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WINTER 2020 | ISSUE 95

**CRAWLEY**



**Live**



# Helping you make the right decisions



WS32852 09.20

Arranging long-term care for yourself or on behalf of a relative can be challenging, with so many choices to consider and the pressure to make the right decisions.

Contact the Carewise care funding scheme for impartial information and expert independent financial advice on paying for care. All the Carewise-approved care fees specialists are members of the Society of Later Life Advisers (SOLLA).

## Book your free consultation

Visit [www.carewiseadvice.com](http://www.carewiseadvice.com) and arrange your free consultation by requesting a call back or contacting your chosen adviser directly. Alternatively, you can email [socialcare@westsussex.gov.uk](mailto:socialcare@westsussex.gov.uk) or phone **01243 642121** and ask for a Carewise referral, quoting ref: CL1120.

## Connecting you to everything you need to live well in West Sussex

The Connect to Support website is for anyone in West Sussex who is looking for additional help or support to maintain their independence, manage day-to-day tasks and improve their health and wellbeing. Visit our website to:

- access information and advice
- discover tips on improving your health and wellbeing
- view equipment to help you stay independent around your home
- find support for carers
- learn about options for extra care and support.

### Need help to use the Connect to Support website?

Email: [socialcare@westsussex.gov.uk](mailto:socialcare@westsussex.gov.uk) | Phone: 01243 642121



WS32852 09.2020

[www.westsussexconnecttosupport.org](http://www.westsussexconnecttosupport.org)





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If you, or someone you know, would like Crawley Live in large print, please contact Samantha Sheppard on **01293 438539** or email [samantha.sheppard@crawley.gov.uk](mailto:samantha.sheppard@crawley.gov.uk)

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**live**  
**CRAWLEY**

Cover image  
Christmas in Queens Square (2018)

# News

## Orchard Street multi-storey car park

### Safe and secure from just £1 a day

The car park was recently awarded the Park Mark from the British Parking Association. The distinctive Park Mark signage is beneficial to drivers when they are looking for a safe place to park their car confidently. Park Mark helps you tell the difference.

To achieve the award, the car park undergoes a rigorous assessment by specially trained police assessors to ensure the high standard of the car park.

ANPR technology provides an easy parking experience. Access is only available via the security gates by entering your car registration number.

Orchard Street is open 24 hours a day, is well-lit and has upgraded CCTV fitted. Its great location off the High Street means it's just a short walk from Crawley Station, making it an ideal choice for commuters; Crawley Hospital is also nearby.

**Season tickets** are available for residents and those working in town centre businesses.



Parking costs £2 for up to two hours, £3 over three hours and just £1 all day Sundays and bank holidays.

See [crawley.gov.uk/parking](https://crawley.gov.uk/parking) for more information.

[crawley.gov.uk/news](https://crawley.gov.uk/news)



## Work started on new Tilgate Park play area

The new play area, which will open in spring 2021, will feature lots of new equipment while retaining the basket/cantilever swing and a set of swings. The design will be as inclusive as possible with accessibility in mind.

Crawley Borough Council is reinvesting income from within Tilgate Park to create the new play area over the winter.

For more details on play areas in Crawley visit [crawley.gov.uk/play](https://crawley.gov.uk/play)

## NHS Test and Trace app

- Provides testing for anyone who has symptoms of coronavirus to find out if they have the virus
- Gets in touch with anyone who has had a positive test result to help them share information about any close recent contacts they have had
- Alerts those contacts, where necessary, and notifies them they need to self-isolate to help stop the spread of the virus.

By following instructions to self-isolate, people who have had close recent contact with someone with coronavirus will be protecting their family, friends, colleagues and other people around them, and will play a direct role in stopping the spread of the virus.

Visit [covid19.nhs.uk](https://covid19.nhs.uk)



## Waving the green flag of success!

Crawley Borough Council has been awarded more prestigious Green Flags this year.

The Memorial Gardens, Worth Park, Goffs Park, Ifield Mill Pond and Tilgate Park are among the winners, continuing a long run of awards for the council.

The Green Flag Award Scheme is handed out by environmental charity Keep Britain Tidy to recognise and reward the best green spaces in the country. Winners are judged to boast the highest possible environmental standards, be beautifully maintained and have excellent visitor facilities.

Ifield Mill Pond has joined the growing list of Green Flag approved spaces in Crawley. Considered the most important wetland site in the town and designated a Site of Nature Conservation Importance, the beautiful area features Bewbush Water Gardens, an area of semi-formal ponds and natural planting. Visitors can enjoy a stroll on the impressive boardwalk across the southern pond and take a look around the Ifield Watermill, which is operated by Crawley Museum Society and open to the public from May to September.

This is the second consecutive year that Worth Park has been awarded a Green Flag, the 18<sup>th</sup> consecutive year that Tilgate Park has received the award and both Goffs Park and the Memorial Gardens have been awarded it 12 times.



