

# Mayen

Mayen Estate  
Rothiemay, Banffshire  
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## COVID-19 Security Statement

Dear Guests,

Our top priorities at Mayen Estate are your safety and enjoyment. Please be assured that we are taking all of the necessary steps to ensure that we are providing a safe environment for you to enjoy your stay with us at Mayen.

We are following guidance from the Associate of Scotland's Self-Caterers (ASSC), in regards to cleaning protocols and COVID-19 safeguards. We have undertaken a COVID-19 risk assessment and put in place COVID-19 cleaning checklists alongside our enhanced cleaning procedure.

As per our enhanced COVID-19 cleaning procedure, your cottage will be deep cleaned and frequent-touch surfaces will be sanitised prior to your arrival. We wash linen and towels at 60deg, steam soft furnishings and housekeeping is carried out wearing face coverings, and with extra hand hygiene measures. We have removed non-essential items which are difficult to clean, such as books and games, and provide antibacterial cleaning materials and antibacterial hand soap for guest use.

Please ensure that you are aware of and comply with the latest Scottish Government advice on COVID-19 restrictions in force at the time of your stay. We will contact you 24 hours before your stay with some COVID-19 screening questions and we would appreciate your cooperation in keeping everyone safe.

If you or a member of your household have experienced any of the symptoms of COVID-19, been in contact with someone who has or has been asked to self-isolate by the relevant authority's track and trace scheme within 14 days of your arrival at Mayen Estate, we ask that you notify us as soon as possible. Our standard Terms and Conditions will apply.

If you or any of your party become ill with any of the symptoms of COVID-19 during your stay with us, we request that you notify us immediately, and travel home. Likewise, if you or any of your party become ill within 7 days of departing Mayen Estate, please notify us immediately.

If you have any concerns or requests at all, please do contact us prior to your stay. We look forward to welcoming you, safely, to Mayen soon,

The Cheyne Family