TO: (Referring Doctor)

FROM: (Doctor or Practice)

RE: **New HIPAA-Compliant texting platform to help your referred patients schedule visits and procedures with your office.**

We recently began utilizing a new software program that will **SIGNICIFICANTLY** ease the scheduling process for your patients. This software is a HIPAA-Compliant texting platform **App called Instant Access LLC** and may be **downloaded (for free**) from the App Store for iPhones, and Google Play for Android devices. It allows your patients to text-message your schedulers from their Smartphones; or they can also use a desktop/laptop version at **www.myinstantaccess.com**.

This easy to use platform App eliminates phone calls, busy signals, voicemails, phone-tag, etc. It enables them to be connected directly, via text-messaging to your schedulers who now have the capability to manage unlimited requests on demand.

To make the Platform App more effective, when they are referred to your office for either an office visit or a procedure, they can pick up a referral instruction card at the front desk and do one of the following:

Mobile App	*** Desktop / Laptop**
1. Go to the App Store on their iPhone or Google Play on your Android Devices and download the Instant Access LLC App	1. Go to **www.myinstantaccess.com** (Google Chrome Browser preferred)
2. Register, then login	2. Register, then login
3. Find the physician by name or practice that they were referred to on the Search Bar	3. Find the physician by name or practice that they were referred to on the Search Bar
4. Start text-messaging to schedule their office visit or procedure	4. Start text-messaging to schedule their office visit or procedure
5. If interrupted, they may return to their text at any time until their appointment is scheduled	5. If interrupted, they may return to their text at any time until their appointment is scheduled

* If using a computer on a corporate network at work, they will be required to either:
A.) Get _IT_ to approve URL for their desktop computer at work
B.) Use their cell phone browser on cellular
C.) Download Instant Access LLC App from iPhone store or Google Play for Android
D.) Connect their Desktop/Laptop to their smartphone hotspot

Please give us feedback as it comes from your patients!

(Doctor's Name or Practice)

INSTANT ACCESS   GET IT ON Google Play   Download on the App Store   **Toll-Free Number (833) 427-2665**   info@instantaccesssolutions.com   http://myinstantaccess.com