## Useful contacts

<b>West Sussex County Council</b>	01243 777100
9am-5pm Monday-Friday	<b><a href="http://westsussex.gov.uk">westsussex.gov.uk</a></b>
<b>Central government</b>	<b><a href="http://gov.uk">gov.uk</a></b>
<b>Sussex Police</b>	101 (non-emergency) 999
<b>Citizens Advice Crawley</b>	0344 477 1171 (from landlines) 0300 330 0650 (from mobiles)
<b>Age UK</b>	01903 731800
<b>National Domestic Violence Freephone helpline</b>	0808 2000 247
24-hour	

Please also visit our website for details of local support groups and organisations.

## Prestigious award for Tilgate Nature Centre

Crawley Borough Council's very own zoo has won a gold sustainability award from the British and Irish Association of Zoos and Aquariums (BIAZA).

Tilgate Nature Centre in Tilgate Park picked up the award for its STAR (Switch To A Reusable) and Zoostainability campaigns. The BIAZA Annual Awards showcase a wide range of exciting projects from BIAZA zoos and aquariums.



Through the creation of a sustainability movement, visitors to Tilgate Nature Centre were encouraged to consider more sustainable choices in their everyday life.

Zoostainability is an initiative to raise awareness of overall sustainability issues and STAR, Switch To A Reusable, more specifically on encouraging behaviour change to ditch disposable items and reuse.

The nature centre team created fun, interactive activities for visitors on sustainable palm oil and litter pollution, 3D signage and a pledge tree.

Visitors engaged with the various activities and 70.8 per cent of 388 visitors were able to retain information on sustainability. As a council-run zoo in a large park, this movement has had the opportunity to make a far-reaching impact.

Visit **[biaza.org.uk](http://biaza.org.uk)** for more information.

For more information about Tilgate Nature Centre and to book your visit, go to **[crawley.gov.uk/tilgatepark](http://crawley.gov.uk/tilgatepark)**

## Visiting the Town Hall for appointments

When visiting the Town Hall you must wear a face covering unless exempt for reasons of age, health or disability. Not all disabilities are visible, so please be understanding of other visitors who may not be able to follow this rule.



If you are feeling unwell (or suspect you have coronavirus) please do not attend your appointment.



# Community spotlight

relate  
the relationship people

In this year of Covid-19 disruptions, people have found themselves under serious strain. Families and couples who are already finding it hard to live together have to stay at home feeling under more stress than ever. Others face isolation, cut off from friends or relatives.

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You may recognise the tell-tale signs – heated arguments or constant bickering, feeling angry, frustrated, scared, jittery, anxious, lonely, sleeping badly.

What can be done? Relate has been helping people to deal with these sorts of problems for decades. They're the UK's largest provider of relationship support. Last year Relate offered 3,910 sessions of counselling to 967 cases involving 1,354 people of all ages, backgrounds, sexual orientations and gender.

Now is a good time to realise there's help at hand. International Men's Day on 19 November focuses on men's mental health and wellbeing, which can so easily be overlooked or ignored.

Why not pick up the phone to Relate today? Subsidies, dependent on income, may be available. Call to find out more on **07423 147915**, email **reception.crawley@relatesussex.org** or visit their social media channels via:

**twitter.com/Relate\_NSWS**

**instagram.com/relatenswestsussex**

**facebook.com/Relate-North-South-West-Sussex-100194658328405/**





# EVERYONE

## WANTS TO SEE RESULTS



AWARD-WINNING  
**SWIMMING  
LESSONS**  
SPACES AVAILABLE  
TO BOOK NOW

Some of the great feedback we received:

“A very well organised, safe and clean”

“Amazing to see the friendly K2 team again!”

“It is AMAZING to be back in the pool today.  
Really well planned and safe”

“We had a great swim and it was really well  
organised, just booked again thank you!”

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### K2 Crawley

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Everyone Active works in partnership with Crawley Borough Council.

everyone  
ACTIVE



\*25% off your membership for the first 6 months. Offer valid until 26/11/2021. UK bank holders only, 16+. Direct debit membership. Must pay 1 month in advance, this will be used to cover your final month. Participating centres only. Must cancel by 20th of month in order for the DD payment to stop on the 1st of the following month. There is no joining fee. See [www.everyoneactive.com/legal-policies/25-off-membership-terms-conditions](http://www.everyoneactive.com/legal-policies/25-off-membership-terms-conditions) for full terms.



# From the Leader

For the last six years, Crawley Borough Council has bucked the trend. Despite huge cuts to local government funding, every year we have managed to generate enough new revenue to make up for the cuts without having to put Council Tax up above inflation. Due to the pandemic, that streak has come to an end.

Throughout the lockdown, the money-making parts of the council were forced to shut, while various new costs arose. Unfortunately, the financial consequences will last long beyond this one year, with the economic impact resulting in a significant ongoing cut to the council's income from business rates and Council Tax.

As a result, for the first time in six years we are having to make real cuts to balance the budget. We will do everything we can to make savings humanely and minimise the impact on frontline services, but there will be real consequences for service delivery.

This could not come at a worse time. The policies for tackling the coronavirus have hit Crawley's economy harder than any other in the UK, resulting in thousands of job losses. Putting in place the support local families need takes money, yet the council's income is dropping and support from government has been very limited.

