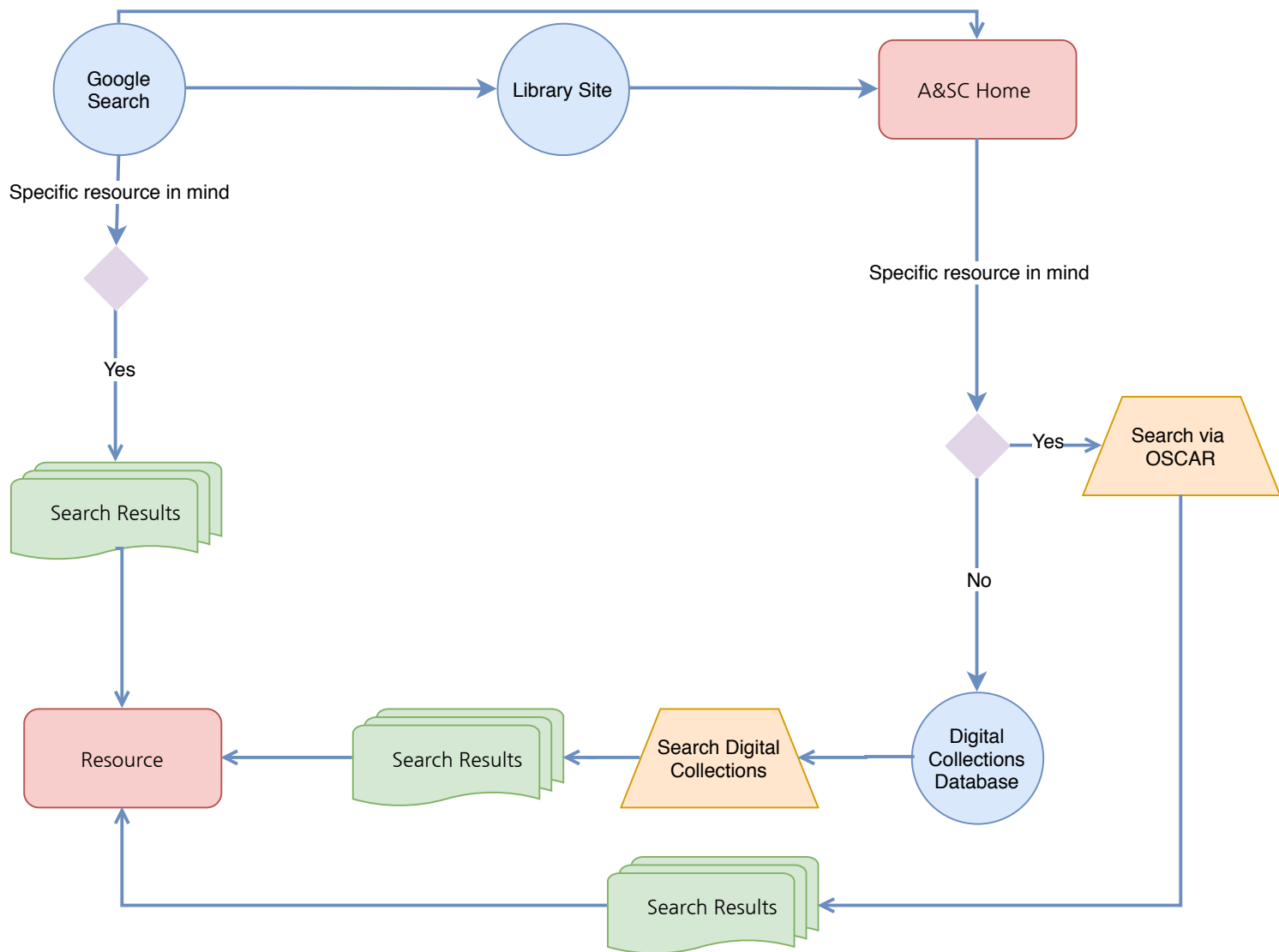
Multiple pages



