

Mathias Leung

PRODUCT DESIGNER

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I'm a designer who is on the constant lookout to push the boundaries of what a digital experience is supposed to be. Good design isn't dictated by only one perspective but a collaborative effort. With previous exposure in both technical and business processes/operations, I am confident in being the bridge in aligning user needs with the goals of the business.

EXPERIENCE

Business Systems Analyst | Bank of Montreal

MAR 2018 - 2020, TORONTO, ON

- Conceptualized and translated 400+ business requirements, defects, and enhancements into technical specs for coding development
- Successfully managed, performed and aided in QA and User Assurance Testing with 50+ users on enterprise-wide tool
- Demonstrated the business process and tool functionality through department-wide training and reference guides on day-to-day tasks

Field Engineer Intern | EllisDon

SEP 2015 – AUG 2016, KINGSTON, ON

- Improved information visibility and accessibility by reorganizing project's documentation system
- Documented and resolved over 10,000 mechanical, electrical, and civil deficiencies with inspectors and various subtrades
- Identified construction deviations onsite and distributed weekly updated custom as-built surveys amongst team

EDUCATION

BrainStation | Diploma Candidate, User Experience Design

APR - JUN 2020, TORONTO, ON

Queen's University | Bachelors in Applied Sciences, Mechanical Engineering w/ Professional Internship

SEP 2012 - 2017, KINGSTON, ON

SKILLS

Sketch, Adobe XD, Figma, SQL, Unix, Python, Microsoft Office Suite

PROJECTS

MEDIQ Design Project | UX Researcher, Product Designer

APR - JUN 2020, BrainStation

Designed a solution to combat poor medical adherence to treatments for users who are new to taking medication for an extended time. This app assists users by sending reminders when to take their medication, and tracking their progress

Multidisciplinary Industry Engineering Design Capstone | Analyst, Advisor

SEP 2016 – MAY 2017, Medtronic/Queen's University

Led a team of mixed discipline engineering students to determine the sources of error and actionable money saving solution for the cause of gel weight variability and overcompensation in Medtronic's ECG electrode production machines.