Regardless, we continue to work with other public bodies, companies and representative bodies to support and up-skill local job hunters, while attracting new industries to the town. It's a long, slow process, but together we will create a better future for the town.



**Councillor Peter Lamb**  
Leader of Crawley Borough Council



## Mayoral engagements

Despite many events being cancelled as a result of coronavirus, the Mayor of Crawley, Councillor Francis Guidera, has attended a number of civic engagements so far this year that have included:

Crawley Campaign Against Racism's impact of Covid-19 on the BAME community event and DIVERSE Crawley's Lockdown Cultural Kitchen, both held at Crawley Museum.

Crawley and Horsham Armed Forces and Veterans' breakfast club at St Margaret's Church, Ifield.

VIP open day at Hollywood Bowl, Crawley Leisure Park.

Opening of new restaurant, Mio Gusto, in the High Street.





# Financial impact of coronavirus

The coronavirus pandemic has had a major impact on Crawley Borough Council's finances.

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**The lockdown and subsequent restrictions meant that the council's income from K2 Crawley, The Hawth, Tilgate Nature Centre, car parking and community centres was significantly reduced.**

At the same time, expenditure on services for our most vulnerable residents increased.

While the government has given the council £1.9m to help pay towards this shortfall, it still leaves a gap of more than £700,000. This figure will grow to at least £1.7m in 2021/22.

This means that bold decisions are needed to save money in the current financial year and in future years. It's highly likely that several council services will have to be reduced. This is despite the development of new income streams for the council, for example the commercial space in the new Town Hall.

These potential savings options are being explored in parallel with a number of internal efficiency reviews and other initiatives. The council has already made internal savings of £500,000 without reducing or removing services.

The council recently consulted residents on savings options to plug the remaining budget gap. Thanks to everyone who took part in the consultation.

## **The proposals were to:**

- Review waste services, potentially moving from weekly to fortnightly rubbish collections and considering the introduction of a weekly food waste collection. Fewer than one in five councils still have weekly collections. This would increase our recycling rate, helping us move towards our aim of being carbon neutral by 2050 and saving taxpayers' money
- Post-Covid, review the support the council gives to the community and the voluntary sector. We currently spend more in this area than other districts and borough councils in West Sussex
- Close or reduce the operating hours of public toilets
- Review adventure play, moving to a more flexible model of delivery
- Review the number, type and specification of cricket squares, bowling greens and croquet lawns
- Where appropriate, price our fees and charges accordingly so that costs are covered.

## **Budget timeline:**

Final decisions on these proposals will be taken next year.

Residents' consultation – October/November 2020

Cabinet to debate and recommend the 2021/22 budget to Full Council – 3 February 2021

Full Council to debate and approve the 2021/22 budget – 24 February 2021



# Town Centre BID

The Town Centre Business Improvement District launched in September.

The BID aims to bring new investment, new businesses and new customers to Crawley town centre.

Businesses in the BID area will pay a levy which will bring new services to the area, like Street Ambassadors to help tackle street issues such as crime and anti-social behaviour and work hard to create a safe town centre for shoppers, visitors and workers.



**Drinking to  
cope?**

**ALCOHOL  
CHANGE<sup>UK</sup>**

Drinking alcohol to help relieve stress, anxiety or depression can, in fact, make things worse.

For the facts on alcohol and mental health:  
**[www.alcoholchange.org.uk](http://www.alcoholchange.org.uk)**

For free local information and support  
contact your local Wellbeing Service:  
**[www.westsussexwellbeing.org.uk](http://www.westsussexwellbeing.org.uk)**

**#AlcoholAwarenessWeek**





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WHERE WHEN**

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NO MATTER WHAT**

At Carers Support West Sussex, we recognise caring can be both wonderful and tough. Because of this, we are here to help you:

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  - No matter what your caring role
  - No matter what is happening even in a global pandemic
  - No matter what your age, gender, sexuality or ethnic origin...
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HOW WE CAN OFFER YOU THE  
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Email [info@carerssupport.org.uk](mailto:info@carerssupport.org.uk)  
Call 0300 028 8888



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# Business confidence in Crawley despite pandemic

The coronavirus pandemic has had a huge impact on Crawley's economy. While these effects will take time to recover from, there is still lots of investment coming into the town.

**After being labelled as one of the places that will be hardest hit by the pandemic in the UK, Crawley does have some positive economic news.**

## **Station Gateway scheme remains on track**

The major redevelopment plans for Crawley Station and Overline House remain on track.

These plans will revitalise one of Crawley's key entrances and public realm areas, providing the town with an updated gateway that will attract visitors and boost the town's economy. The Arora Group, in partnership with Network Rail, Crawley Borough Council, West Sussex County Council and the station operators Govia Thameslink Railway, has invested around £100m in the project.



## **Multi-million pound development at Crawley College**

Crawley College's new development will see a brand-new space to deliver STEM (science, technology, engineering and maths) subjects to students with a suite of innovative and interactive spaces and will house cutting-edge technology, including virtual and mixed reality technology. The building, that's received funding from the Coast to Capital Local Enterprise Partnership, is set to be completed in January and students will be able to enjoy the new facilities from February 2021.