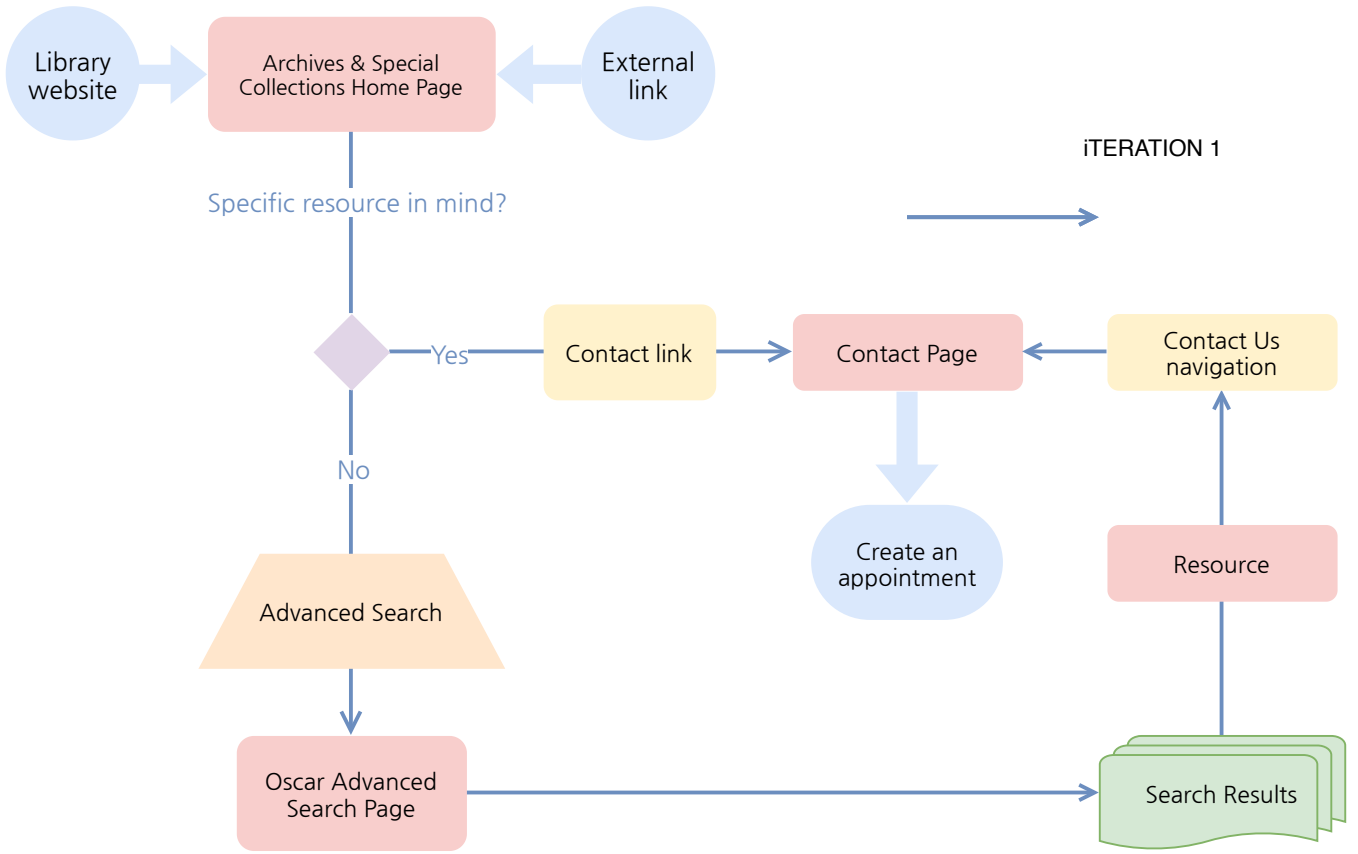
Link or
Navigation

Use case: Locating a digital