



QUALITY, HEALTH AND SAFETY, ENVIRONMENT AND ENERGY POLICY

For LTC Group, the quality of the products supplied and of its processes, the protection of the health of workers and community, the risk prevention and the environmental protection are strategic, priority aims, equal in standing to economic and financial objectives.

With this in mind, LTC Group chooses to pursue the continuous improvement over time of a Management System compliant with ISO 9001, ISO 45001 and ISO 14001 standards.

In particular, LTC Group undertakes to:

- scrupulously comply with all applicable laws and regulations, as “free” agreements, and if suitable go beyond requirements;
- conduct business ethically, legally, and socially responsible, evaluating risks and opportunities with respect to the internal and external context and the relevant stakeholders;
- pursue safety in production cycles and processing, as well as in the handling and storage of materials;
- monitor the performance of processes, constantly reduce the number of injuries, and continuously improve the quality of products and processes, also in order to control their environmental aspects and improve prevention and control of workers' health and safety, using appropriate resources, best practices, innovative technologies but also economically sustainable;
- evaluate in advance the modification or introduction of processes, technologies, activities, and services, as well as materials used, to correctly identify significant environmental aspects, risks for health and safety and impacts on quality, ensure their control, and minimize its effects even in emergency situations;
- pursue the containment of consumption of energy and natural resources and reduce carbon emissions, by savings and sustainability;
- promote professional skills, sensitization, involvement of all personnel, active participation in environmental management, prevention and protection in workplace, quality and awareness of one's role in achieving corporate objectives and in particular those of quality, environment, energy saving and safety, also through adequate training and communication programs;
- ensure that the necessary resources are available to achieve company objectives, including those relating to quality, environment, energy saving and safety;
- maximize customer satisfaction with products that meet their explicit and implicit expectations and needs, and push and evaluate their feedbacks;
- pursue an open dialogue with employees, customers, suppliers, and the community, also sharing this policy with them and with anyone who requests it;
- periodically review this policy and the management systems implemented.

San Giorgio Su Legnano, 11/02/2021

Managing Director