## **Major redevelopment of The Boulevard**

The redevelopment on The Boulevard is moving forward at pace, with the new Town Hall scheduled for completion in late 2021.



The major redevelopment includes:

- Up to 182 flats
- A nine-storey building containing a new Town Hall and grade A commercial offices above
- A new public square
- Public realm improvements
- A restaurant / café
- District energy centre
- Multi-storey car park upgrade.

An additional 91 flats are nearing completion next to the current Town Hall building, providing 273 flats across both sites with 40 per cent affordable housing.

The new facilities will secure the council's finances by generating new revenue from commercial office tenants. The Town Hall will also provide a better, fit-for-purpose building for customers, staff and councillors and achieve significant savings on the current running costs.



Crawley Borough Council has applied for £25m from the government's Towns Fund, which has been created to boost regeneration by kick-starting projects, driving growth and improving the environment. This initial funding, which also includes funds for gigabit infrastructure, has been fast-tracked because this project is ready to progress quickly.

Visit [manorroyal.org/mystory](http://manorroyal.org/mystory)

### **Crawley Fusion Centre**

The multi-disciplinary Fusion Centre will develop and enable spinoff innovation and commercial partnerships between digital SMEs and advanced engineering enterprises.

The centre will focus and specialise in designing, building, prototyping, testing and then bringing to market hybrid digital/electronic products and services.



### **Manor Royal micro parks**

Four new and improved public spaces will be created in the Manor Royal Business District following Crawley Borough Council's successful Towns Fund application to the government.

The £565,000 grant will pay for the creation of the micro parks, providing better facilities, seating and public realm in key locations. They will form the first phase of a network of small park areas that, when completed, will mean no employee will be more than a 5-10 minute walk away. The concept has been developed by the Manor Royal BID.

[investcrawley.co.uk](http://investcrawley.co.uk)

# Guidance and support during the pandemic

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If you or someone you know needs financial or wellbeing support from the effects of the coronavirus pandemic, there is help from the council, government and local organisations.

Here are just some of the resources available providing guidance.

**Council Tax support** – You might be entitled to help with your Council Tax bill while on a low income.

**Self-isolation support payments** – People are now required by law to self-isolate when instructed to by NHS Test and Trace, supported by payment of £500 for those on lower incomes who cannot work from home and have lost income as a result.

Recognising that self-isolation is one of the most powerful tools for controlling the transmission of Covid-19, this new Test and Trace Support payment will ensure that those on low incomes are able to self-isolate without worry about their finances.

See [crawley.gov.uk/coronavirus/supporting-community](https://www.crawley.gov.uk/coronavirus/supporting-community) for more detailed information and how to apply.

**Universal Credit and Working Tax Credits** – The Universal Credit standard allowance Working Tax Credit has been increased by £20 per week for one year.

**Lifeline** – The council's personal alarm system provides customers with access to medical help, the police and fire and rescue service at the touch of a button, 24 hours a day, seven days a week for just £3.80 per week.



**Crawley Wellbeing** – Although many of the face-to-face services have been cancelled, support and resources are available over the phone or online.

## Local support organisations

**Citizens Advice Crawley** – Advisers are offering support and information on the phone, by email and web chat. Call on **0344 477 1171** (Monday-Friday from 9am-4.30pm) or visit [advicewestsussex.org.uk](https://www.advicewestsussex.org.uk)

**Age UK** – To access any of the services above, or if you're worried about an older friend or family member contact them on **01903 731800** or see [information@ageuksussex.org.uk](mailto:information@ageuksussex.org.uk)

**Bereavement support** – The Sussex Bereavement Helpline is available to you Monday to Friday from 8am to 5pm. Please call **0300 111 2141** or [seshealthandcare.org.uk/priority/bereavement](https://www.sussexhealthandcare.org.uk/priority/bereavement)



## Support for the self-employed and small businesses

The current crisis has brought new challenges for many self-employed people and small businesses, but there's financial aid available from the government at [gov.uk](https://www.gov.uk) and local organisations who can also provide support and guidance.

**Manor Royal Business Improvement District** – Businesses based in Manor Royal can access a range of useful resources and contacts at [manorroyal.org](https://manorroyal.org) or by calling 01293 813866.



**Employ Crawley** – Provides a free service to support job seekers. Contact Kamlesh 07814 903871 (weekdays from 9am-4pm) or Neil 07909 730956 (Monday-Thursday from 9am-4pm) or email [employcrawley@crawley.gov.uk](mailto:employcrawley@crawley.gov.uk)

**Coast to Capital LEP grants** – Backing Business Grants are available between £5,000-£25,000 to help businesses and social enterprises. Visit [coast2capital.org.uk/backing-business-grants](https://coast2capital.org.uk/backing-business-grants)

**The Big Support Campaign** – Run by the same people that organise Small Business Saturday, which this year takes place on 5 December. Follow Crawley Borough Council on social media to find out how you can get involved.