resource

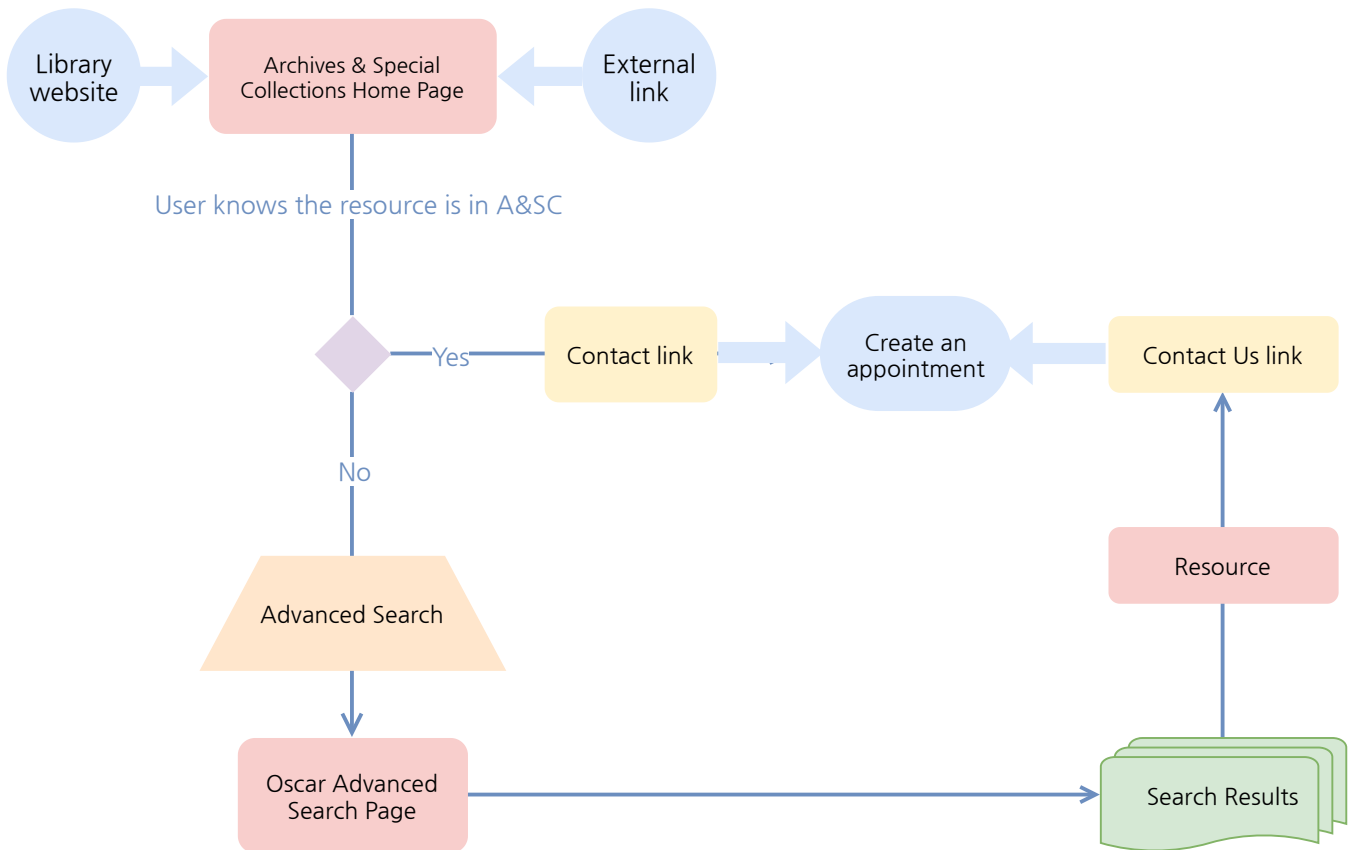


