

Digital Forensics ServicesQueue Management



For many police forces and law enforcement agencies, having to manage large queues of digital forensic work is a constant pressure. Devices for examination can sit unexamined for far longer than investigators, victims and the criminal justice systems want.

Operational pressures, resourcing issues, and budgetary constraints can all conspire against the ability to conduct a prompt and effective investigation; and as more cases pour in, the volume of exhibits just grows, and with it the risks to public safety, professional reputation and ISO 17025 compliance.

But clear that backlog and you can reset and de-risk.

CCL's Digital Forensics unit is the largest ISO 17025 accredited facility in Europe with 70+ analysts. It has a 20+ year track record of supporting law enforcement in the UK, with its meticulous data recovery and analysis key to thousands of successful major crime investigations in that time.

Those resources are now available for rapid remediation projects – completed in a set timeframe and at a fixed cost. Managing your queue through the smart leveraging of CCL's resources is a sure way of keeping up with demand. Police forces and agencies can clear their shelves and keep them in order by invoking the service on-demand under a retainer, call-off style agreement.



The service covers:

- **Scoping:** call with operations manager to establish work volumes and required outputs
- Development of a forensic strategy: identification of deliverables with a Work Instruction to specify your requirements, leading to fixed price quotations within 72hrs
- **Project phase:** lab-based and/or on-site forensic services with weekly reporting
- Final outputs: full digital forensic package comprising investigative strategy, data acquisition, analysis and reporting; or acquisition of data from target device and return to investigator for review and reporting

Additional services:

Ability to conduct complex examinations and/or research and development to confirm or refute evidence.

Call-off style managed service where CCL teams can come back in at very short notice to tackle smaller backlogs or to keep everything on the shelf within a certain date parameter eg. no older than three months.

CCL Solutions Group is one of Europe's leading digital forensics, data investigation and eDiscovery specialists.

Our range of Digital Forensic Services have been specially designed to help clients tackle their particular challenges efficiently and effectively. They provide a reliable, robust solution every time, with complete price certainty from the outset.