## Other support services and resources

Additionally, there is support, mentoring and coaching available through:

**Dept for BEIS**

**Business Support Helpline**  
0300 456 3565

**Government WhatsApp service**  
07860 064422

**Enterprise Nation**  
[enterprisenation.com](https://enterprisenation.com)

**BT Skills for Tomorrow**  
[bt.com/skillsfortomorrow](https://bt.com/skillsfortomorrow)

**Small Business Britain**  
[smallbusinessbritain.uk](https://smallbusinessbritain.uk)

**Small Business Saturday**  
[smallbusinessaturdayuk.com](https://smallbusinessaturdayuk.com)

**The Institute of Enterprise and Entrepreneurs Business Survival Toolkit**  
[ioee.uk](https://ioee.uk)

**Support Crawley**  
[supportcrawley.com](https://supportcrawley.com)



For more detailed information on the support available visit [crawley.gov.uk/coronavirus](https://crawley.gov.uk/coronavirus)

# 2020 Crawley Community Awards

Crawley Community Awards, organised by the Crawley Borough Council in association with The Hawth and Crawley Observer, celebrate and recognise those special people who go the extra mile to make a difference to their community.

Although the presentation evening wasn't able to go ahead this year due to the outbreak of coronavirus, as judging had taken place we were still able to award winners for each category.

We're therefore very pleased to announce the 2020 very worthy winners are:

<b>Achievement</b> <b>Farah Ali Khan</b>	<b>Local Hero</b> <b>Nicholas Hahn</b>
<b>Charity</b> <b>Crawley Open House</b>	<b>Performing Arts</b> <b>Louise Ryrie</b>
<b>Community Group</b> <b>Crawley Town</b> <b>Community Foundation</b>	<b>Special Recognition</b> <b>Robert Groves</b>
<b>Education</b> <b>Katie Jordan</b>	<b>Sports Person</b> <b>Karl Youngman</b>
<b>Environment</b> <b>Thomas Simpson</b>	<b>Sports Team</b> <b>Crawley Parkour</b>
<b>Fundraiser</b> <b>Patrick McIntosh</b>	<b>Support Group</b> <b>Super Siblings</b>
<b>Group Achievement</b> <b>XIX (Crawley) Squadron</b> <b>RAF Air Cadets</b>	<b>Volunteer</b> <b>Katie Schollar</b>
<b>Inspiration</b> <b>Graham Cridland</b>	<b>Volunteer Group</b> <b>Upon Butterfly Wings</b>



**Congratulations to the winners and all the nominees. Plans for the 2021 awards will be announced in due course.**

**[crawleycommunityawards.org](http://crawleycommunityawards.org)**

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at [clearwellmobility.co.uk/brochure-request](http://clearwellmobility.co.uk/brochure-request)



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Mon - Sat 9am - 5pm

Call: 01293 577 977

Shop online at: [www.clearwellmobility.co.uk](http://www.clearwellmobility.co.uk)



## Exclusive Voucher



**£30 off**  
When you spend £200\*

\*Terms & conditions apply. Voucher expires  
12.12.20. Only to be used in the Clearwell  
Crawley Showroom. Full T's&C's at  
[clearwellmobility.co.uk/offers-conditions](http://clearwellmobility.co.uk/offers-conditions)

# Christmas 2020/21 recycling and rubbish collections

Normal collection day	Rubbish collections	Recycling week one collections	Recycling week two collections
<b>Monday</b>	Monday 21 December Tuesday 29 December Tuesday 5 January	Monday 14 December Tuesday 29 December	Monday 21 December Tuesday 5 January
<b>Tuesday</b>	Tuesday 22 December Wednesday 30 December Wednesday 6 January	Tuesday 15 December Wednesday 30 December	Tuesday 22 December Wednesday 6 January
<b>Wednesday</b>	Wednesday 23 December Thursday 31 December Thursday 7 January	Wednesday 16 December Thursday 31 December	Wednesday 23 December Thursday 7 January
<b>Thursday</b>	Thursday 24 December Saturday 2 January Friday 8 January	Thursday 17 December Saturday 2 January	Thursday 24 December Friday 8 January
<b>Friday</b>	Monday 28 December Monday 4 January Saturday 9 January	Friday 18 December Monday 4 January	Monday 28 December Saturday 9 January
<b>Narrow access/ rural collections</b>	Wednesday 23 December Thursday 31 December Thursday 7 January	N/A	Thursday 24 December Friday 8 January

Our collection crews are working on **bank holiday Monday, 28 December**.

All collections return to normal from **Monday 11 January**.

To check if your recycling collection is week one or two, please refer to **my.crawley.gov.uk** or call **01293 438772**.

Collections might not be made at the usual time of day during the holiday period, so please ensure your rubbish and recycling bin(s) are placed at the edge of your property (not blocking the pavement) by 7.30am on your collection day and are clearly visible.

## Excess waste

On bank holidays and over Christmas, we will take one additional, average sized sack/bag of rubbish for every day your collection is delayed e.g. if your collection day is normally a Monday, and we collect your waste on Tuesday, you can put one additional bag out for collection and if you are normally a Friday and we collect the following Monday, it's three bags.

## Calendar reminder

There will be no recycling and rubbish collection or GREENbin calendars sent out this year.