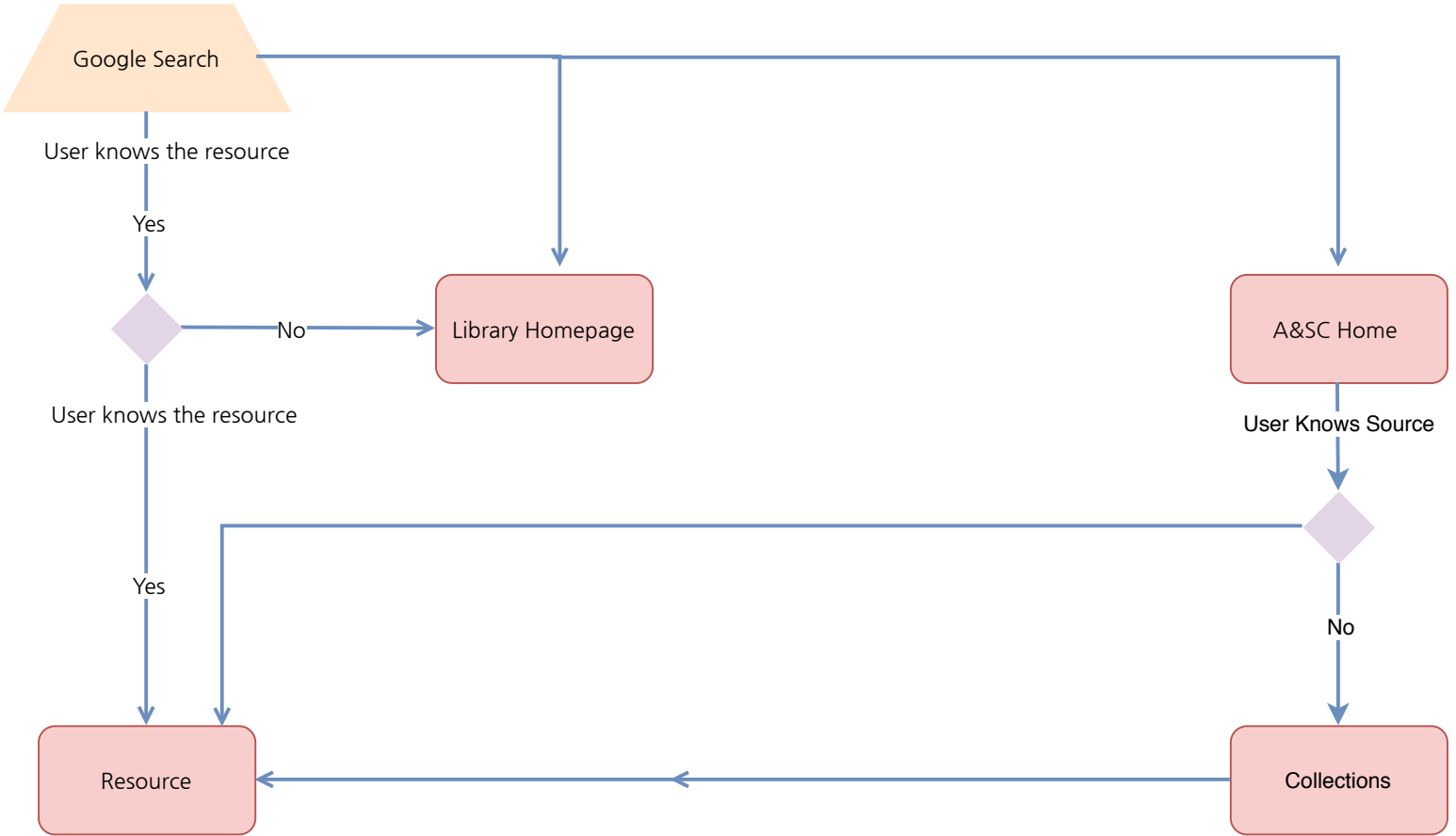


Use case: Locating a physical resource

