

Mandatory Client Health Screening Questionnaire

First, determine that the client has filled the COVID-19 Waiver before entering the premises. If not, please have the client fill it

All clients must be asked the following questions before entering the premises:

- Do you have any of the following symptoms: coughing, fever, sore throat or difficulty breathing?
- Have you recently been in close contact with someone who has tested positive for COVID-19?
- Have you traveled outside the country in the past 2 weeks?

Any client who fails to answer no to the questions above will be denied entry and their session will be rescheduled. **Staff must rely on objective reasoning, such as failure to answer no to the above questions, in order to deny entrance.**

Please direct anyone with symptoms of COVID-19 to Vancouver Coastal Health self screening tool <http://www.vch.ca/covid-19>.

In the case of a conflict between a client and staff due to screening, the manager should be alerted immediately.

Staff are required to self-monitor for symptoms of COVID-19. If any staff experience symptoms of the illness (a fever, cough or difficulty breathing) they must not report to work and follow the Vancouver Coastal Health self assessment.