If you have subscribed to the GREENbin garden waste collection service, there will be no collections from **Tuesday 29 December to Friday 8 January** inclusive. Collections due on **Friday 25 December** will take place on **Monday 28 December**.

To find out when your rubbish, recycling or garden waste (if subscribed) is due for collection, please refer to **my.crawley.gov.uk**

Alternatively, you can download and print a copy of your collection calendar(s) from **16 November** at **crawley.gov.uk/collectiondays**

If you don't have access to a computer, please call **01293 438772**.



# What can I put in my recycling bin?

## ✓ Yes please



Plastic bottles



Glass bottles and jars



Aluminium foil



Cartons



Plastic pots, tubs and trays



Paper and card



Metal cans and aerosols



Dry cardboard

## ✗ No thanks



General waste



Food waste



Shredded paper



Textiles and clothes



Recycling in plastic bags



Polystyrene



Wet cardboard



Crockery and drinking glasses

KEEP YOUR RECYCLING...

CLEAN



DRY



LOOSE





# Christmas

## in Crawley

We're busy making plans for some festive fun in the town centre this Christmas.

### 12-13 December, Queens Square

Look out for a large screen showing family entertainment including pre-recorded performances by local artists, Christmas carols and even a ukulele singalong with elves!

### 15-22 December, Queens Square and Queensway

Crawley Festive Feast makes a welcome return in December. The Christmas food and craft stalls will be selling an impressive selection of gifts and goodies.

Keep up-to-date as the plans evolve via our social media channels or at [crawley.gov.uk/events](https://www.crawley.gov.uk/events)



## Stay informed with our e-newsletters

The latest council news and information direct to your inbox.

**Here's a great way to get the latest council news and information on events and services plus emergency alerts and updates.**

Visit [crawley.gov.uk/news](https://www.crawley.gov.uk/news) to receive regular e-newsletters straight to your inbox – just opt into subscribing to one or more of our newsletter options such as business, Crawley Wellbeing, Play Service and elections.

We will only use your email address to send you information you have subscribed to and will never pass your email address to anyone else.

You can change your mind at any time by clicking the unsubscribe link in the emails you receive from us, or by contacting us at **01293 438000**.

# Major milestone for District Heat Network

Construction has begun on the new energy centre that will bring cheaper, greener energy to the town centre. It's due for completion in February 2022.

.....

This first phase of the project will consist of a combined heat and power (CHP) plant, which produces affordable heat and hot water for connected local residents and businesses, built on the redeveloped Town Hall site.

Once completed, 310 residential properties including homes at John Brackpool Court and Geraint Thomas House on The Boulevard, the Town Hall residential development and the new Town Hall, will connect to the energy centre saving 350 tonnes of carbon.

The scheme has been designed to enable a further 700 homes to connect to the energy centre, including new homes at Bridgefield House which have been built to be DHN-ready. There are opportunities for Crawley College, Crawley Police Station and future developments on the county buildings site to join as well, saving more than 1,500 tonnes of carbon per year.

The council will also explore the introduction of newer, greener technology as part of the phase two plans.

In compliance with the council's local plan, the DHN will help significantly reduce energy and carbon emissions for both the council and the residents and businesses connecting to it, as generating heat centrally and distributing it through the heat network is more efficient than individual gas boilers. The CHP plant will additionally allow any waste heat to be captured and used to generate electricity for the new Town Hall.

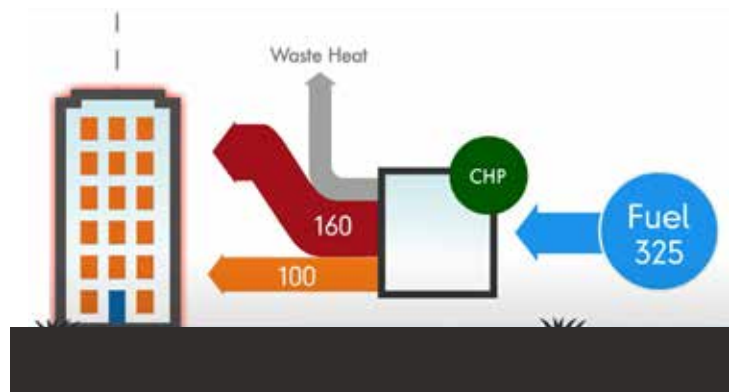
For more information about the Town Hall project, visit [investcrawley.co.uk/development/town-hall](https://investcrawley.co.uk/development/town-hall)

## Geraint Thomas House

The block of flats being developed on the site of the former Babcock car park on The Boulevard will be named Geraint Thomas House after the late Councillor Geraint Thomas.

This name was put forward for consideration by councillors and agreed by the Cabinet Member for Environmental Services and Sustainability.

The Northgate neighbourhood where the development lies, is historically named after local people. Geraint was a long-standing councillor in Crawley so naming the building after him fits in with the theme nicely.



# Sign up to **myCrawley**

**myCrawley** gives you instant access to council services, when it suits you. Why not join the 14,000 residents who have already signed up?

**myCrawley** is secure and personalised for you. Whether you want to complete a form or access and manage your information, using **myCrawley** will save you time and effort, 24/7.