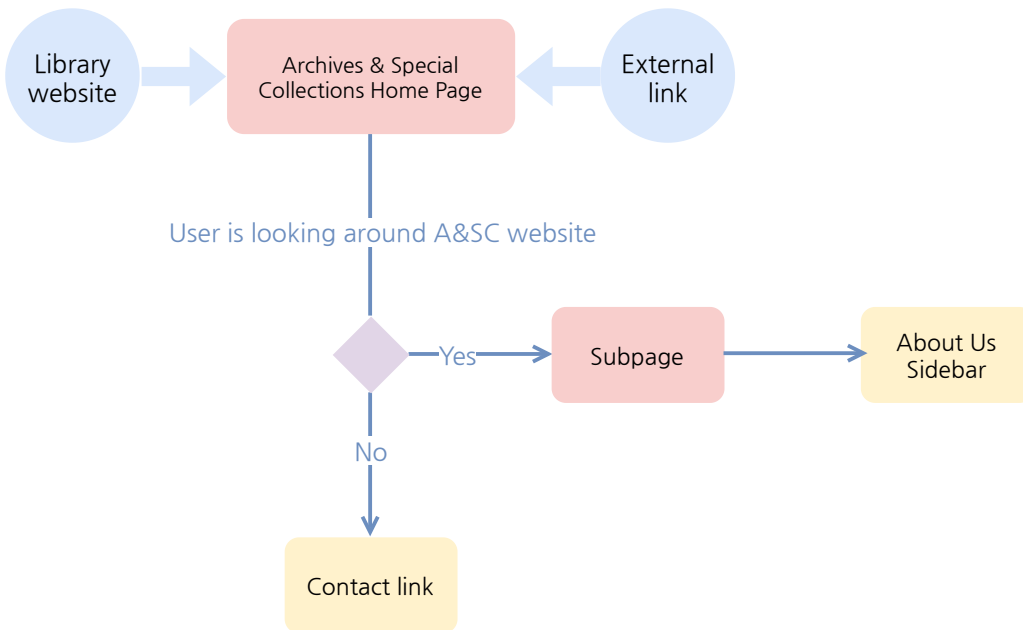
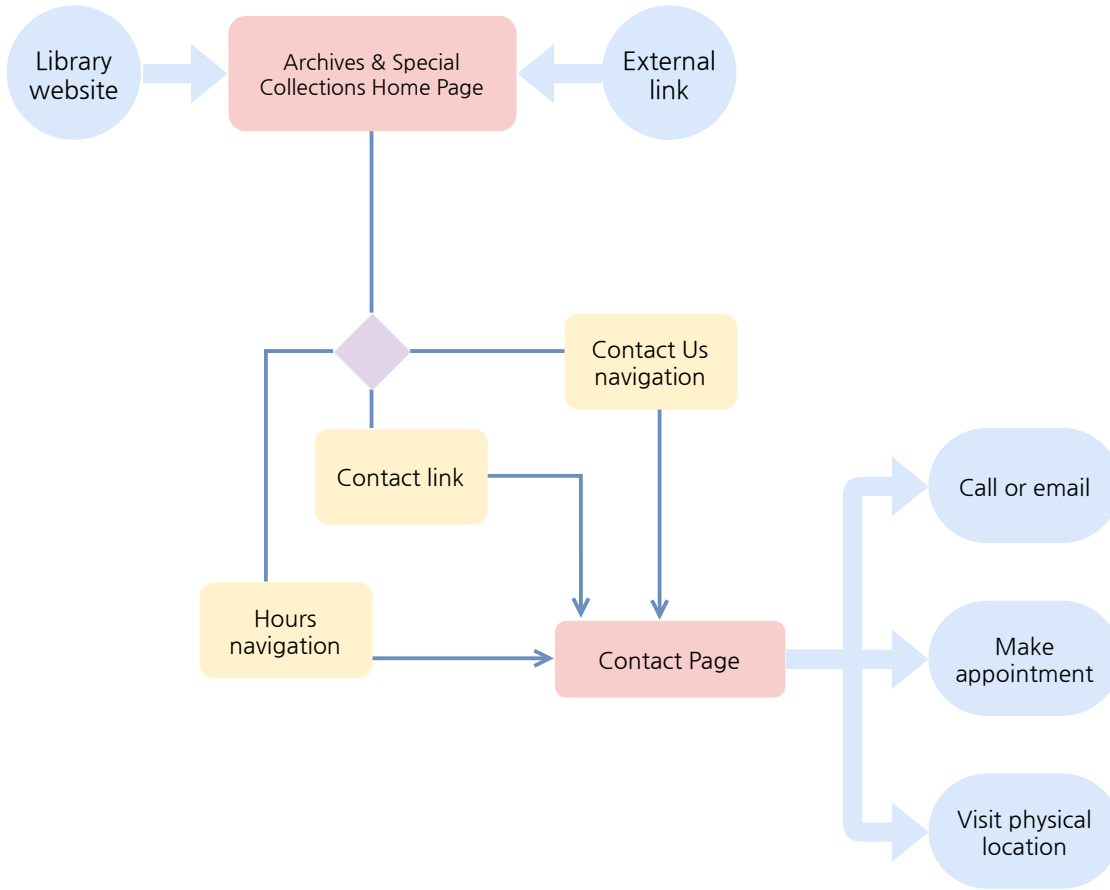