It gives you instant access to rubbish, recycling and garden waste updates for your home as well as our extensive library of forms, all personalised with your details for fast filling.

You can access your Council Tax account online to view balances and bills and manage your payments, instalments and discounts. Keep in touch with the latest news and service updates from the council by managing your email subscriptions in **myCrawley**.

Sign up today at [my.crawley.gov.uk](http://my.crawley.gov.uk)



## Aurora Caterham Education Centre



“

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”

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If you are interested in finding out more please contact  
[Jackie.McFall@the-aurora-group.com](mailto:Jackie.McFall@the-aurora-group.com)  
[www.the-aurora-group.com](http://www.the-aurora-group.com)

Caring

Ambitious

Collaborative

Trusted

Innovative



# Employment Hub

In response to the rapid increase in unemployment due to the Covid-19 crisis, particularly among young adults, the council has joined forces through its Employ Crawley Team with Job Centre Plus. It has secured £198,000 to set up an employment advice hub to help young people back into work alongside tailored support to residents from Crawley's black and minority ethnic communities.

Crawley's new employment hub is set to be the first 'Youth Hub' in a national network, which the government is seeking to roll out across the country. Job Centre Plus and Employ Crawley advisors will work together to help young adults find alternative work, reskill into alternative careers and identify and address barriers to employment.

Work is ongoing to locate the hub on the ground floor of the Town Hall, which includes ensuring the hub area has all the necessary measures in place to protect against Covid-19. At first, services to young people will be available mostly online with more limited, physical access to the hub to ensure restrictions are adhered to.

There are also proposals for a new Job Advice Hub at Gatwick Airport, which the council is working on with Job Centre Plus and the airport to help people being made redundant find alternative employment.



For more information please contact  
[employcrawley@crawley.gov.uk](mailto:employcrawley@crawley.gov.uk)

# Delivering new **social housing and shared-ownership homes**



Crawley Borough Council's latest landmark housing development, Bridgefield House, is now complete.

Bridgefield House is among one of the new residential developments in the town centre.

Situated along Northgate Avenue, the council has worked with construction company Buxton to deliver 98 apartments, 67 of which will be affordable rent and 31 shared-ownership.

The development is a mixture of one, two, and three bedroom apartments. The shared-ownership apartments

are being marketed by Connells.

The delivery of these affordable homes will help local residents to enter the housing market, with those interested in the shared ownership scheme able to purchase equity shares that suit their affordability ranging between 25-75 per cent of the market value.

More information is available at [crawley.gov.uk/housing](http://crawley.gov.uk/housing)

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Video calls with loved ones, a relaxing stroll in the garden, or having a stretch in an exercise class are just some of the things residents have enjoyed, and continue to enjoy, at Francis Court care home. Add to that delicious home cooked food from our in-house chef, tailored care delivered by our fully trained and experienced team, the highest standards of safety and cleanliness, and you can see why we're the ideal choice.

If you're considering care for yourself or a loved one, we're here for you.

To arrange a virtual tour or one-to-one video chat, please call **01342 885601** or email **beverly.jordan@careuk.com**

**Francis Court care home**  
**Borers Arms Road, Copthorne, West Sussex RH10 3LQ**  
**[careuk.com/francis-court](https://careuk.com/francis-court)**





# Free careers advice available to Crawley residents

Are you currently looking for work? Considering a career change?  
Wanting to develop your skills through training or education?

.....

The National Careers Service can provide free, professional and personalised advice on getting a new job, changing careers, training, education and the local labour market.

Their qualified careers advisers provide advice and support tailored to each customer's needs through various channels such as telephone and face-to-face appointments, as well as web-chat and via their social media channels. They help people identify and overcome any barriers they face to give them the chance to unlock their true potential and find a fulfilling career.

The National Careers Service can support you to:

- Assess your skills
- Review/update your CV
- Identify job opportunities and write effective applications
- Develop online interview skills
- Identify training opportunities
- Get new qualifications
- Plan the next steps of your career
- Build confidence.

The National Careers Service is completely free of charge and accessible to anyone aged 13 and over living in England. You can speak to an adviser on **0800 100 900** from 8am-10pm daily or at **[nationalcareers.service.gov.uk/webchat/chat](https://nationalcareers.service.gov.uk/webchat/chat)**

To access a range of free online resources, including careers advice articles, an online skills assessment, job profiles and help to find a course, visit **[nationalcareers.service.gov.uk](https://nationalcareers.service.gov.uk)**



# Council contacts

## In an emergency

If there is an emergency, the Government's advice is to 'go in, stay in and tune in'. These are the frequencies of local radio stations:

<b>BBC Sussex Radio</b> 104.8 and 95.3 FM	<b>SuSy Radio</b> 103.4 FM	<b>More Radio</b> <b>Mid Sussex</b> 106.4 and 106.8 FM
<b>Heart Sussex</b> 102.4 and 103.5 FM	<b>Runway Radio</b> runwayradio.co.uk	

## Crawley Borough Councillors

### Bewbush and North Broadfield

Marion Ayling – Labour  
07886 920815  
marion.ayling@crawley.gov.uk

Rory Fiveash – Labour  
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rory.fiveash@crawley.gov.uk

Michael Jones – Labour  
07944 578872  
michael.jones@crawley.gov.uk

### Broadfield

Ian Irvine – Labour  
01293 439503  
ian.irvine@crawley.gov.uk

Tim Lunnon – Labour  
07783 735143  
tim.lunnon@crawley.gov.uk

Tahira Rana – Labour  
07584 330149  
tahira.rana@crawley.gov.uk

### Furnace Green

Duncan Crow – Conservative  
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Carol Eade – Conservative  
01293 614216  
carol.eade@crawley.gov.uk

### Gossops Green and North East Broadfield

Liam Ascough – Conservative  
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Chris Mullins – Labour  
01293 511069  
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### Ifield

Jilly Hart – Labour  
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Peter Smith – Labour  
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### Langley Green and Tushmore

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Tom McAleney – Labour  
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Brenda Smith – Labour  
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brenda.smith@crawley.gov.uk

### Maidenbower

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Jennifer Millar-Smith – Conservative  
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Duncan Peck – Conservative  
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### Northgate and West Green

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Peter Lamb – Labour  
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Karen Sudan – Labour  
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### Pound Hill North and Forge Wood

Tina Belben – Conservative  
01293 884526  
tina.belben@crawley.gov.uk

Richard Burrett – Conservative  
01293 522338  
richard.burrett@crawley.gov.uk

Kevan McCarthy – Conservative  
07879 841570  
kevan.mccarthy@crawley.gov.uk

### Pound Hill South and Worth

Andrew Belben – Conservative  
01293 884526  
andrew.belben@crawley.gov.uk

Bob Lanzer – Conservative  
01293 884789  
bob.lanzer@crawley.gov.uk

Alison Pendlington – Conservative  
07342 079056  
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### Southgate

Morgan Flack – Labour  
07930 399806  
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Mike Pickett – Labour  
01293 452255  
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Raj Sharma – Labour  
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### Three Bridges

Bob Burgess – Conservative  
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bob.burgess@crawley.gov.uk

Brenda Burgess – Conservative  
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Jonathan Purdy – Conservative  
07468 709530  
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### Tilgate

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07581 566274  
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Maureen Mwagale – Conservative  
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maureen.mwagale@crawley.gov.uk

## County Councillors

### Bewbush and Ifield West

Chris Oxlade – Labour  
07710 900813  
chris.oxlade@westsussex.gov.uk

### Broadfield

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### Langley Green and Ifield East

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### Maidenbower and Worth

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### Southgate and Gossops Green

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### Three Bridges

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brenda.burgess@crawley.gov.uk

### Tilgate and Furnace Green

Duncan Crow – Conservative  
01293 888564  
duncan.crow@westsussex.gov.uk

## Council meetings

Council meetings are taking place virtually until further notice. Members of the public can watch the meetings via an online link that will be published on the morning of the meeting. For more details of the meetings visit [crawley.gov.uk](http://crawley.gov.uk) or call 01293 438549. Meetings start at 7.30pm unless otherwise stated.

- **Climate Change Scrutiny Panel**  
11 November, 7pm
- **Governance Committee**  
17 November, 7pm
- **Overview and Scrutiny Commission**  
23 November, 7pm
- **Cabinet** 25 November, 7pm
- **Audit** 30 November, 7pm
- **Planning Committee** 7 December
- **Full Council** 16 December
- **Overview and Scrutiny Commission**  
11 January, 7pm
- **Planning Committee** 12 January
- **Cabinet** 13 January, 7pm
- **Licensing Committee** 18 January, 7pm
- **Governance Committee** 26 January, 7pm
- **Overview and Scrutiny Committee**  
1 February, 7pm
- **Cabinet** 3 February, 7pm
- **Planning Committee** 8 February
- **Full Council** 24 February

## Contact the council

You can contact the council in a number of ways:

Call: **01293 438000** during office hours and for out of hours emergencies

Minicom: **01293 405202** for the deaf, hard of hearing or speech impaired

Fax: **01293 511803**

Email: [comments@crawley.gov.uk](mailto:comments@crawley.gov.uk)

Website: [crawley.gov.uk](http://crawley.gov.uk)

## Your MP

### Henry Smith MP

01293 934554 or 020 7219 7043

[henry.smith.mp@parliament.uk](mailto:henry.smith.mp@parliament.uk)

To make an appointment to see Henry Smith MP please contact him on **01293 934554** or email [henry.smith.mp@parliament.uk](mailto:henry.smith.mp@parliament.uk)

**CORONAVIRUS**

# KEEP CRAWLEY SAFE

**Wash your hands**

**Practise social distancing**

**Don't spread the virus  
– wear a face covering**

**Got symptoms? Get tested**

Find out how to get a free test at  
[nhs.uk/coronavirus](https://nhs.uk/coronavirus) or call 119

**SPREAD THE MESSAGE NOT THE VIRUS  
#KEEPWESTSUSSEXSAFE**



For more information please visit  
[www.westsussex.gov.uk/coronavirus](https://www.westsussex.gov.uk/coronavirus)