ITERATION 2

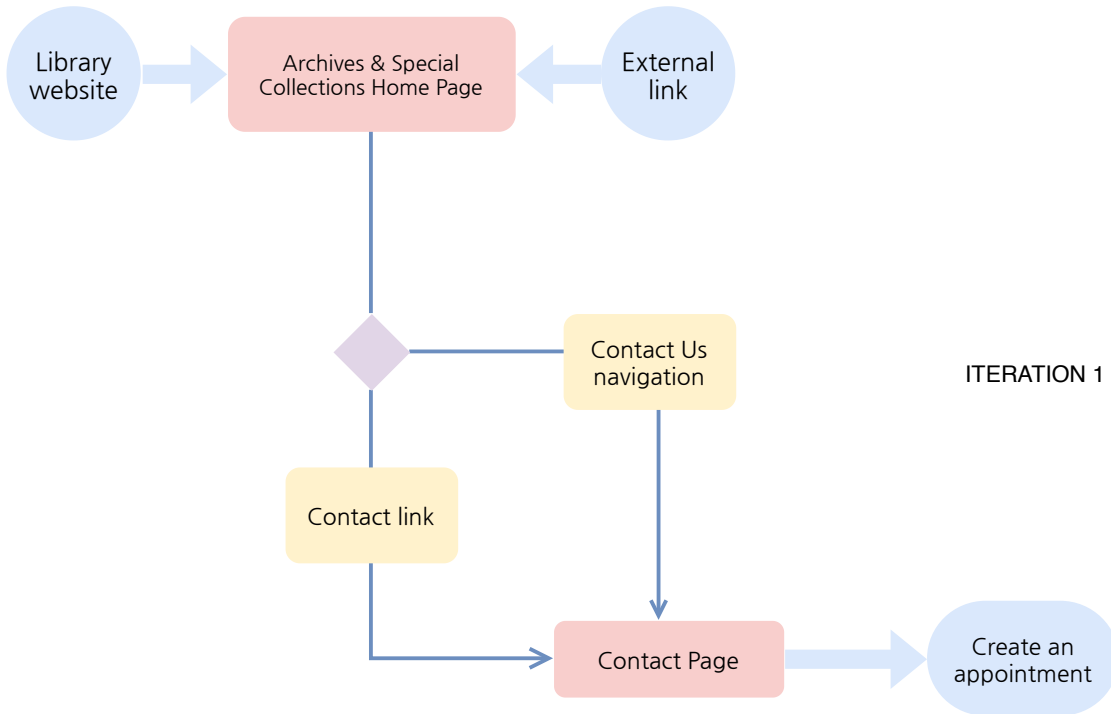




Use case: Find location, hours, and contact info



Use case: Making an appointment



ITERATION 2

